

March 2026 Newsletter



PROJECT UPDATES >>>>

WHAT'S NEW

The project team has continued to make steady progress on configuration areas they've identified for strengthening and refining. The team is fully focused on ensuring we have a reliable solution for all of Kern's needs.

Our implementation partners have constructed a three-wave plan for addressing configuration tasks in collaboration with our project team. All remaining configuration requirements were assigned to a wave based on their criticality and complexity. The team is currently working through wave two after making notable strides during wave one.

Once all three configuration waves are complete and end-to-end testing is ready for relaunch, the project team, steering committee, and implementation partners will work together to recalibrate the testing timeline. The priority continues to be on providing adequate testing and training time while moving the project forward.

You can follow along with the project progress on the [Project Info Kern360](#) page or access the live financials side by visiting [Kern360 Financials Production](#).

WHAT'S NEXT

A new user interface for our Financials Production Tenant is in the works! Tasks and processes within the system will remain the same but with an updated look and feel. Expect to see easy shortcuts, a new main menu, and a streamlined homepage. You'll also notice some changes to your search results including easier filtering and improved category and results display.

When you log into the Financials tenant, you should already see an updated main menu and some quick links on your homepage. We'll have a date for the full user interface update for you in our next newsletter. For the time being, check out the [User Interface Update Preview](#) to see what's new and what's coming soon.

You can follow along with the project progress on the [Project Info Kern360](#) page or access the live financials side by visiting [Kern360 Financials Production](#).

KERN360 SUPPORT TEAM

MEET THE SUPER-POWERED TEAM ELEVATING KERN360 SUCCESS



Back Row: Priyanka Kumar, Janea' Roberts, Karie Howard, Dipti Pradhan, Andrew Zapata, Mick Dees IV

Front Row: Tess Draper, Joseph Rosales, Carlos Hernandez, Benjamin Stephens, Gloria Rivera

This month, we'd like you to meet the Kern360 Support Team. This team of experts works behind the scenes to keep the County's Workday system running smoothly. They've been instrumental throughout the implementation process—lending their expertise to workstreams, joining testing pods, and supporting configuration. The team also oversees day-to-day system maintenance and user support so departments across the County can complete their work efficiently.

The team, led by Support Manager Janea' Roberts, is part of the Auditor-Controller's Office. Team members are organized into three specialized focus areas:

- **FIN (Finance):** Supports Kern360 users as they complete financial processes such as purchasing, payments, and other financial transactions. Senior Analyst Karie Howard leads the FIN team made up of analysts Andrew Zapata, Dipti Pradhan, and Joseph Rosales.
- **HCM (Human Capital Management):** Supports the whole employee lifecycle through HR related processes. This team can often be found on implementations calls helping departments navigate the transition to a new platform. Senior Analyst Ben Stevens leads this team of analysts: Gloria Rivera, Priyanka Kumar, and Tess Draper.
- **ISA (Information Systems Analysts):** Helps keep Kern360 connected by creating and maintaining integrations, providing security access, and managing reports. This team is comprised of Senior Analyst Mick Dees and Analyst Carlos Hernandez.

All three groups work together to make Kern360 a reliable tool to help all employees complete their work more easily and effectively.

You can reach the team by submitting a support ticket through Workday. They're always working to help stabilize and improve the system, especially as our needs and system use continues to evolve. We're grateful for their expertise and continuous support!

PRIZE ALERT!

Thank you for your resource suggestions last month! Timesheet and absence demonstrations were the top requested topics, and we'll be creating the requested resources as configuration develops!

To enter this month's opportunity drawing, you just need to answer a few short questions using [this form](#). All the answers can be found within this edition of the newsletter and its linked resources! Everyone who successfully answers the questions will be entered into an opportunity drawing. The grand prize winner will receive a \$25 Amazon gift card, and two additional winners will get exclusive Kern360 swag.

FEBRUARY PRIZE WINNERS

Congratulations to our February prize winners—Estrella Amaro, Desiree Lopez, and Mariela Germann! Thank you for joining the challenge!

SYSTEM FEATURE SPOTLIGHT

ABSENCE REQUESTS



In Kern360, you'll have multiple avenues for requesting an absence, and your absence calendar and timecard will be integrated. The overlap between time and absence will reduce the need to enter time off on both the in and out board and your timecard since your absence requests will automatically show on your timecard once they are submitted. You will also find options for managing and requesting absences from your timecard screen for an easier experience.

Time and absence are still being configured in the Kern360 system. Though some details may change, and more information will be available as the system is developed, we'd like to give you a quick glimpse of what requesting an absence like vacation will look like in the new system.

See [this preview document](#) for your first look at absence. We're looking forward to getting you more information on both time and absence soon!

KEYWORD CORNER

Manage Absence and Absence Requests: One of the big changes coming with Kern360 HCM is the switch from the TRACs In and Out Board to Manage Absence in Kern360. In our current state, we use the Create Event option on the In and Out Board to request an absence. In our future state, the Request Absence action will replace the Create Event option. Your new Request Absence option will be available to you from your home screen or directly from your timecard.

Your Manage Absence view will also replace the In and Out board's calendar view. You'll be able to view and manage all your current absence requests and balances, and you can create new Absence Requests from your Manage Absence view as well.



Thank you for your continued flexibility and support. If you have questions or comments regarding the newsletter or the [Kern360 Project Portal](#) website, please contact stockwells@kerncounty.com.

Samantha Stockwell

Kern360 Change Manager