

***Limited In-Person Services and Appointments are available M - F, 7:30 am -1:00 pm
Phone Hours M - F, 8:00 am - 4:00 pm**

For your Safety, we have limited In-Person customer contact.
We can meet your needs without an In-person appointment.

Save Time, Stay Safe by using Self-Service Options to meet your benefit needs!

Ways to Apply: (Online, Phone, Mail, Fax, In-Person) You can apply for all programs on one application.	Ways to Provide Verifications/ Pending Documents	Useful Phone Numbers/ Additional Resources
Available Programs: CalWORKs, CalFresh, Medi-Cal, General Assistance, CAPI, Homeless Assistance *Application QR Code - (Mail, Fax or Drop-Off)  *Online: www.c4yourself.com  Sign in using your existing c4yourself account or sign up for a new account and submit an application. *Scan QR code with phone camera Phone: (Available Program Application Phone Numbers) - CalWORKs: (661) 631-6000 - CalFresh: (661) 631-6062 You may be eligible to receive Expedited CalFresh benefits in 3 days. These benefits may be requested through a worker. - Medi-Cal: (661) 631-6807 - General Assistance/General Relief: (661) 631-6000 - CW/Temp/Perm Homeless Asst: (661) 631-6000 - CAPI: (661) 631-6000 In Person: Applications available at door of all offices 7:30 am – 4:00pm. Mail: P.O. BOX 511, Bakersfield CA 93302-9985 Fax: (661) 633-7342	Mail: P.O. BOX 511, Bakersfield CA 93302-9985 FAX: (661) 633-7498 In Person: Drop box available for Document drop off at any DHS office. Collected daily to ensure timeliness. Online: upload your documents from your c4yourself account. *Limited Services In- Office/In-Person due to COVID.   FYI: Application only requires name, mailing address and mark or signature. Phone helpful, but not required to apply.	EBT/Pandemic-EBT Customer Service: 1-877-328-9677 Health Care Options (Medi-Cal Plan Questions/Changes) 1-800-430-4263 CalFresh/Medi-Cal Call Center/IVR System, Replacement EBT/Medi-Cal Card: 1-877-410-8812 Food/Clothing/Shelter/Utility Assistance Dial 2-1-1 Consider using self-service options such as: Online, Email/Mail/Fax or Phone/IVR.

Consider using Self-Service Options as shown to Stay Safe and Avoid Long Wait Times

Kern County DHS Offices
Office Hours 7:30 am – 1:00 pm
Phone Hours 8:00 am – 4:00 pm

DHS Office	Office Address	Phone Number	EBT Printer ID
Bakersfield – OC Sills	100 E. California Ave Bakersfield, CA 93307	(661) 631-6000	15PRINTBAK1 15PRINTBAK2
Delano	1816 Cecil Ave Delano, CA 93215	(661) 721-5134	15PRINTDEL
Lake Isabella	7050 Lake Isabella Blvd Lake Isabella, CA 9324	(760) 549-2006	15PRINTISA
Lamont	8300 Segrue Rd Lamont, CA 93241	(661) 635-4000	15PRINTLAM
Mojave	2340 Hwy 58 Mojave, CA 93501	(661) 824-7500	15PRINTMOJ
Ridgecrest	145 E. Ridgecrest Blvd Ridgecrest, CA 93555	(760) 499-5200	15PRINTRID
Shafter	115 Central Valley Hwy Shafter, CA 93263	(661) 746-8300	15PRINTSHA
Taft	119 N. 10 th St Taft, CA 93268	(661) 763-0200	15PRINTTAF

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