



## Use Self-Service Options to Meet Your Case Needs

# REVISED COVID HOURS

**Limited In-Person Services and Appointments are available**

**Monday - Friday 7:30 am - 4:00 pm**

**Phone Hours Monday - Friday 8:00 am - 4:00 pm**

### Ways to Apply: (Online, Phone, Person, Mail) You can apply for all programs on one application

Available Programs:  
CalWORKs, CalFresh, Medi-Cal,  
General Assistance, CAPI,  
Homeless Assistance

#### Application QR Code\* (Mail, Fax or Drop-Off)



\*Scan QR codes with your phone camera

**Online\*:**  
[www.c4yourself.com](http://www.c4yourself.com)  
Sign in using your  
existing account or sign  
up for a new account  
and submit an application.



#### Phone: (Available Program Application Phone Numbers)

- CalWORKs: (661) 631-6000
- CalFresh: (661) 631-6062
- Medi-Cal: (661) 631-6807
- General Assistance/General Relief: (661) 631-6000
- CW/Temp/Perm Homeless Asst: (661) 631-6000
- CAPI: (661) 631-6000

**In Person:**  
Applications available at door  
of all offices 7:30 am - 4:00 pm

**Mail:**  
P.O. Box 511  
Bakersfield, CA 93302-9985

**Fax:**  
(661) 633-7342

### Ways to Provide Verifications / Pending Documents

**Mail:**  
P.O. BOX 511  
Bakersfield, CA 93302-9985

**FAX:**  
(661) 633-7498

**In Person:**  
Drop box available for document  
drop off at any DHS office.  
Drop box collected daily.

**Online:**  
Upload your documents  
from your c4yourself account.

**\*Limited Services for  
In Office / In-Person due to COVID.**



**FYI:**  
**Applications only require  
name, mailing address  
and mark or signature.**  
Phone is helpful, but not  
required to apply.

### Useful Phone Numbers / Additional Resources

**EBT / Pandemic-EBT  
Customer Service:**  
1-877-328-9677

**Health Care Options:**  
(Medi-Cal Plan Questions/Changes)  
1-800-430-4263

**CalFresh / Medi-Cal Call Center /  
IVR System / Replacement EBT /  
Medi-Cal Card:**  
1-877-410-8812

**Food / Clothing / Shelter /  
Utility Assistance:**  
Dial 2-1-1

**Consider using  
self-service options such as:  
Online, E-Mail / Mail / Fax, or  
Phone / IVR**

