



Dena Murphy  
Director

March 21, 2020

For Immediate Release

### **KERN COUNTY DEPARTMENT OF HUMAN SERVICES UPDATED RESPONSE TO COVID-19**

The Kern County Department of Human Services is working diligently to ensure that our Kern County community continues to receive all of the services available to them.

We are complying with the Governor's Executive Order and as of Monday, March 23, 2020, our offices will be open from 7:30 a.m. – 1:00 p.m. - **for HOMELESS ASSISTANCE ONLY.**

For all other services, you may access our services remotely:

- To apply for benefits online visit [www.c4yourself.com](http://www.c4yourself.com)
- To apply for food assistance, you may be eligible to receive CalFresh by calling 661-631-6062
- To apply for Medi-Cal by phone call 1-800-300-1506
- To report a lost, stolen or damaged card, or to request a replacement card, call the EBT Customer Service line toll free at 1-877-410-8812.
- To obtain a replacement BIC Medi-Cal card, call 1-877-410-8812
- For general information call 661-631-6000

If you suspect child abuse or neglect, please call the Child Abuse Hotline at 661-631-6011 & in Ridgecrest 760-375-6049. You can report child abuse 24 hours per day, 7 days per week.

For emergencies, call 9-1-1.

Remember, you are not alone and we are here to help you. Together, we will come through this unique time stronger.

For more information visit our website at [www.kcdhs.org](http://www.kcdhs.org).

For media inquiries, contact Jana Slagle at 661-342-8054 or Ally Triolo at 661-556-0376

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