



How to Register for the HealthEdge Gateway Member Portal

Note: In order for these instructions to work, you must be a member (subscriber, spouse or dependent child), registered with your social security number, in a HealthEdge Medical, Dental and/or Vision Plan.

In this portal, you may search claims history, view/print ID cards, view your benefits and search for in-network providers. For assistance or issues, please call our Customer Service Department at 866-545-4500.

The following are instructions for registering for the HealthEdge Member Portal.

1. Go to <https://healthedgeadmin.vbagateway.com/>
2. You will see the following screen. Select **Click here to register and/or enroll**.

A screenshot of the HealthEdge Gateway login and registration page. The page has a blue header with the text "Welcome to HealthEdge Gateway". Below the header is the HealthEdge Administrators logo. The main content area is divided into two columns. The left column contains a "Username *" field, a "Password *" field, a "LOG IN" button, and a link "I forgot my username or password". The right column contains a "Register & Enroll" section with a link "Click here to register and/or enroll." and a "Supported Browsers" section with text about browser support. A red arrow points from the "Click here to register and/or enroll." link to the "Register & Enroll" section. At the bottom of the page, there is a status bar indicating "You are using Chrome version 92.0.4515.131" and "Gateway Version v1.2021.7".

3. Click on **Please Select a Portal...** and select **Member**.

A screenshot of the HealthEdge Gateway "Register" page. The page has a blue header with the text "Register". Below the header, there is a message: "Please select the portal you wish to register for, or select 'Open Enrollment' to enroll." Below this message is a "Portal" dropdown menu. The dropdown menu is open, showing a list of options: "Please Select a Portal...", "Please Select a Portal..." (highlighted in blue), "Open Enrollment/New Hire", "Member" (indicated by a red arrow), "Provider", "Provider Enrollment", and "Employer".



- Once the portal is selected, follow the remaining prompts to create your Username and Password.

Register

Please select the portal you wish to register for, or select "Open Enrollment" to enroll.

For assistance with registration, please contact HealthEdge Administrators Customer Service Department toll free at: 866-545-4500

Portal

Member

SSN *

000-00-0000

Birthdate *

First Name *

First Name

Last Name *

Last Name

Username *

Username

Email Address *

Email Address

Password *

Confirm Password *

CANCEL SUBMIT

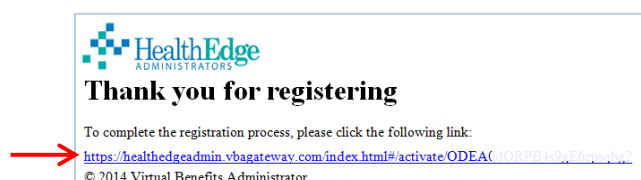
- When registration is successful, the following message will appear:

Register

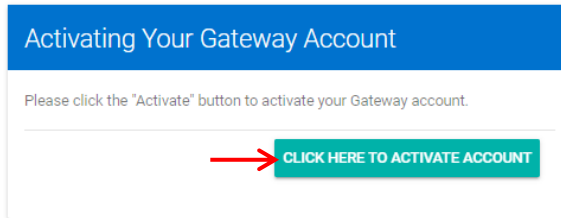
Thanks for Registering

Please check your email to validate your account.

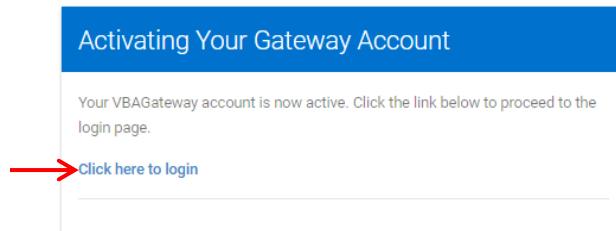
- You will receive an email containing information similar to the following. Select the link in the validation email.



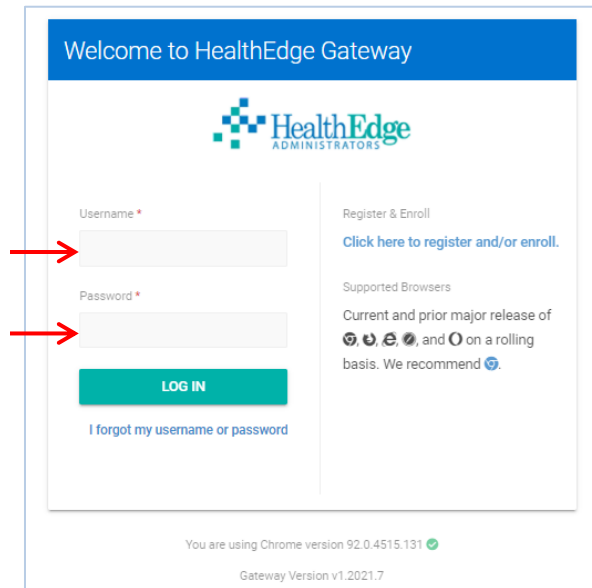
7. Select **CLICK HERE TO ACTIVATE ACCOUNT**



8. Select **Click here to login**



9. Proceed with logging in with the **Username** and **Password** you created.





Once successfully logged in, you will see your Member Portal. Feel free to navigate and familiarize yourself with the site.

[Home](#)

[Claims](#)

[View/Print ID Card](#)

[Create a Request](#)

[Help](#)

Member Portal

Welcome [REDACTED]

Home

Welcome to the HealthEdge Gateway portal!

Employee Information

Details regarding your member and plan information.

Foundation for Medical Care of Kern and Santa Barb
Group ID [REDACTED]

KFMC
Division ID: 001

Occupation: Not Found

Hire Date: Not Found

Pay Rate: Not Found

Date of Birth: [REDACTED]

Date Enrolled: 4/1/2009

Active

Plans

Foundation for Medical Care 201912 (Family)

Networks

First Dental Health EPO

First Dental Health PPO

Foundation for Dental Care

Foundation for Medical Care DENTAL

Family Information

Details regarding your family and dependents.

Gateway User	Gender	Seq	Name	DoB	Age	Relation
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