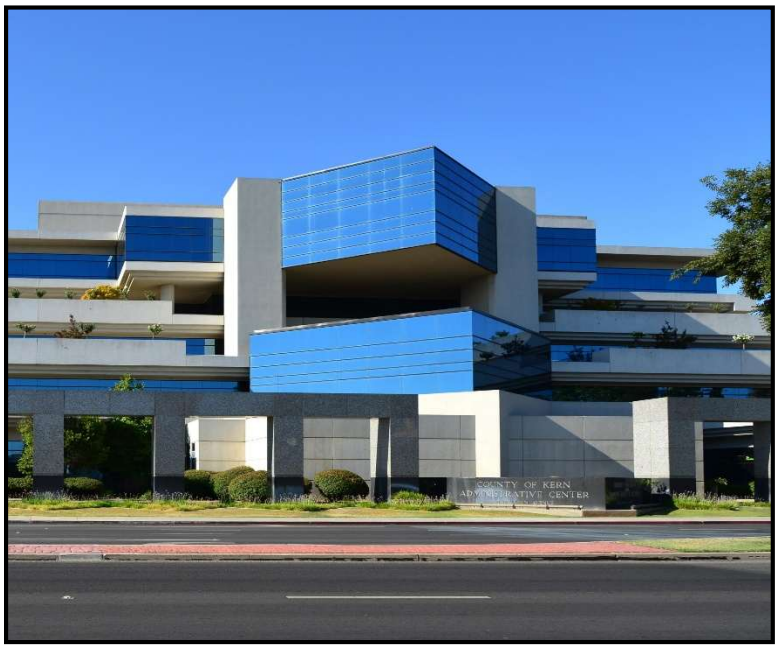
ADA TITLE II SELF-EVALUATION AND TRANSITION PLAN

prepared for

County of Kern
1115 Truxtun Avenue
Bakersfield, California 93301



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OF

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1. CERTIFICATION

Bureau Veritas has completed a Comprehensive Accessibility Evaluation of the County of Kern properties in California, in accordance with the requirements of 28 CFR Part 35, the 2010 ADA Design Standards for Accessible Design, and the State of California Building Code sections related to accessibility.

The conclusions and recommendations presented in this Self-Evaluation and Transition Plan are based on the evaluations of properties under the jurisdiction of the County of Kern, associated documentation related to the properties, and input from the County of Kern staff.

Accessibility evaluations were conducted by Bureau Veritas Project Architects and Project Engineers during site visits to individual properties. Project Architects' and Engineers' observations were made during site visits conducted in 2024 - 2025. Cost estimates for barrier removal are planning level cost estimates based on Bureau Veritas's experience with similar properties.

The assessments were performed at the Client's request using methods and procedures consistent with good commercial and customary practice for assessing compliance with the Title II provisions of the Americans with Disabilities Act (ADA), including the requirements of 28 CFR Part 35, and applicable state requirements. Accessibility barriers in areas which were not readily accessible, and/or may not have been visible, may exist. Individual facility reports describe property conditions at the time that the observations and research were conducted. The individual facility reports are not an engineering evaluation of physical conditions. The Self-Evaluation did not include engineering evaluations or engineering calculations to determine the adequacy of the park or facility's original design or to determine engineered cost estimates.

The opinions Bureau Veritas expresses in this report were formed utilizing the degree of skill and care ordinarily exercised by any prudent architect or engineer in the same community under similar circumstances. Bureau Veritas assumes no responsibility or liability for the accuracy of the information contained in this report, which has been obtained from the Client or the Client's representatives, from other interested parties, or from the public domain. The conclusions presented represent Bureau Veritas's professional judgment based on information obtained during the course of this assignment. The conclusions presented are based on the data provided, observations made, and conditions that existed specifically on the date of the assessments of individual properties.

Bureau Veritas certifies that Bureau Veritas has no undisclosed interest in the subject property, Bureau Veritas' relationship with the Client is at arms-length, and that Bureau Veritas' employment and compensation are not contingent upon the findings or estimated costs to remedy any deficiencies.

This report has been prepared on behalf of and exclusively for the use of the County of Kern for the purposes stated herein. The purpose for which this report shall be used shall be limited to the use as stated in the contract between the client and Bureau Veritas.

This report, or any of the information contained therein, is not for the use or benefit of, nor may it be relied upon by any other person or entity, for any purpose without the advance written consent of Bureau Veritas. Any reuse or distribution without such consent shall be at the client's or recipient's sole risk, without liability to Bureau Veritas.

If you have any questions regarding this report, please contact Michael Cunniff, Program Manager at (800) 733-0660

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2. EXECUTIVE SUMMARY

2.1 Overview of the County of Kern

Kern County is located in Central California at the southern end of the San Joaquin Valley, extending east into the Mojave Desert and Sierra Nevada foothills. Covering approximately 8,163 square miles, it is one of the largest counties in the state by area and includes 11 incorporated cities, with Bakersfield serving as the county seat. The County has a population of approximately 912,000 residents across both urban and rural communities.

Kern County operates as a general law county governed by a five-member Board of Supervisors, each elected by district to serve staggered four-year terms. The County provides a broad range of services including law enforcement, fire protection, public health, social services, public works, land use, and community development.

The County's mission is to "exceed expectations of the communities we serve, changing the way they feel about government". In alignment with this mission, Kern County is committed to ensuring that all programs, services, facilities, and communications are accessible to all residents.

This ADA Self-Evaluation and Transition Plan is prepared under Title II of the Americans with Disabilities Act (ADA) and identifies barriers to accessibility throughout the County and provides a framework enabling the County to continue providing inclusive and equitable recreational opportunities to all residents and visitors of the County of Kern.

2.2 Summary of Findings

Bureau Veritas conducted a comprehensive accessibility evaluation to assess the County's programmatic and administrative policies and procedures, facilities, parks, and public right-of-way (PROW) for compliance with Title II of the ADA and Chapter 11B of the California Building Code.

Key findings include:

Programmatic and Administrative Policies and Procedures:

- The County does not have written policies and procedures to ensure accessibility at special events.
- The County does not have written policies and procedures to ensure effective communication with individuals who are deaf or hard of hearing and those who are blind or have low vision.
- The County does not have written policies and procedures to ensure emergency services are accessible to individuals with disabilities.

County Facilities and Parks:

- Non-compliant parking areas, pathways, restrooms, and entryways in various public buildings and parks.

Public Right-of-Way (PROW):

- Sidewalks: 732.7 miles evaluated; 14.6% (107.2 miles) are compliant, while 81.5% (597.4 miles) exceed the 2.08% cross-slope limit.
- Curb Ramps: 8,597 curb ramps assessed, with many requiring upgrades to meet Public Right-of-Way Accessibility Guidelines (PROWAG) and California Building Code (CBC) standards.
- Transit Stops: 105 stops reviewed, with boarding pad access and pedestrian connectivity deficiencies identified.
- Signalized Intersections: 905 pedestrian push signals assessed, with many missing audible and vibro-tactile notifications to ensure pedestrians know when to cross the street.

2.3 Recommended Improvement and Costs

The County of Kern has developed a phased approach to address physical barriers, prioritizing high-use public facilities and pedestrian pathways.

Estimated Costs for Barrier Removal:

Total projected cost: $600.1 million phased over multiple years.

- County Facility & Park Improvements: approximately $138.4 million
- County PROW Remediation: approximately $461.7 million

2.4 Implemenation Strategy

To achieve ADA compliance, the County will:

- Prioritize high-use areas and critical pedestrian pathways.
- Integrate barrier removal into ongoing capital improvement projects.
- Seek grant funding and alternative financing sources.
- Revise policies and procedures to address programmatic and administrative barriers
- Enhance staff training on ADA compliance, including service animal policies and effective communication
- Update the ADA Transition Plan regularly

2.5 Conclusion

This Self-Evaluation and Transition Plan provide the County of Kern with a clear, phased roadmap for achieving ADA compliance while balancing financial constraints and community needs. By implementing strategic barrier removal, the County ensures equitable access to public services, facilities, and infrastructure for all residents.

3. ACCESSIBILITY REQUIREMENTS

3.1 Americans with Disabilities Act

The Americans with Disabilities Act (ADA) of 1990 provides comprehensive, wide-ranging rights and protections to individuals with disabilities in the areas of employment, public accommodations, state and local government services, and telecommunications. Many consider it to be one of the most important civil rights laws since the Civil Rights Act of 1964. The goal of the ADA is to ensure equality of opportunity, full participation, and independent living to all individuals, including those with disabilities; it expressly prohibits all state and local governments and most private businesses from discriminating on the basis of disability. The ADA provides a clear and comprehensive national mandate for the elimination of discrimination against individuals with disabilities. The ADA includes the definition of a disability, and in 2008, the ADA Amendments Act expanded and better defined the definition of a disability.

The ADA defines a disability, with respect to an individual, in one of three ways: a physical or mental impairment that substantially limits one or more major life activities; a record or history of such impairment; or regarded as having such as an impairment. Major life activities include, but are not limited to, caring for oneself, performing manual tasks, seeing, hearing, eating, sleeping, walking, standing, lifting, bending, speaking, breathing, learning, reading, concentrating, thinking, communicating, and working.

The ADA is divided into five sections, or titles, covering specific areas: Employment (Title I), State and Local Government (Title II), Places of Public Accommodation (Title III), Telecommunication (Title IV), and Miscellaneous Provisions (Title V). This report focuses solely on Title II.

The Department of Justice (DOJ) is responsible for the enforcement of the provisions of the ADA other than employment policy related issues. The DOJ's regulations implementing Title II of the ADA dictate that local governments and public agencies, such as the County of Kern, must evaluate their services, programs, policies and practices, and identify barriers that may limit accessibility for individuals with disabilities in a process called a Self-Evaluation and develop a transition plan describing how they will address the removal of physical/structural barriers to accessibility.

In 2010, the DOJ issued revised and expanded ADA regulations. The new regulations revised and updated earlier standards as well as included new standards for various recreational uses such as play equipment, amusement rides, fishing piers, etc. These are collectively called the 2010 ADA Standards for Accessible Design (2010 Standards). These new standards guide all new construction and renovation projects. All facilities and parks have been evaluated and audited using the 2010 Standards.

Generally, Title II of the ADA prohibits discrimination by public entities to access and use of programs, services and activities on the basis of disability. In addition, public agencies must provide program access to all programs of the agency. Program, as used in the phrase "program access", is defined by the Department of Justice as "programs, services, and activities" of the public agency. Program access requires that each service, program, or activity, when viewed in its entirety, be readily accessible and usable by individuals with disabilities and allows for other methods in achieving program access besides structural changes. Where there are no feasible other methods to make the program accessible, structural changes in existing facilities are required. Structural changes to existing buildings must comply with requirements of the 2010 ADA Standards to the extent feasible to meet program access requirements.

Buildings completed and occupied after January 26, 1992, are required to comply fully with ADAAG. Existing facilities constructed prior to this date are held to the lesser standard of complying to the extent allowed by structural feasibility and the financial resources available, or a reasonable modification/accommodation must be made. However, program access by the public is still required.

A full explanation of the ADA is located in Appendix A.

3.2 Accessibility in the Public Right-of-Way

As part of the Rehabilitation Act of 1973, the U.S. Access Board, originally known as the Architectural and Transportation Barriers Compliance Board was created with the purpose of promoting equality for individuals with disabilities and developing accessibility guidelines and standards in the built environment.

After the Americans with Disabilities Act was enacted in 1990, the Access Board began developing accessibility guidelines for pedestrian facilities in the public right-of-way. The Board issued proposed guidelines in 1992 followed by interim guidelines in 1994 but was met with numerous public comments that indicated that further research was needed on accessible pedestrian facilities in the public right-of-way.

In 1999, a Federal advisory committee was created to recommend accessibility guidelines in the public right-of-way. After various comments and revisions to draft recommendations, in July 2011, the Access Board initiated the instant rulemaking and issued a Notice of Proposed Rulemaking for Accessibility Guidelines for Public Rights-of-Way. In February 2013, the Board issued a Supplemental Notice of Proposed Rulemaking to include accessibility requirements for shared use paths.

The Board reviewed all public comments carefully, consulted with the Department of Justice and United States Department of Transportation, and revised the new guidelines for final publication. The Public Right-of-Way Accessibility Guidelines (PROWAG) final rule came to a halt in January 2017 in response to Executive Order 13771 which required that agencies eliminate two regulations for every new regulation proposed and that total incremental cost of any new regulation and deregulation actions to be zero.

In 2021, Executive Order 13772 rescinded Executive Order 13771, and work resumed on the PROWAG rulemaking. The Board published the final rule in the Federal Register on August 8, 2023, with an effective date of September 7, 2023. On December 18, 2024, the US Department issued a final rule adopting the PROWAG as part of its Americans with Disability Act (ADA) standards for new construction and alterations of transit stops in the public right-of-way. The DOT ruling became effective January 17, 2025. New construction and alterations of transit stops in the public right-of-way are required to comply with technical accessibility specifications. On the other hand, DOJ has yet to adopt the final guidelines, but once the guidelines are adopted by the DOJ, with or without modifications, they will become the minimum design standards enforceable under the ADA for new construction and alterations of all elements within the pedestrian facilities in the public right-of-way.

In addition to federal standards, PROW in the state of California is subjected to the applicable standards in the California Building Code (CBC). Amended in 2004 and 2009, California Government Code, Section 4450, required “all buildings, structures, sidewalks, curbs, and related facilities, constructed in this state by the use of state, county, or municipal funds, or the funds of any political subdivision of the state shall be accessible to and usable by persons with disabilities.” This led to the enactment of the CBC section 1.9, which required all “Publicly funded buildings, structures, sidewalks, curbs, and related facilities shall be accessible to and usable by persons with disabilities” and the public rights-of-way (PROW) being subjected to Chapter 11B of the CBC.

4. REQUIREMENTS FOR A SELF-EVALUATION AND ADA TRANSITION PLAN

The purpose of the ADA is to make sure that people with disabilities can fully participate in all aspects of civic life. Under Title II of the ADA, all state/local governments are required to give people with disabilities an equal opportunity to benefit from their programs, services, and activities.

As part of the County of Kern's effort to comply with Title II of the Americans with Disabilities Act (ADA), the County has performed a comprehensive Countywide Self-Evaluation and developed an ADA Transition Plan that included programs and services, policies and procedures, public buildings and parks, and public right-of-way pedestrian facilities. The purpose of this Self-Evaluation and Transition Plan is to plan accessibility compliance for the County of Kern with the requirements of Title II of the ADA and applicable state regulations contained in the accessibility and related chapters of the California Building Code.

A Self-Evaluation is a governmental organization's evaluation of its current programs, services, activities, policies, practices, and procedures, and all physical facilities. The Self-Evaluation identifies and corrects barriers to accessibility that are not consistent with Title II of the ADA.

This Self-Evaluation includes:

- a review of the County's current programs, services, activities, policies, practices, procedures, and physical facilities
- findings and recommendations regarding those programs, services, activities, policies, and practices, and physical facilities
- the opportunity for interested persons to participate in the Self-Evaluation process through comments and public outreach.

The Transition Plan summarizes the physical obstacles in the County's facilities identified during the Self-Evaluation that limit the accessibility of its program, services, and activities and sets forth the necessary steps to complete those structural changes.

This Transition Plan includes:

- field survey data of physical barriers to access at County owned and leased facilities, and pedestrian facilities in the public right-of-way
- remediation methods to make the facilities accessible
- estimated cost for remediations
- a schedule for barrier removal including barrier removal prioritization
- official responsible for implementation of the plan
- an opportunity for the public to review and comment on the draft ADA Transition Plan prior to finalization.

A full description of the Self-Evaluation and Transition Plan is provided in Appendix A

5. PUBLIC OUTREACH

Public outreach is a vital component of the ADA Self-Evaluation process. It ensures individuals have an opportunity to provide input on the barriers they experience in accessing a public entity's programs, services, and facilities. This input is not only required under the ADA but also helps to inform the development of effective and equitable strategies in the Department's Transition Plan. By engaging the community, the County can better prioritize improvements and ensure the Transition Plan reflects real community needs.

The County of Kern recognizes the importance of public opinion. To provide all interested persons the opportunity to comment on the self-evaluation and transition strategies, the County has:

1. Announced on their website and in a public meeting on November 4 that the County is in the process of conducting an ADA Self-Evaluation and developing an ADA transition plan.

2. Solicited public input via online survey from October 9, 2025 – November 7, 2025. (See Appendix B for survey responses.)

3. Made the draft ADA Self-Evaluation and Transition available for public review and comments. November 4, 2025 – November 21, 2025. See Appendix B for public comments.

4. Will present the Self-Evaluation findings and Transition Plan strategies to the Kern County Board of Supervisors on December 9, 2025.

The County of Kern maintains a record of persons consulted, comments received, and any further audit or assessment performed based on the comments received and modifications made. These records will be maintained by the ADA Coordinator – Kern County Administrative Office and will be made available for public inspection. The ADA Coordinator can be reached by email at compliance@kerncounty.com, by phone at 661-868-3151, or in person at 1115 Truxtun Ave 5th Floor, Bakersfield CA 93301

6. SELF-EVALUATION: PROGRAMATTIC AND ADMINISTRATIVE REVIEW

Program access under Title II of the ADA is required for public entities in all of their services, policies, and practices. Public entities shall modify any such services, policies and practices to meet the requirements of 28 CFR Part 35. An evaluation of the County's current programmatic and administrative requirements was completed with recommendations for modifications. The County of Kern is implementing modifications for non-structural program access immediately to be in compliance with the 28 CFR 35.105. This action plan will correct all deficiencies noted and create established policies and practices for the County to follow.

6.1 Community Services

Requirement:

Programs and services provided by the County of Kern must not discriminate against individuals with disabilities. This extends to providing programs (such as exercise, recreational, swimming, etc.) in an integrated setting. Providing segregated/separate programs for individuals with disabilities is not acceptable. Additionally, programs that have presentations and use audio/amplified communication (i.e., microphones) need to accommodate individuals with hearing disabilities.

Findings:

The County of Kern does not have a centralized location where ADA related information is provided to the public which can make it difficult for individuals with disabilities to identify accessible opportunities, understand their rights, or know how to request modification or file a grievance. ADA related information such as service animal policy is currently posted across different department specific websites.

The County of Kern community event process does not explicitly include an ADA review or detailed accessibility requirements within the application process. While organizers are legally obligated to comply with the ADA, the permit documentation does not require submission of an accessibility plan or verification that accessible routes, restrooms, parking, and vendors areas are accessible.

The County of Kern does not provide a statement on their website under each program, services, and activities that modification can be provided.

The County of Kern does not have a written policy/procedure that provides staff with training in supporting individuals of all abilities in all programming where they meet prerequisite requirements with or without reasonable modification.

The County of Kern does not have a formal preventative maintenance program to maintain accessible features at all facilities. Activities such as removing leaves or debris, repositioning furniture, maintaining playground surfaces, or installing fixtures like dispensers, sinks, signs, or door hardware can inadvertently create barriers to accessibility.

Recommendations:

- Consider developing a dedicated ADA webpage highlighting accessible features across all County managed facilities, ADA Public Notice, Grievance Procedure and Form, ADA Coordinator contact information, reasonable modification request process, general effective communication statement, and, service animal and wheelchair policy

- The following are recommended for policies/procedures for accessibility for community events.

    - It is recommended that the contact information of a knowledgeable person to respond to questions regarding disabilities be included in the printed material for the events.

    - It is recommended to include protocols to staff about the inquiry of a service animal:

        - Staff may only ask two questions.

            - Is the dog a service animal required because of a disability?

            - What work or task has the dog been trained to perform?

        - Staff cannot ask about the person's disability, require medical documentation, require a special ID or training documentation for the dog.

        - Staff cannot ask the dog to demonstrate its ability to perform the work or task

    - It is recommended to include a provision to work with vendors to ensure people with disabilities will have comparable access to food, drinks, merchandise, or services offered.

    - It is recommended to include a provision that all staff and volunteers should have a basic awareness of and sensitivity to disability issues. Staff should understand that people with disabilities expect to be treated like all other event participants.

    - It is recommended to include provision to ensure events provide compliant dining/work surfaces, if provided.

    - It is recommended to include a provision that event holders should provide maintenance of accessible features including placement of temporary signs/trash receptacles/and other portable amenities to not obstruct required clearances and providing cord covers to avoid trip hazards.

    - It is recommended to require event organizers to submit a detailed site plan that includes, accessible routes, location of accessible seating and viewing areas, restroom facilities including accessible portable toilets, service counters and check-in stations, stage and performance areas with accessible path and ramps, accessible parking spaces, temporary paths where needed, and etc. A step-by-step review process should be implemented to ensure accountability.

- All notifications (written/print, website, posters, etc.) should state: *"if you need modification in order to participate in this program (wheelchair access, sign language interpreter, written materials in alternate format) please contact……."*

- Develop and adopt written policies and procedures requiring ADA training for staff in supporting individuals of all abilities. Some training topics may include:

    - Information about the current accessibility features of facilities where programs, services and offices take place needs to be coordinated with the offices who operate the programs and services. If an applicant or participant needs modification, it may require moving the program to an accessible location or County employee must meet the resident at an accessible location within the variety of County facilities.

    - If a program has a fee assigned to it and an individual with a disability requires his own personal assistant to participate, it is advised that the assistant not be charged an admission fee. The County is not required to provide personal assistance for an individual with a disability.

    - For any activity taking place in a swimming pool, ensure that the pool has a pool lift in accordance with the 2010 ADA Standards for Accessible Design and accessibility chapter in the California Building Code.

    - Understanding allowable questions for service animals and when removal is permitted.

    - Providing assistance or modification for hearing or visually impaired participants when running programs

- Adopt a maintenance of accessible feature policy and procedures that incorporates ADA considerations into all routine and operational activities such as regularly clearing pathways and outdoor areas to ensure firm, stable, and unobstructed surfaces, repositioning furniture to maintain clearances and accessible routes, inspecting and maintain playground surfaces to prevent excessive slopes, installing dispensers, fixtures, and other equipment at accessible heights and without inadvertently create more accessibility barriers.

6.2 Housing

Requirements:

Residential facilities with residential dwelling units shall comply with Section 233 and with the technical and scoping requirements in Chapters 1 through 10 of the 2010 ADA Standards for Accessible Design. These facilities may also be subject to the requirements of the Fair Housing Act (FHA), Section 504 of the Rehabilitation Act of 1973, as amended and/or The US Department of Housing and Urban Development (HUD).

Findings:

The County of Kern, through the Kern County Housing Authority, has a housing plan to include senior, low, and moderate-income, and persons with disabilities rental programs as well as home buyer's assistance programs. Eligibility is income based.

The County of Kern provides transitional housing serving at-risk individuals and families, youth/foster care, behavioral health/substance use, and domestic violence/trauma survivors.

Recommendations:

- It is recommended that all housing applications be provided in an alternative format such as large print, Braille, audiotape, computer disk, pictorial signage, etc. for individuals with disabilities.

- Ensure there is a formal procedure for reviewing and granting reasonable modification/accommodation requests for tenants with disabilities to ensure programmatic obligations are met.

- Ensure annual training for housing program staff is provided covering:
    - ADA obligations for program access
    - Handling reasonable modifications requests
    - Awareness of service animal rules under the ADA and reasonable accommodation requests for emotional support animals covered under the FHA. Service animal under the ADA performs a specific task for a disability and staff cannot refuse and may only ask two ADA questions. Emotional support animals covered under the FHA provide comfort or emotional support and does not perform a task. Staff cannot refuse unless there are undue hardship or direct threats, but may request documentation

6.3 Personnel and Internal Policies and Procedures

Requirements:

No qualified individual with a disability shall, on the basis of disability, be subjected to discrimination in employment under any service, program, or activity conducted by a public entity.

Findings:

The County of Kern has very extensive and thorough policies ranging from administrative, personnel, rules and regulations, and other miscellaneous categories. Key administrative policies reviewed include:

- Equal Employment Opportunity: This policy prohibits discrimination or harassment based on disability or medical condition in any aspect of employment including recruitment, testing, hiring, promotion, transfer, discipline, termination, compensation and benefits.

- Americans with Disability Act: The County formally implements the ADA. This policy ensures that the County provides equal employment opportunities for qualified individuals with disabilities and readily accessible services, programs, and activities for residents with disabilities throughout the County.

- Leave of Absence: These policies include ADA-related leave, FMLA, CFRA, pregnancy disability leave, military leave, and etc.

- Personnel Files: This policy states that personnel files are confidential for each County employee, but does not explicitly state that all medical and accommodation information is kept separate from the employee's personnel file and kept confidential.

- Workplace Violence Policy: The policy provides a thorough analysis of what constitutes workplace violence (ranging from threats to assault), and the disciplinary actions which may result.

- Performance Evaluation: This policy provides a systematic method of measuring, recording and improving work effectiveness.

- Disciplinary Procedure: The policy outlines the County's process and procedure for addressing employee misconduct, poor performance, or violations of policy.

- Grievance Procedure: The policy provides employees with a formal process to resolve complaints related to personnel practices, working conditions, and disciplinary actions. The process is not specifically designed for ADA-related grievances and focuses on internal employment issues rather than access complaints.

The County's "Employee Handbook" does not include a section on reasonable accommodations and ADA specific grievances for employees with disabilities. There is no reference to the interactive process or confidential handling of medical or accommodation related records.

The County's existing "Return to Work, Interactive Process and Disability Management Program", primarily addresses employees who become injured or disabled during the course of employment, focusing on facilitating temporary or permanent return-to-work placements following illness or injury. The policy does not comprehensively address the County's broader obligation under Title I of the ADA to provide reasonable accommodation to qualified individuals with pre-existing disabilities or job applicants with disabilities.

Recommendations:

- Consider updating existing written policies and procedures to include a reasonable accommodation request and grievance process for employees covered under Title I of the ADA.
    - Include a detailed explanation of the grievance and reasonable accommodation process, timeline for each stage of the process, contact information of person designated for handling the processes, and required documentations for reasonable accommodations requests.
    - Specify how employees can file ADA-related grievance and accommodation disputes. Add an appeal process for denied accommodation requests and grievance resolutions.
    - Consider including examples of reasonable accommodations to provide clarity.

- Ensure that medical records are strictly secured and accessed only by those directly responsible for accommodations.
- Train employees and managers on the grievance and reasonable accommodation process and their responsibilities under Title I of the ADA.

- Consider including a Personal Emergency Evacuation Plans (PEEPs) for employees who need them. Designate a point of contact for accessibility-related safety concerns.
- Continue to provide ADA training for HR staff, supervisors, and managers to ensure they understand their responsibilities in recognizing and accommodating disabilities.

6.4 Human Resources: Position Descriptions

Requirements:

Title I of the ADA prohibits employers from discriminating against qualified individuals with disabilities in job application procedures, hiring, firing, advancement compensation, job training, and other terms, conditions, and privileges of employment. The ADA covers employers with 15 or more employees and includes State and local governments. No qualified individual with a disability shall, on the basis of disability, be subjected to discrimination in employment under any service, program, or activity conducted by a public entity.

Findings:

Several position descriptions were reviewed.

- Accountant
- Air Conditioning Mechanic
- Air Quality Engineer
- Behavioral Health Nurse
- Director of Libraries
- Health Educator
- Permit Specialist
- Staff Nurse

Job descriptions do not include a section describing physical and environmental requirements. While not required under the ADA, including this section is considered best practice as it helps clarify essential functions and supports consistent accommodation review.

Several job descriptions such as Staff Nurse and Permit Specialist include a requirement for a valid California Driver's License. It is not always clear that travel is a core or essential function of the position. In most cases, travel appears to be occasional or incidental, such as attending meetings, community events or field visits. Requiring a driver's license where travel is minor may exclude qualified candidates who can perform the essential functions without driving.

Job descriptions do not include an Equal Employment Opportunity (EEO) statement reflecting the County's commitment to EEO principles and ADA compliance.

Job descriptions do not provide contact information for requesting ADA accommodations during recruitment.

Recommendations:

- Consider including a physical demand/work condition section that speaks to physical demand related to the essential job functions and environmental and other conditions that affect the desirability of the job (environment such as outdoor/indoor, exposure to hazardous materials/loud noises, etc.). This section provides clarity and enables applicants to assess their ability to perform the job with our without reasonable accommodation. The physical demands section on the job postings shall quantify light, medium, and heavy physical effort such as up to 10 pounds as light, up to 20 pounds as medium, and up to 50 pounds as heavy. In describing the physical demand, ADA-compliant words that convey the actual requirements of the job shall be used without limiting the physical demands to certain abilities.
    - Instead of stand/sit; use remain in stationary position
    - Instead of walk, run; use move, traverse
    - instead of use hand/fingers to handle or feel; use operate, activate, use, prepare, inspect, place, detect, diagnose, install/place, remove/replace, adjust, attach, drafts/writes,
    - instead of climb (stairs/ladders) or balance; use ascend/descend, work atop, traverse.
    - Instead of stoop, kneel, crouch, or crawl; use position self (to), move.
    - Instead of talk/hear; use communicate, detect, converse with, discern, convey, express oneself, discuss, exchange information
    - Instead of see; use detect, determine, discern, perceive, identify, assess
    - Instead of lift, carry weight; use move, transport, position, install
    - if a job requires moving heavy objects, add "with accommodations upon request" at the end of the statement. It is also best practice to include language that "supervisors may assign additional duties or requirements" so applicants know they can safely apply regardless of disability status.
- Review the minimum qualifications for positions to ensure requirements such as possessions of a valid driver's license are directly tied to the essential functions of the position. Revise job descriptions to reflect actual work-related needs such as "A valid California Motor Vehicle Driver's License is required; ability to travel between worksites with or without reasonable accommodation" or "occasional travel between library locations and community events may be required. Reasonable accommodations under the ADA will be considered."

- It is recommended that an Equal Employment Opportunity (EEO) statement be added to all job descriptions such as, "The County of Kern is an Equal Opportunity Employer. We celebrate diversity and are committed to creating an inclusive environment for all employees. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, nation origin, disability, or veteran status."

- Considering adding contact information for accommodation requests during the recruitment process such as, "The County of Kern is committed to providing reasonable accommodations to applicants and employees with disabilities. If you require an accommodation during the application process, please contact…"

6.5 ADA Coordinator

Requirements:

Title II also requires a designated accessibility coordinator to ensure the resolution of complaints and by inference, an employee or employees who will coordinate removal of barriers. A public entity that employs 50 or more persons shall designate at least one employee to coordinate its efforts to comply with and carry out its responsibilities under this part, including any investigation of any complaint communicated to it, alleging its noncompliance with this part, or alleging any actions that would be prohibited by this part. The public entity shall make available to all interested individuals the name, office address, and telephone number of the employee or employees designated pursuant to this paragraph.

Findings:

Kern County ADA Coordinator's name is not publicly listed on the County website or publicly available materials. Only a generic contact information such as email compliance@kerncounty.com and phone number (661) 868-3151 and address 1115 Truxtun Ave 5th Floor, Bakersfield CA 93301 are provided. This may create a barrier for individuals seeking to contact a specific, identifiable ADA Coordinator to request modifications or file grievances reducing transparency and accountability.

Recommendations:

- Designate a specific ADA Coordinator as the responsible employee tasked with overseeing ADA compliance such as ensuring accessibility requests and grievances are handled promptly and effectively and implementation of the Transition Plan. All the roles of the ADA Coordinator should be established to ensure the County complies with the requirements of the ADA. See Appendix C for more detailed information on the roles and responsibilities of the ADA Coordinator.

- Make available the name, office address, email, telephone number of the ADA Coordinator to all interested people. It is recommended that the name, office address and telephone number of the designated ADA Coordinator be posted on the County's website and on all accessibility related documents. The contact information shall be updated as necessary.

- Ensure the ADA Coordinator has the time and expertise to comply with and carry out his/her responsibilities.

- Establish person responsible when ADA coordinator is not available.

6.6 Notice of the ADA's Provisions

Requirements:

An ADA Public Notice is required by all state and local governments covered by Title II, even entities with less than 50 employees. The target audience for the notice includes everyone who interacts with or would potentially interact with the Title II entity. The notice should include relevant information regarding Title II of the ADA, and how it applies to programs, services, activities of the public entity, and the contact information of the ADA Coordinator. The head of the public entity shall determine the most effective way of providing the public notice and provide the information on an ongoing basis. Information must be accessible to all and available in alternative formats (recording, radio announcement, large print, Braille, HTML format)

Findings:

The County of Kern has not adopted a public notice to inform the public about their rights under the ADA.

Recommendations:

- Develop a public notice to inform the general public regarding the fact that the ADA applies to the services, programs, and activities of the County. Consider using the Department of Justices' model in Appendix D.

- Establish a written policy/procedure to inform people of their protection under the ADA and make the notice available in alternate formats. Consider posting the notice at the County's website, facilities, program handbooks, social media and announcements at meetings of programs, services, and activities.

6.7 Grievance Procedures

Requirements:

Title II of the Americans with Disabilities Act (ADA) requires government entities to establish a complaint procedure for both the public and employees. A public entity that employs 50 or more persons shall adopt and publish grievance procedures providing for prompt and equitable resolution of complaints alleging any action that would be prohibited by the ADA. The complaint procedure must include an accessible method of filing an accessibility complaint, such as a grievance procedure and grievance form posted on the County website.

Findings:

Kern County adopts an ADA grievance procedure and posts the procedure on their website.

The current procedure allows the ADA Coordinator or designee to handle both the initial grievance procedure and the subsequent appeal, which may reduce the independence and transparency in the review process. While the designee can effectively manage the initial intake and investigation, there is no clearly defined multi-step resolution process that ensures impartial review at the appeal stage.

The current procedure allows up to 60 calendars for a final response after appeal hearing, which is significantly longer than the DOJ's recommended timeline of 15 days for resolution. Extended timelines may create barriers for individuals seeking timely access to services.

The ADA Coordinator name is not provided on the grievance procedure. Identifying the ADA Coordinator ensures there is a clear person responsible for overseeing ADA compliance so the public knows who to contact and can be confident that requests and grievances will be handled appropriately.

Grievance/appeal forms were not located. Without a structured form for appeals, individuals may be unclear about the information required for the appeal.

Recommendations:

- Implement a multi-step grievance resolution process in which the ADA Coordinator or his/her designee handles initial intake, investigation, and first response. Then appeals are reviewed by a separate, impartial individual or senior administrator, distinct from the initial designee or ADA Coordinator to ensure fairness and transparency. Consider using the DOJ's grievance procedure model.

- Revise the grievance procedure to shorten the post-appeal final response timeline to 15 – 30 calendar days to align with DOJ's best practice.

- Establish a written policy/procedure to inform people of the ADA Grievance Procedure and to provide the procedure in alternate formats. Consider posting the grievance procedure at County facilities, website, program handbooks, and social media.

- Develop a written policy to update procedure and contact information as necessary and to include the ADA Coordinator name.

- Develop grievance forms and appeals form to streamline the grievance procedure appeal process.

- Distribute grievance procedures to all department heads and ensure public facing staff understand where to direct the public with grievances.

6.8 General Effective Communications

Requirements:

Title II of the ADA requires that all state and local government take steps to ensure their communications with people with disabilities are as effective as communications with others. This requirement is referred to as "effective communication" and is required except where a state or local government can show that providing effective communication would fundamentally alter the nature of the service or program in question or would result in an undue financial and administrative burden. Effective communication applies to all members of the public with a disability, including job applicants, program participants, people who contact the state or local government seeking information about programs, services, or activities.

Findings:

The County of Kern does not have a county-wide written general effective communication policy that establishes uniform procedures for providing sign language, oral, cued speech interpreters, and auxiliary aids.

Recommendations:

- Develop a county-wide written policy on sign language, oral, and cued speech interpreter including:
    - the time required to obtain interpreter. Interpreters should be able to be obtained in a short period of time. In an emergency, sign language interpreter should be available in person or video relay system within an hour of receiving the request. In non-emergency situations, sign language interpreter should be made available within a reasonable advance notice.
    - a statement that a family member or companion of deaf persons shall not be requested to serve as sign language interpreter.
    - a statement that a person with a hearing impairment shall not be charged for the cost of the interpreter
    - a statement of when a request for an interpreter is denied based on undue financial and administrative burden and that the individual with a disability will receive the benefits or services provided
- Make arrangements with vendors so sign language, oral, and cued speech interpreters are available when needed.
- Develop county-wide written policies and procedures to provide auxiliary aids and services.
- Develop county-wide training for employees so they know the policies and appropriate procedures to follow when they receive a request for sign language, oral, and cued speech interpreter or auxiliary aids.
- Make policy and procedures on the provision of interpreters/auxiliary aids available to employees in all departments who face the public.
- Make arrangements with vendors to provide written materials in alternate formats (e.g., Braille large print, audio format, electronic format).
- Publish the County's effective communication policy on the County's website in an accessible format. Consider including a process to solicit feedback from the community on the effectiveness of the communication policy such as an email address or online form.

- Provide county-wide written policies and training to employees who answer telephone calls to ensure calls made through a relay service are handled as quickly and effectively as other calls.

6.9 9-1-1 and Emergency Communication Services

Requirements:

The ADA requires that all Public Safety Answering Points (PSAPs) provide direct and equal access to their services for people with disabilities who use teletypewriters (TTYs). PSAPs must directly receive TTY calls without relying on an outside relay service or third-party services. Telephone emergency services provided for TTY users must be as effective as those provided for people who make voice calls. All basic emergency services provided by public safety agencies are covered, including police, fire, and ambulance services. Direct, equal access must be provided to all services included in the system.

Findings:

The County of Kern provides equal access for people with disabilities including providing TTY and text to 9-1-1 at all emergency communication positions and procedures to maintain the equipment.

Recommendations:

- Ensure TTY and other auxiliary communication protocols are functioning equivalently to voice 9-1-1 services by conducting unannounced tests to all call-taking positions using both silent, open line calls and calls transmitting TTY tones. Keep record of results of all test calls including date and time of each call, identification of the call-taking position, whether the call was silent or transmitted tones, whether the caller received a TTY response and the content of the response, the time elapsed and the number of rings from the initiation of the TTY call until the call taker response by TTY, and whether the call was processed according to the County's standard operating procedures.

- Ensure refresher training for TTYs at least as often as required for training for voice calls or at least every 6 months.

6.10 Website Accessibility

Requirements:

In April 2024, The Department of Justice (DOJ) issued its final rule under Title II of the Americans with Disabilities Act. This rule formally adopts the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA as the enforceable standard for website and mobile app accessibility for state and local governments. Large public entities serving 50,000 or more people must comply by April 24, 2026, while smaller entities have until April 26, 2027. This marks the first time that WCAG has been codified as a legal requirement under the ADA for digital accessibility, rather than serving only as a recommended guideline or best practice.

Findings:

The County of Kern has performed an extensive analysis of the County's website for accessibility. Results can be found in Appendix F.

The County of Kern has not developed or published a website accessibility statement to ensure that all residents are aware of their right to access county digital content.

Recommendations:

- Establish a policy that the County's webpage will be accessible. Develop a plan for making the County's existing web content accessible, including specific steps, timeframes and standards or guidelines. Describe the plan on an accessible webpage that can be easily located from the County's home page.

- Consider adding a dedicated feedback link to allow users to easily provide comments or report accessibility issues. Ensure a plan is in place so that feedback and reported accessibility issues are tracked, prioritized, and addressed promptly.

6.11 Curb Ramps and Pedestrian Crossing

Requirements:

Title II of the ADA requires State and local governments to make pedestrian crossings accessible to people with disabilities by providing curb ramps. This requirement applies if your state or local government has responsibility or authority over highways, streets, roads, pedestrian crossing, or walkways. Some public entities have extensive responsibilities for the street, roads, sidewalk, and pedestrian crossing in their area, but most public entities have limited responsibility for them.

Findings:

The County of Kern has not reviewed their standard design for construction to ensure ADA compliance.

The County of Kern does not have written procedures used to evaluate requests for installation of, or modification to curb ramps.

Recommendations:

- Review the County's standardized design for compliance with the 2010 ADA Standards for Accessible Design and the most current version of the California Building Code and make any necessary changes.

- Develop written procedures to ensure members of the public can request for installation of, and modification of curb ramps. Consider adopting a curb ramp or general ADA request form on the County's website.

6.12 Emergency Management

Requirements:

One of the primary responsibilities of state and local governments is to protect residents and visitors from harm, including assistance in preparing for, responding to, and recovering from emergencies and disasters. State and local governments must comply with Title II of the ADA in the emergency- and disaster-related programs, services, and activities they provide. This requirement applies to programs, services, and activities provided directly by state and local governments as well as those provided through third parties, such as the American Red Cross, private nonprofit organizations, and religious entities. Under Title II of the ADA, emergency programs, services, activities, and facilities must be accessible to people with disabilities and generally may not use eligibility criteria that screen out or tend to screen out people with disabilities. The ADA also requires making reasonable modifications to policies, practices, and procedures when necessary to avoid discrimination against a person with a disability and taking the steps necessary to ensure effective communication with people with disabilities. The ADA generally does not require state or local emergency management programs to take actions that would fundamentally alter the nature of a program, service, or activity or impose undue financial and administrative burdens.

Findings:

The County of Kern contracts with the American Red Cross to provide emergency management and sheltering services, but the current agreement does not include provisions requiring Red Cross to comply with ADA requirements in the operations of shelter and related services. The County cannot contract away its responsibility under Title II of the ADA.

Recommendations:

- Ensure third party organizations contracted or arranged to help with emergency preparedness or management commit to compliance with the requirements of Title II of the ADA in formalized agreements. The agreement should state that the County retains ultimate responsibility for ensuring that emergency preparedness and management programs, services, and facilities are accessible under Title II of the ADA and that third party organizations contracted to assist with emergency preparedness or management must cooperate with the County to meet ADA obligations. The agreement with the organizations should require that it:
    - Operate shelters and facilities and services in compliance with the ADA and ensure staff and volunteers maintain accessible features on site, including keeping routes clear of protruding hazards and arranging beds and furniture to preserve required clearances.
    - Provide effective communication, including auxiliary aids and services
    - Train staff and volunteers on procedures to follow when issues arise regarding disability, such as contacting the ADA coordinator or ADA incident manager on site.
    - Permit service animals in all sheltering service locations
    - Make reasonable modifications in policies and procedures to ensure equal access to people with disabilities
    - Provide documentation of ADA compliance efforts upon the County's request.

- Cooperate with the County to support monitoring and verification of ADA compliance during emergency operations.

- Establish monitoring procedures to verify that ADA obligations are being met during emergency operations. ADA compliance ultimately falls onto the County.

- Establish policies and procedures to ensure medical, social service, and other benefit programs are accessible to people with disabilities.

7. SELF-EVALUATION: FACILITY AND PROW ASSESSMENTS

A public entity shall evaluate all existing programs and facilities to ensure they are readily available to and usable by people with disabilities. This includes removing physical/structural barriers to accessibility at buildings, parks, and public right-of-way pedestrian facilities. Physical/structural barrier to accessibility from the facility assessments will be scheduled for barrier removal into the County's Transition Plan.

7.1 County Facilities

The table below lists the locations of all County buildings and parks where programs, services, and activities are provided, or may be provided, by the County of Kern:

Site Name	Address	City	ST	Zip
North Edwards Call Fire Station	16638 Vista Del Oro	Aerial Acres	CA	93523
Arvin/Lamont Administration	12014 Main Street	Arvin	CA	93241
Arvin/Lamont Courts	12022 Main Street	Arvin	CA	93241
Arvin Library	201 Campus Drive	Arvin	CA	93203
Arvin Health Building	204 South Hill Street	Arvin	CA	93203
Arvin Fire Station #48	301 Campus Drive	Arvin	CA	93203
BID West Field Office	6468 Laval Road W.	Arvin	CA	93203
Human Services Child Visitation/Sills Building	100 East California Avenue	Bakersfield	CA	93307
Ag Commission Office & Warehouse	1001 South Mt. Vernon Avenue	Bakersfield	CA	93306
Meacham Fire Station #65	10051 Meacham Road	Bakersfield	CA	93312
Riverview Fire Station #64	101 E. Roberts Lane	Bakersfield	CA	93308
Highland Fire Station #63	101 Universe Avenue	Bakersfield	CA	93308
Jamison Children's Center	1010 Shalimar Drive	Bakersfield	CA	93306
Farm & Home Advisors Office	1031 South Mt. Vernon Avenue	Bakersfield	CA	93306
Belle Terrace Park & Vida Scott Center	1101 E Belle Terrace Avenue	Bakersfield	CA	93307
DHS Training Facility	1108 Baker Street	Bakersfield	CA	93305
Veterans Affairs Vet Center	1110 Golden State Avenue	Bakersfield	CA	93301
County Admin Center	1115 Truxtun Avenue	Bakersfield	CA	93301
Mental Health - IT Offices	1120 21st Street	Bakersfield	CA	93301
Veterans Services Building and Trailer	1120 Golden State Avenue	Bakersfield	CA	93301
ETR Olive Drive	1129 Olive Drive, Suite C & D, H-M	Bakersfield	CA	93308
Edison Fire Station (w/Shed, Storage)	11809 Edison Highway	Bakersfield	CA	93307
ETR Olive Drive Suite C	1215 Olive Drive, Suite C	Bakersfield	CA	93308
Bakersfield Justice Building	1215 Truxtun Avenue	Bakersfield	CA	93301
NOR Health Center	125 El Tejon Avenue	Bakersfield	CA	93308
1300 18th Street Building (Crime Lab)	1300 18th Street	Bakersfield	CA	93301
Willard L. Weddell Building	1315 Truxtun Avenue	Bakersfield	CA	93301

Site Name	Address	City	ST	Zip
Camp Okihi	13227 Round Mountain Road	Bakersfield	CA	93308
Lake Ming Campground & Pyles Boys Camp	13375 Lake Ming Road	Bakersfield	CA	93308
Sheriff Building Complex and Hangar	1350 Norris Road	Bakersfield	CA	93308
Baker Library	1400 Baker Street	Bakersfield	CA	93305
Human Services Warehouse	1400 S Street	Bakersfield	CA	93301
Klein Wegis Building	1401 L Street	Bakersfield	CA	93301
Juror Parking - South Lot	1401 M Street	Bakersfield	CA	93301
Meadows Field International Terminal	1401 Skyway Drive	Bakersfield	CA	93308
Superior Court Complex and Parking Garage	1415 Truxtun Avenue	Bakersfield	CA	93301
1420 H Street Building	1420 H Street	Bakersfield	CA	93301
Parking Lot	1430 Eye Street	Bakersfield	CA	93301
General Services Parking	1430 K Street	Bakersfield	CA	93301
Annex Building	1431 L Street	Bakersfield	CA	93301
Rosedale Fire Station #67	14341 Brimhall Road	Bakersfield	CA	93308
Parking Lot - Unlit	14th Street & Eye Street	Bakersfield	CA	93301
1501 L Street Building and Guard Shack	1501 L Street	Bakersfield	CA	93301
Downtown-South Parking Lot Ext.	1530 14th Street	Bakersfield	CA	93301
Assessor - Hall of Records Annex	1530 Truxtun Avenue	Bakersfield	CA	93301
S.E. Bakersfield Community Services	1600 East Belle Terrace Avenue	Bakersfield	CA	93307
Meadows Field Fire Station #62	1652 Sunnyside Court	Bakersfield	CA	93308
Assessor - Hall of Records	1655 Chester Avenue	Bakersfield	CA	93301
DA's Chester Ave. Office	1675 Chester Avenue	Bakersfield	CA	93301
Sheriff - East Bakersfield	1700 Flower Street	Bakersfield	CA	93305
V. Araujo Park	1700 Flower Street	Bakersfield	CA	93305
Kern Medical Center	1700 Mt. Vernon Avenue	Bakersfield	CA	93305
North Kern Golf Course	17412 Quality Road	Bakersfield	CA	93308
Greenfield Park & Ride and Senior Center	1751 McKee Road	Bakersfield	CA	93301
Juvenile Treatment Facility	17824 Quality Road	Bakersfield	CA	93301
Public Health Facility	1800 Mt. Vernon Avenue	Bakersfield	CA	93306
Juvenile Probation Department	1809 Ridge Road	Bakersfield	CA	93305
Probation Services Building	1819 Jessie Street	Bakersfield	CA	93305
Probation	1821 Ridge Road	Bakersfield	CA	93305
Juvenile Hall, Central School, Ridge Rd. Warehouse	1831 Ridge Road	Bakersfield	CA	93305
Coroner Facility	1832 Flower Street	Bakersfield	CA	93305
NOR Roads	1900 Roberts Lane	Bakersfield	CA	93308
Wilson Library	1901 Wilson Road	Bakersfield	CA	93304
Vets Hall - South Bakersfield	1905 Wilson Road	Bakersfield	CA	93304

Site Name	Address	City	ST	Zip
Flightpath Way Building	19249-19261 Flightpath Way	Bakersfield	CA	93308
GS Shop Parking Lot Extension	19th & Kern Street	Bakersfield	CA	93305
Rathbun Library	200 West China Grade Loop	Bakersfield	CA	93308
Behavioral Health	2001 28th Street	Bakersfield	CA	93301
Probation (Main Building & Annex)	2005 Ridge Road	Bakersfield	CA	93305
Niles St. Fire Station #42	2011 Fairfax Road	Bakersfield	CA	93308
Virginia Ave. Park	2020 Virginia Avenue	Bakersfield	CA	93307
Juvenile Justice Center & Security Bridge	2100 College Avenue	Bakersfield	CA	93305
Family Justice Center	2101 Oak Street	Bakersfield	CA	93301
Seniors/Vets - EB	2101 Ridge Road	Bakersfield	CA	93305
Mary K Shell Mental Health Center & Trailer	2151 College Avenue	Bakersfield	CA	93305
Mt. Vernon Road Yard	2200 Steele Street	Bakersfield	CA	93305
Virginia Colony Fire #41	2214 Viriginia Avenue	Bakersfield	CA	93307
Curnow Road Yard	2260 Curnow Road	Bakersfield	CA	93313
College Park	2500 Church Avenue	Bakersfield	CA	93306
North Chester Mental Health	2525 North Chester Avenue	Bakersfield	CA	93308
Communications Facility/Storage & EOC Building	2601 Panorama Drive	Bakersfield	CA	93306
Mental Health/Children Outpatient	2621 Oswell Street	Bakersfield	CA	93306
NE Library Branch Oswell Street	2671 Oswell Street	Bakersfield	CA	93306
PSB Additional Parking - Waste Management	2700 M Street	Bakersfield	CA	93301
Public Services Building	2700 M Street	Bakersfield	CA	93301
2717 O Street Building	2717 O Street	Bakersfield	CA	93301
Support Services (Parks Shop)	2731 O Street	Bakersfield	CA	93301
Wilkins Park	2800 Hawthorne Avenue	Bakersfield	CA	93305
Fire Prevention Building	2820 M Street	Bakersfield	CA	93301
Low Barrier Navigation Center	2900 M Street	Bakersfield	CA	93301
Public Works Corp Yard	2903 Patton Way	Bakersfield	CA	93309
Bena S.L.	2951 Newmarkel Road	Bakersfield	CA	93307
Probation School	300 E. Truxtun Avenue	Bakersfield	CA	93301
Panorama Park	300 Panorama Drive	Bakersfield	CA	93305
LANDCO Fire Station #66	3000 Landco Drive	Bakersfield	CA	93308
DHS Kinship Annex Space	3037-3043 Wilson Road	Bakersfield	CA	93304
Human Services Kinship Center	3041 Wilson Road	Bakersfield	CA	93304
Greenfield Fire Station #47	312 Taft Highway	Bakersfield	CA	93307
BHRS Recovery Station	316 Kentucky Street	Bakersfield	CA	93305
Rec Hall - Rexland Acres	325 E. Fairview Road	Bakersfield	CA	93307

Site Name	Address	City	ST	Zip
Mental Health	3300 Truxtun Avenue, #106, 200, 290, 320	Bakersfield	CA	93301
Elections Storage & Training	3501 N. Sillect Avenue	Bakersfield	CA	93308
Fire Department Arson Unit	3555 Landco Drive, Unit B	Bakersfield	CA	93308
Child Support Services	3701 N. Sillect Avenue	Bakersfield	CA	93308
William M. Thomas Terminal	3701 Wings Way	Bakersfield	CA	93308
DHS Admin and Adoptions Center	3711 Columbus Avenue	Bakersfield	CA	93306
Columbus St. Mental Health	3715 Columbus Avenue	Bakersfield	CA	93306
Kern County Museum	3801 Chester Avenue	Bakersfield	CA	93301
Metro Parks Complex and Ball Fields	3805 Chester Avenue	Bakersfield	CA	93305
Fruitvale Animal Services Facility	3951 Fruitvale Avenue	Bakersfield	CA	93308
Vets Hall - NOR	400 West Norris Road	Bakersfield	CA	93308
Greenfield Park	401 Audrey Avenue	Bakersfield	CA	93307
Kern Sanitation Authority	4101 Kimber Avenue	Bakersfield	CA	93307
ITS Building	4175 Mt. Vernon Avenue	Bakersfield	CA	93306
DHS Warehouse Storage Facility	428 California Avenue	Bakersfield	CA	93301
Human Services Extension Warehouse	444 California Avenue	Bakersfield	CA	93301
DHS - Financial Services Office	4901 Commerce Drive, Suite A	Bakersfield	CA	93309
Pioneer Park	4929 Pioneer Drive	Bakersfield	CA	93306
WMD Special Waste and Ground Water Building	4951 Standard Street	Bakersfield	CA	93308
Probation (Juvenile) Baker Street	500 Baker Street	Bakersfield	CA	93305
Holloway-Gonzales Library	506 E. Brundage Lane	Bakersfield	CA	93307
SW Training Center	5121 Stockdale Avenue	Bakersfield	CA	93306
Casa Loma Park	521 East Casa Loma Drive	Bakersfield	CA	93307
Sheriff Office Park	5251 Office Park	Bakersfield	CA	93309
Aging and Adult Services	5357 Truxtun Avenue	Bakersfield	CA	93309
Roads Equip. and Maint. Facility	5438 Victor Street	Bakersfield	CA	93308
Fire Administration Building/Training/Warehouse/St	5642 Victor Street	Bakersfield	CA	93308
Potomac Park	601 Dorrance Street	Bakersfield	CA	93307
East Niles Center - Seniors	601 Niles Street	Bakersfield	CA	93306
Maintenance Shop	610 18th Street	Bakersfield	CA	93305
Norris Fire Station #61	6400 Fruitvale Avenue	Bakersfield	CA	93308
Beale Memorial Library & Hq	701 Truxtun Avenue	Bakersfield	CA	93301
Emergency Medical Services Warehouse	7224 Schirra Court, Suite A	Bakersfield	CA	93313
Hart Park Adobe Resident and Yard	8000 River Road	Bakersfield	CA	93308
820 34th Street	820 34th Street	Bakersfield	CA	93301
Southwest Library	8301 Ming Avenue	Bakersfield	CA	93311
Kern Soccer Foundation Field	9400 Alfred Harrell Highway	Bakersfield	CA	93308

Site Name	Address	City	ST	Zip
Sheriff's Regional Train Facility	962 Norris Road	Bakersfield	CA	93308
Kern River Golf Course	Alfred Harrell Parkway	Bakersfield	CA	93306
Circle	El Cerrito & Hermosa Drive	Bakersfield	CA	93306
Hart Memorial Park/Pistol Range/Kern River Golf	Hart Park	Bakersfield	CA	93306
Kern Delta Park / Park and Ride	McKee Road	Bakersfield	CA	93307
Probation - Gun Range and Training Center	North of Lerdo Highway	Bakersfield	CA	93308
Mebane Peak Repeater	Rancheria Road	Bakersfield	CA	93306
Heritage Park	Ridge Road & Mt. Vernon Avenue	Bakersfield	CA	93305
Breckenridge Peak Facility	TBD	Bakersfield	CA	93306
Horse Trail	TBD	Bakersfield	CA	93306
Boron S.L.	11400 Boron Avenue	Boron, CA	CA	93516
Boron Sheriff and Fire Station #87	26949 Cote Street	Boron, CA	CA	93516
Boron Library	26967 Twenty Mule Team Road	Boron, CA	CA	93516
Boron Park and Recreation Hall	26998 John Street	Boron, CA	CA	93516
Boron Streetscape	Twenty Mule Team Road	Boron, CA	CA	93516
Buttonwillow Fire Station #25	100 Mirasol Avenue	Buttonwillow	CA	93206
New Buttonwillow Library	101 N. Main Street	Buttonwillow	CA	93206
111 East 1st Street Parking Lot	111 East 1st Street	Buttonwillow	CA	93206
Buttonwillow County Building	181 East 1st Street	Buttonwillow	CA	93206
Buttonwillow T.S.	41751 Sullivan Road	Buttonwillow	CA	93206
Buttonwillow Road Yard	42441 Sullivan Road	Buttonwillow	CA	93206
California City Library	9507 California City Boulevard	California City	CA	93505
Delano Memorial Park	100 South Lexington Street	Delano	CA	93215
Delano Fire Station #34	1001 12th Avenue	Delano	CA	93215
Delano/McFarland Courts Building	1122 Jefferson Street	Delano	CA	93215
Delano Fire Station #37	132 West 11th Street	Delano	CA	93215
ETR - Human Services - Delano	1816 Cecil Avenue	Delano	CA	93215
Lake Woollomes Park	32739 Wollomes Avenue	Delano	CA	93215
Delano County Building	455 Lexington Street	Delano	CA	93215
Delano Library	925 10th Street	Delano	CA	93215
Derby Acres Park	10900 Park Street	Derby Acres	CA	93224
Valley Acres Park	27554 Maple Street	Dustin Acres	CA	93268
A.W. Noon Park (Golf Course)	29322 Golf Course Road	Dustin Acres	CA	93268
Fellows Fire Station #23	100 Broadway	Fellows	CA	93224
Fellows Park	601 Mocal Road	Fellows	CA	93268
Ford City Park	609 Cedar Street	Ford City	CA	93268

Site Name	Address	City	ST	Zip
Pine Mountain (Sawmill) Comm Tower	1302 Linden Drive	Frazier Park	CA	93222
Frazier Mountain Park and Rec Hall	300 Park Drive	Frazier Park	CA	93225
Frazier Park Library	3732 Park Drive	Frazier Park	CA	93225
Frazier Park Fire Station #57	729 West End Drive	Frazier Park	CA	93225
Frazier Park Community Building	739 West End Drive	Frazier Park	CA	93225
Frazier Park Street Scape	Monterey Trail and Mt. Pinos Way	Frazier Park	CA	93225
Frazier Park BID Trailer	West End Drive @ Fire Station	Frazier Park	CA	93225
Glennville Fire Station #79	10511 Highway 155	Glennville	CA	93226
Glennville Road Yard Office	12005 Highway 155	Glennville	CA	93287
Glennville T.S.	9301 Highway 155	Glennville	CA	93226
Glennville Cemetery	TBD	Glennville	CA	93226
Tejon Peak (Gorman)	37418 1/2 Gorman Post Road	Gorman	CA	93243
Piute Fire Station #78	16001 Walker Basin Road	Havilah	CA	93518
Inyokern Senior Center	1247 Broadway	Inyokern	CA	93527
Inyokern Road Yard	305 North 2nd Street	Inyokern	CA	93527
Inyokern Sheriff's Substation	6612 Orchard Street	Inyokern	CA	93527
Inyokern Fire Station #83	6919 Monanche Mount Avenue	Inyokern	CA	93527
Inyokern Park	Inyokern County Park	Inyokern	CA	93527
El Paso Peak Relay Facility	TBD	Inyokern	CA	93527
Rand Community Building	27721 Broadway Avenue	Johannesburg	CA	93528
Government Peak Relay Facility	TBD	Johannesburg	CA	93528
Keene Fire Station #11	30356 Woodford Tehachapi Road	Keene	CA	93531
Kernville Fire Station #76	11018 Kernville Road	Kernville	CA	93238
Riverside Park	12 Kern River Drive	Kernville	CA	93238
Camp Owen (Juvenile Camp)	14401 Sierra Highway 178	Kernville	CA	93238
Kernville Roads Yard	841 Scodie Avenue	Kernville	CA	93238
Kernville Circle Park	Kernville Rd. & Tobias Street	Kernville	CA	93238
Lake Isabella Animal Shelter	14891 Highway 178	Lake Isabella	CA	93240
Isabella Fire Station #72	4500 Lake Isabella Boulevard	Lake Isabella	CA	93240
Linda Kissack Lake Isabella Park and Ballfield	5000 Lake Isabella Boulevard	Lake Isabella	CA	93240
ERT Job Center	5500 Lake Isabella Boulevard, Suite E-3	Lake Isabella	CA	93240
County Building/KRV Senior Ctr./Veterans Ctr.	6401 & 6405 Lake Isabella Boulevard	Lake Isabella	CA	93240
Kern River Valley Courts	7046 Lake Isabella Boulevard	Lake Isabella	CA	93240
Kern River Valley Admin	7050 Lake Isabella Boulevard	Lake Isabella	CA	93240
Kern River Valley Library	7054 Lake Isabella Boulevard	Lake Isabella	CA	93240

Site Name	Address	City	ST	Zip
Lake Isabella Regional Rec. Area-Tank Park	Edith Avenue & Lake Isabella Boulevard	Lake Isabella	CA	93240
Lake Isabella Patrol Office/Workshop/Storage	Highway 155	Lake Isabella	CA	93240
Rocky Point Relay Facility	North Side of Lake Isabella	Lake Isabella	CA	93238
Lamont Fire Station #46	8225 McKee Road	Lamont	CA	93241
Lamont Human Services	8300 Segrue Road	Lamont	CA	93241
Lamont Library	8304 Segrue Road	Lamont	CA	93241
Lamont Park	8304 Segrue Road	Lamont	CA	93241
Lamont Streetscape	Main Street	Lamont	CA	93241
Lebec Road Yard	1536 Lebec Service Road	Lebec	CA	93243
Lebec Fire Station #56	1548 Golden State Highway	Lebec	CA	93243
Lebec T.S.	300 Landfill Road	Lebec	CA	93243
Tejon Ranch Fire Station #55	5441 Dennis McCarthy Road	Lebec	CA	93243
Grapevine Peak Relay Facility		Lebec	CA	93243
Lost Hills T.S.	14251 Holloway Road	Lost Hills	CA	93249
Lost Hills Fire Station #26	14670 Lost Hills Road	Lost Hills	CA	93249
Lost Hills Park and Recreation Building	14688 Lost Hills Road	Lost Hills	CA	93249
Maricopa Fire Station #22	801 Stanislaus Street	Maricopa	CA	93252
McFarland-Delano T.S.	11249 Stradley Avenue	McFarland	CA	93215
Road Yard - E. Perkins Avenue	209 E. Perkins Avenue	McFarland	CA	93250
McFarland Library	500 Kern Avenue	McFarland	CA	93250
McFarland Fire Station #33	700 West Perkins Avenue	McFarland	CA	93250
McKittrick Fire Station #24	23246 2nd Street	McKittrick Peak	CA	93251
McKittrick Peak Radio Site	7100 Galainena Grade Road	McKittrick Peak	CA	93251
Mojave East Park	15500 O Street	Mojave	CA	93501
Mojave Library	15555 O Street	Mojave	CA	93501
Seniors/Vets - Mojave Center	15580 O Street	Mojave	CA	93501
Special Waste Facility	17035 Finnin Street	Mojave	CA	93501
Mojave Justice Building	1771, 1773 Highway 58	Mojave	CA	93501
Mojave County Building	1775 Highway 58	Mojave	CA	93501
Mojave Fire Station #14	1953 Barstow Road	Mojave	CA	93501
Mojave Road Yard Office	2200 Nadeau Street	Mojave	CA	93501
ETR - Mojave One Stop	2300 Highway 58	Mojave	CA	93501
Mojave Human Services	2340 Highway 58	Mojave	CA	93501
Mojave West Baseball Field	3186 Douglas Avenue	Mojave	CA	93501
Mojave-Rosamond S.L.	400 Silver Queen Road	Mojave	CA	93501
Mountain Mesa Park	4361 McCray Road	Mtn Mesa	CA	93240

Site Name	Address	City	ST	Zip
North Edwards Park	17140 Lorraine Avenue	North Edwards	CA	93523
Scodie Park	8181 Scodie Park Road	Onyx	CA	93255
Pelato Peak Comm Site	TBD	Pelato Peak	CA	93252
Pine Mountain Fire Station #58	2410 Symonds Drive	Pine Mountain Club	CA	93222
Camp Condor	3057 Cerro Noreste Road	Pine Mountain Club	CA	93222
Randsburg Park	26608 Butte Avenue	Randsburg	CA	93554
Randsburg Fire Station #85	26804 Butte Avenue	Randsburg	CA	93554
Maturango Museum @ Kern Desert Regional Park	100 E Las Flores Avenue	Ridgecrest	CA	93555
Ridgecrest Modular MH Crisis Unit	1141 Chelsea Avenue	Ridgecrest	CA	93555
Ridgecrest Library	131 East Las Flores Avenue	Ridgecrest	CA	93555
Ridgecrest Justice Facility	132 East Coso Avenue	Ridgecrest	CA	93555
Ridgecrest Human Services Building #2	136 Garnet Boulevard, Suite C	Ridgecrest	CA	93555
Ridgecrest Fire Station #84	139 East Las Flores Avenue	Ridgecrest	CA	93555
Ridgecrest Human Services Building	145 East Ridgecrest Boulevard	Ridgecrest	CA	93555
Ridgecrest Health Department	250 West Ridgecrest Boulevard	Ridgecrest	CA	93555
Petroglyph Park	300 East French Avenue	Ridgecrest	CA	93555
Ridgecrest S.L.	3301 Bowman Road	Ridgecrest	CA	93555
Ridgecrest County Building	400 North China Lake Boulevard	Ridgecrest	CA	93555
ETR/Human Services - Ridgecrest	540 W. Perdew Avenue, Suites B-1 & B-2	Ridgecrest	CA	93555
Ridgecrest Heights Station #81	815 West Dolphin Avenue	Ridgecrest	CA	93555
Leroy Jackson Park (AKA Kern Desert Regional Park)	East French/East Las Flores Avenue	Ridgecrest	CA	93556
FM Hill Ridgecrest NWC Comm		Ridgecrest	CA	93555
Jim Williford Park and Recreation Hall	2235 40th Street West	Rosamond	CA	93560
Community Center - Hummel Hall	2500 20th Street	Rosamond	CA	93560
Old Rosamond Fire Station	2980 Desert Street	Rosamond	CA	93560
Rec Hall - Rosamond	3200 Glendower Avenue	Rosamond	CA	93560
Rosamond Park	3200 Glendower Avenue	Rosamond	CA	93560
Rosamond Fire Station #15	3219 35th West Street	Rosamond	CA	93560
ETR - Shafter One Stop Center	115 Central Valley Highway	Shafter	CA	93263
Shafter Cotton Research Station	17053 North Shafter Avenue	Shafter	CA	93263
Shafter/Wasco S.L.	17621 Scofield Avenue	Shafter	CA	93263
Lerdo Facility	17635 Industrial Farm Road	Shafter	CA	93263

Site Name	Address	City	ST	Zip
Lerdo Facility - New	17635 Industrial Farm Road	Shafter	CA	93263
Shafter/Wasco Courts	325 Central Valley Highway	Shafter	CA	93263
Shafter Fire Station #32	325 Sunset Avenue	Shafter	CA	93263
Shafter/Wasco Admin	329 Central Valley Highway	Shafter	CA	93263
Buena Vista Golf Course	10256 Golf Course Road	Taft	CA	93268
Taft Human Services Office	119 North 10th Street	Taft	CA	93268
Taft S.L.	13351 Elk Hills Road	Taft	CA	93268
Buena Vista Aquatic Center	13601 Ironbark Road	Taft	CA	93268
Vets Hall - Taft	218 Taylor Street	Taft	CA	93268
Taft Road Yard	220 East Cedar	Taft	CA	93268
Taft Library	27 Cougar Court	Taft	CA	93268
Taft Fire Station #21	303 N. 10th Street	Taft	CA	93268
Taft Communications Building	311 Lincoln Street	Taft	CA	93268
Taft Admin Building	315 Lincoln Street	Taft	CA	93268
Old River Fire Station #53	9443 Taft Highway	Taft	CA	93311
Harrison Street Trees (Streetscape)	Harrison St. from Taft Hwy. to Fir St.	Taft	CA	93268
Tehachapi S.L.	12001 Tehachapi Boulevard	Tehachapi	CA	93561
Tehachapi Mountain Park	17350 Water Canyon Road	Tehachapi	CA	93561
Camp 8 Training Facility Tehachapi	20569 Eumatilla Road	Tehachapi	CA	93561
Tehachapi Branch Library	212 S. Green Street	Tehachapi	CA	93561
Tehachapi Substation/Road Yard	22209 Old Town Road	Tehachapi	CA	93561
El Rancho Drive / Bear Valley	23840 El Rancho Drive	Tehachapi	CA	93561
Stallion Springs Station #18	28381 Braeburn Place #22	Tehachapi	CA	93561
Bear Valley Fire Station #16	28946 Bear Valley Road	Tehachapi	CA	93516
Tehachapi County Admin Office	414 W. Tehachapi Boulevard	Tehachapi	CA	93561
Tehachapi Fire Station #12	800 S. Curry Street	Tehachapi	CA	93561
Fire Hangar Tehachapi 5E	Tehachapi Airport 5E	Tehachapi	CA	93561
Thumb Mt. Tehachapi Facility		Tehachapi	CA	93561
Sheriff - Walker Basin	14654 Caliente Creek	Twin Oaks	CA	93518
Community Building - Ed Oakley	15840 Caliente Road	Twin Oaks	CA	93518
Wasco Library	1102 7th Street	Wasco	CA	93280
Wasco Road Yard Office	200 N. State Highway 43	Wasco	CA	93280
Wasco Fire #31	2424 7th Street	Wasco	CA	93280
Mental Health Department Delano	930 F Street	Wasco	CA	93280
Southlake Fire Station #71	9000 Navajo Avenue	Weldon	CA	93283
Bird Spring Communications Facility	Bird Spring Pass	Weldon	CA	93283
Shirley Peak Relay Facility	110 Shirley Peak Road	Wofford Heights	CA	93285

Site Name	Address	City	ST	Zip
Wofford Heights Parks	316 East Evans Road	Wofford Heights	CA	93285
Greenhorn Mountain Park & Camps	Highway 155 & Rancheria Road and	Wofford Heights	CA	93285
Woody Fire Station #35	17977 Highway 155	Woody	CA	93287
Blue Mountain Comm Site	Blue Mountain Road	Woody	CA	93287
Bike Trail	Hart Park to Kern River Golf		CA	

The scope of the individual assessments comprised of the exterior features/amenities of the site and the interior of the buildings on site. Exterior elements assessed include accessible parking and exterior accessible pedestrian paths of travel to and from all amenities and features provided at each site. Interior spaces consist of the common corridors, public restrooms, conference rooms, offices, and other interior elements along the common path of travel, such as water fountains.

A Bureau Veritas Subject Matter Expert visited each property within the County of Kern to evaluate the facilities in accordance with the ADA and State of California Building Code and assess the existing property improvements' compliance with the Title II provisions of the Americans with Disabilities Act (ADA) and applicable state requirements.

The field observer conducted a thorough review of the facility to observe and identify barriers to accessibility and formulate recommendations to remedy the physical barriers. As a part of the review, the field observer met with a property representative with specific knowledge of the facility to gain a clear understanding of overall features, public use patterns, and relevant historical data. All features of the property are subject to observation, which includes but is not limited to parking lots, sidewalks, access ramps, and all common areas accessible to the public, as well as employee areas.

During the site walk-through, the field observer followed a Survey Form that meets or exceeds the current ADAAG format and utilized a digital level, measuring tape, pressure gauge, and digital camera. The field observer identified and prioritized any existing improvements not in accordance with the applicable ADA requirements in the order of preference as set out by the DOJ in general categories and refined by Bureau Veritas.

The Bureau Veritas team assessed exterior and interior in order to identify existing conditions that are not in accordance with the applicable regulations. Examples of elements required to be accessible are:

- Parking- adequacy as to automobile number, van accessible number, signage, and markings
- Parking and passenger loading zones
- Accessible routes: sidewalks and paths, interior routes
- Space allowance and ranges
- Protruding objects
- Ground and floor surfaces
- Curb and other ramps; size, distance, slope, rails, and surface finishes
- Exterior and interior common stairs
- Platform lifts (wheelchair lifts)
- Entrances and exits to common areas and employee areas

- Handrails and grab bars
- Alarms (visual and audible) and warnings
- Signage, Braille, and visual
- Switches and outlets

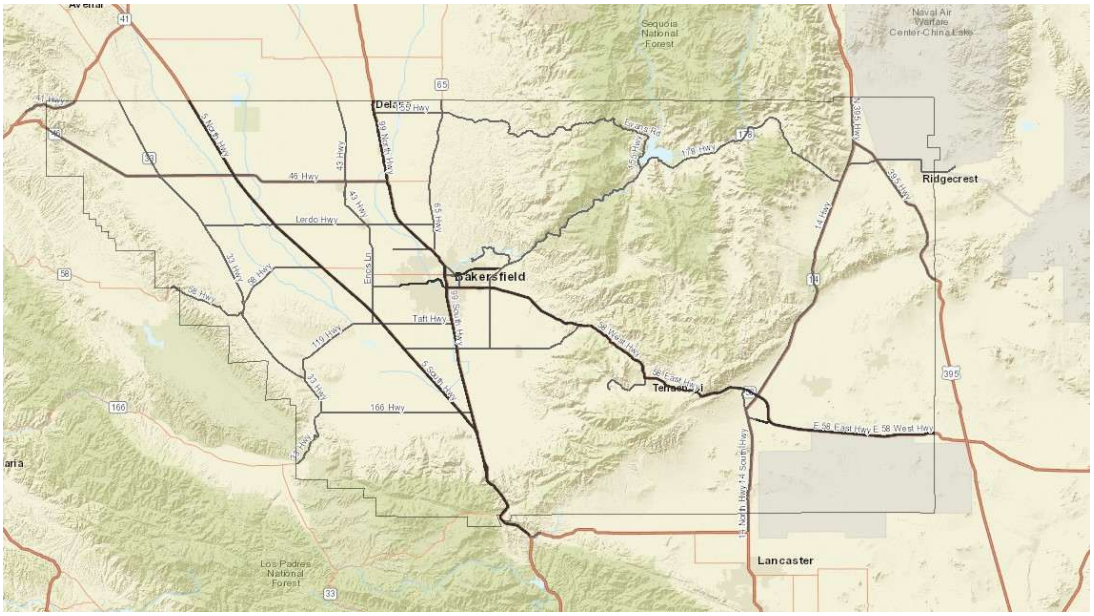
Individual assessment reports for each property surveyed included:

- Summary of Findings for all amenity features (parking stalls, curb ramps, paths of travel, etc.)
- Individually recorded barriers
- Digital photos of observed deficiencies and representative photos of elements observed to be in compliance
- Geocode GPS references for the location of observed deficiencies
- Applicable ADA and State of California regulatory references
- Recommendations for viable corrective measures necessary to comply with regulations
- Planning level cost estimates for each barrier

Assessment results were tabulated into an ADA database using AssetCALC™, an online interactive database created by Bureau Veritas to manage ADA and state accessibility code information. The AssetCALC™ asset management database used by Bureau Veritas establishes an online database in www.Assetcalc.net, which is used to compile records of all deficiencies and accessibility barriers, store photos, and documents related to the individual facilities, and create reports. AssetCALC™ provides the ability to list, prioritize, query, and track accessibility barrier removals. Cost data in the database is calculated using rounding. Any minor discrepancies in the costs shown in this report are the result of rounding.

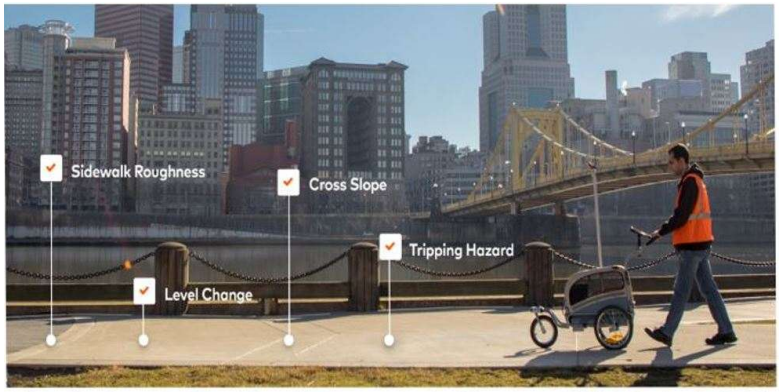
7.2 County PROW Pedestrian Facility

As part of the County of Kern's effort to comply with Title II of the ADA, the County's pedestrian facilities in the public right-of-way were evaluated for ADA compliance using the Public Right-of-Way Accessibility Guidelines (PROWAG) and applicable state and local accessibility regulations. 8,635 curb ramps, 105 transit stops, 905 pedestrian signals, and 732.7 miles of sidewalk were assessed for physical barriers to accessibility. The figure below displays all areas evaluated as part of the County owned public right-of-way.



Map View of Kern County

Sidewalk data was collected using pathVu's "pathMet" sidewalk profiler, which was developed for sidewalk ADA assessments. *pathMet* is a manually propelled, multi-sensor, stroller-type profiling tool. It uses GPS and high-resolution cameras, lasers, and sensors to measure ADA compliance of sidewalks including cross slope, running slope, surface roughness, clear width of sidewalks, protruding hazards, and level changes. Deviations from the required ADA standards and other applicable guidelines pertaining to PROW are identified using detailed information on slopes and surface variations. A comprehensive data set has been provided to the County for inclusion into the County's existing GIS system.



Curb ramps were assessed using pathVU's "curbMet" assessment tool. Data collected included: running slope, cross slope, width and length dimensions, flare information, the presence of detectable warnings, damages, obstructions, landing slopes, as well as several other attributes. The internal data collection checklist is based on ADA and the California Building Code requirements as well as the Public Right of Way Accessibility Guidelines (PROWAG) recommendations. A comprehensive data set has been provided to the County for inclusion into the County's existing GIS system.

7.3 Basis for Probable Costs

The estimates for the repair and capital reserves items noted within this report are summarized in Section 11.2. Individual observation details for County facilities are provided in Appendix I.

The estimates are based on invoice or bid documents provided either by the Owner/facility and construction costs developed by construction resources such as *R.S. Means* and *Marshall & Swift,* Bureau Veritas' experience with past costs for similar properties, city cost indexes, and assumptions regarding future economic conditions. Typically, barrier removal allowances are based upon the removal of the specific element being evaluated (for example, parking stalls, curb ramps, ramps). Grading plans based on field surveys using land surveyor instrumentation could result in significantly different material quantities and subsequent higher project costs. Bureau Veritas has no control over the final scope of work, pricing methods, and costs associated with a contractor constructing the project. The opinion of probable costs within this report cannot guarantee that the costs will accurately reflect the actual bids for construction.

8. COMPLIANCE STRATEGY

The proposed strategy for ADA compliance is a multi-phase approach for facility access as well as programmatic access. The goal of this strategy is to ensure that the programs, services, and opportunities offered by the County of Kern are accessible to the citizens of the County of Kern community, regardless of abilities, yet provide a realistic plan for barrier removal, which is within the fiscal capabilities of the County of Kern.

The provision of facility access is proposed to be based on a park/facility level, with the initial focus on the highest use properties. As its foundation, the proposed strategy is to ensure amenities which are in highest demand are accessible, subject to various limitations such as technically infeasible conditions and undue financial and administrative burdens. The strategy takes into account numerous factors such as population density, usage levels, amenity uniqueness, and other factors. This strategy will enable the best use of available funds to provide the optimal facility access to the County's programs for all citizens.

Programmatic access will be an ongoing effort. The County of Kern will initiate efforts to improve facility access, develop, and expand its review of its many programs with a focus on policy initiatives, inclusion, and reasonable accommodation needs. Not all structural barriers must be removed, as long as the disabled community is accommodated, and the unique programs, facilities, and services of the County are made available for disabled users. Selected recurring amenities will be made barrier-free, so that at least one of each type of amenity is accessible.

The level of funding is expected to continue at the same level going forward. Therefore, the majority of barrier removal is not anticipated to be funded as a separate initiative, but rather as part of larger capital projects. Barrier removal must be accomplished in phases, as funding becomes available.

9. PHASING AND PRIORITIES

9.1 County Facility Phasing and Individual Facility Barrier Priorities

Barrier removal of physical/structural barriers to accessibility will not be instantaneous, but rather, it will occur over the course of several years. In order to prioritize barrier removal that will have the most impactful effect, the County of Kern has adopted a multi-phase strategy.

With feedback from the public during development of the Transition Plan and according to facility usage levels, priority groupings of facilities were identified to guide the barrier removal work. Facility usage rates were primarily determined by the number of amenities, services, and programs available at a facility, general visual observation by County staff, and feedback from the public. Phasing plans based on priorities are:

- Phase One (Fiscal Years 2026 – 2032) – Libraries, Parks, County Administration Buildings, Parking Lots, Airport Terminals
- Phase Two (Fiscal Years 2030 – 2035) – Animal Services, Courts / Justice Centers, Recreation / Aquatic Centers, Community / Senior Centers, Museums
- Phase Three (Fiscal Years 2033 – 2037) – Athletic Facilities / Playing Fields, Human Services / Social Services, Mental / Behavioral Health Facilities, Employment Centers
- Phase Four (Fiscal Years 2035 – 2039) – Camps / Campgrounds, Golf, Prisons / Correctional Facilities, Public Safety Facilities, Sanitation
- Phase Five (Fiscal Years 2038 – 2045) – Employee-only facilities, non-regulated elements

In addition to barrier removal based on a phasing plan, barrier removal at each individual facility will be prioritized based on a priority level. This ensures that the most critical areas within a facility are prioritized for barrier removal, such as ensuring the public has an accessible point of arrival to the facility.

The following priority levels have been used to assign priorities to barriers within each property and facility.

Priority 1: *Path of Travel-*

Accessible Van Parking – Access to a public facility begins with accessible parking. Van accessible parking is deemed the most important barrier. Those with the most severe disabilities tend to require a van accessible space to accommodate their vehicle and mobility device. In addition, when only the minimum number of accessible spaces is required, it must be a van accessible space. This priority includes all barriers associated with the compliance of a van accessible space including signage, restriping, constructing, or reconfiguring the pavement to accommodate the required number of spaces.

Accessible Car Parking – Access to a public facility begins with accessible parking. Car accessible parking is deemed the second most important barrier. This priority includes all barriers associated with the compliance of a van accessible space including signage, restriping, constructing, or reconfiguring the pavement to accommodate the required number of accessible spaces.

Accessible Approach and Entrances – A public agency is required to take measures to provide access to a place of public accommodation and employee areas from public sidewalks, parking, or public transportation. The DOJ dictates the minimum width, cross and running slope, signage, and handrail requirements associated with pedestrian accessible routes of travel. These measures include, for example, installing an entrance ramp, correcting tripping hazards or lessening the slope of a curb ramp. At least one route of travel to each amenity or feature should be safe and accessible for everyone, including people with disabilities.

Priority 2: ***Elements used for programs, services, and activities-*** Barriers may include play equipment, picnic tables, public counters, benches, and trash receptacles.

Priority 3: ***Restrooms, Signage -*** Barriers may include widening of toilet stalls, installation of grab bars, and lowering lavatories and mirrors.

Priority 4: ***Access to Auxiliary Features and Amenities –*** A public agency is required to take measures to provide access to auxiliary features and amenities along paths of travel, for instance, kiosks, water fountains, and kitchen appliances.

Some of the existing accessibility barriers require a minimal amount of effort or expense to remove and are found throughout the system. These types of barrier removals are called “Low Hanging Fruit,” or easy barrier removal. “Low hanging fruit” is defined as accessibility barrier removal which can be incorporated into recurring work being completed on a life cycle basis, and which is relatively low in cost.

9.2 County PROW Barrier Phasing

The County of Kern has adopted a 20-year plan to complete barrier remediation for pedestrian facilities within the public right of way (PROW). Barrier remediation has been prioritized into three phases based on the severity and location of the barriers. To provide a method to determine severity, a sidewalk Route Accessibility Index (RAI) score and a curb ramp score was created and assigned to each sidewalk section and curb ramp. Phasing for barrier removal in the PROW was prioritized using the RAI value and curb ramp score. The estimated fiscal years to remove barriers to accessibility in each phase are summarized below.

- Phase 1 – Fiscal Years 2026 – 2032
- Phase 2 – Fiscal Years 2033 – 2039
- Phase 3 - Fiscal Years 2040 – 2045

The sidewalk RAI scores range from 0 to 100 and are a weighted scale of the vertical level changes, smoothness of the surface, running and cross slopes. A sidewalk section with a score of 0 to 40 is considered inadequate with multiple barriers to access and a score of 80 - 100 is considered great to good with zero to little barriers to access. For example, a sidewalk section with an RAI of 0 - 40 may be identified with vertical changes in level greater than 1”, cross slopes greater than 6.0%, and a rough surface with multiple cracks. The purpose of the RAI is to provide a weighted usability average to each segment of sidewalk. The RAI can be adjusted based on the County of Kern’s needs. The current weights are set at 40% level changes, 15% roughness, 40% cross slope, and 5% running slopes.

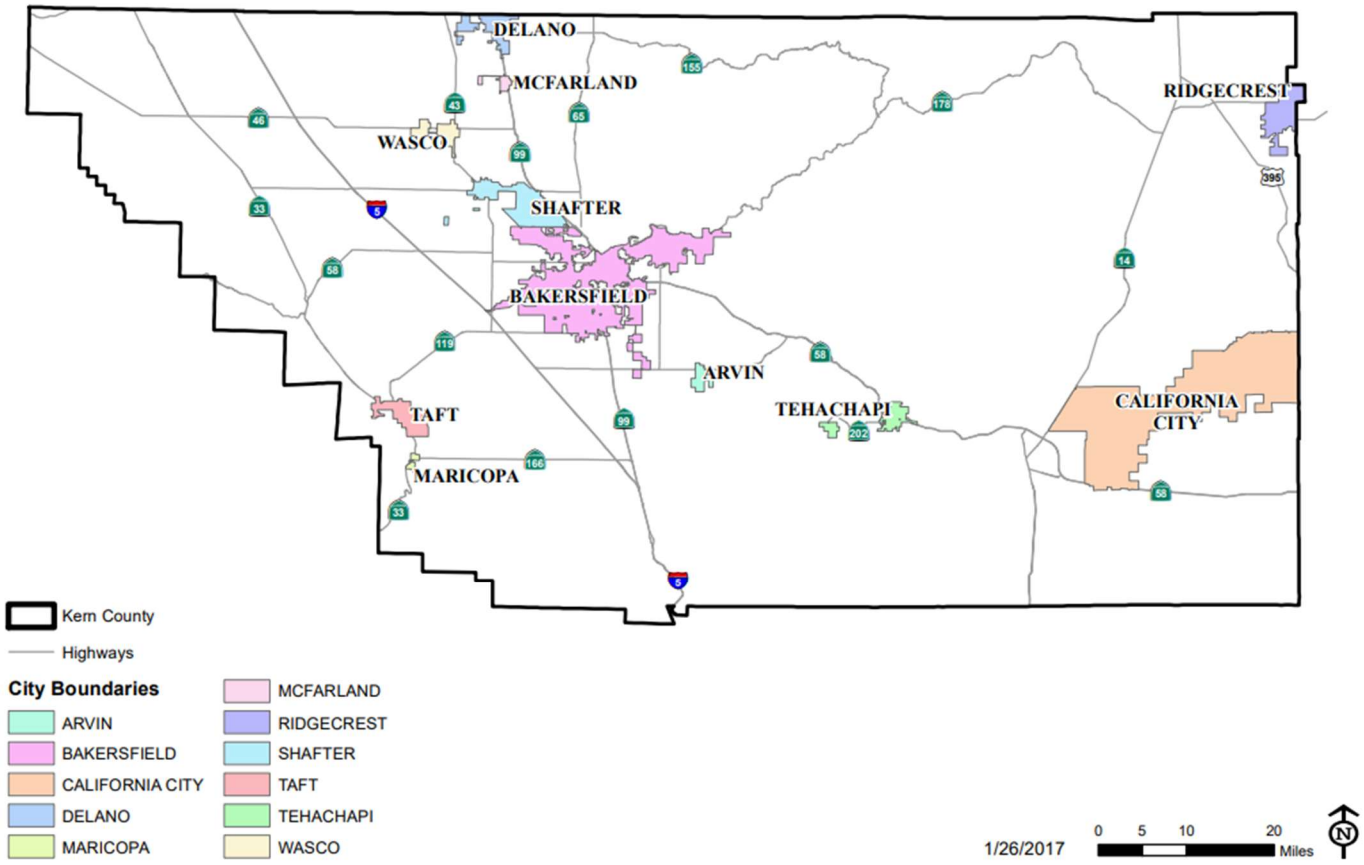
Similarly, the curb ramp score is a weighted calculation of the various measured attributes including cross slopes, running slopes, flare slopes, landing slopes, clear width, obstructions, and the presence of detectible warnings. It is intended only to provide a general usability rating (0 - 4 being missing / poor, and 8 - 10 being fully or nearly fully compliant), and can be adjusted based on the County of Kern’s needs.

In addition, criteria for removal of barriers in the right-of-way also include the following:

- Locations of resident complaint or request (ADA Title II program access),
- Locations serving government offices and public facilities,
- Locations serving transportation,
- Locations serving commercial districts and employers; and
- Residential areas

For example, a Phase 1 curb ramp serving an area with government offices and public facilities will take priority over a Phase 1 curb ramp serving a transportation area and so forth. Resident's complaint or request will take priority above all else.

In conjunction with the County of Kern's General Plan 2040, the County has identified several priority areas surrounding frequently accessed County buildings and parks. County owned and maintained sidewalks, curb ramps, bus stops, and pedestrian signal barriers have been identified within these areas and a budgetary cost to remove them has been established.



(County of Kern General Plan 2040)

10. COUNTY OF KERN FUNDING LEVELS

The County of Kern adopted budget for fiscal year 2025 - 2026 is approximately $4.5 billion with only about $1.1 billion in the General Fund. The General Fund represents the flexible portion of the County's budget where the County can use for general services and maintenance facilities. Although the General Fund represents the County's flexible funding source, the majority of the funds are allocated to expenses not related to physical facility improvements, such as wages, insurance, equipment, and other program expenses. The County of Kern generates its funding from several sources and revenue levels is not anticipated to increase significantly in the future. Main funding sources include:

- Property Taxes
- Sales Taxes
- State and Federal Funds/Grants
- Special Funds, Fees, and Charges

The Capital Improvement Plan proposed budget for 2025-2026 fiscal year is approximately $21.9 million supporting a range of facility upgrades and maintenance projects. A portion of this funding will be directed toward accessibility improvements, which will be implemented according to the County's phased and prioritized ADA Transition Plan to ensure effective use of resources.

Based on the information above, the annual budget for ADA barrier removal is limited by the overall capital projects funding available, however some barriers may be removed through maintenance project funds, such as easily removable barriers also referred to as "low hanging fruit". Examples of "low hanging fruit" include installing signage with appropriate tactile and visual information, replacing door hardware, and adjusting dispenser heights.

11. TRANSITION PLAN

11.1 Overview

This 2025 Transition Plan is a snapshot in time to evaluate and prioritize barrier removal of physical and structural barriers to accessibility throughout the County of Kern system. It is intended to be a living document, one that evolves over time, rather than serving as a static record of existing conditions. As such, the Plan will be reviewed and updated on a regular basis to reflect completed barrier removals, new accessibility requirements, changes in economic or funding conditions, and updated community priorities.

Public preferences for recreational amenities may shift, funding levels may change, and unforeseen circumstances may arise. The Plan is designed to be flexible and adapt to these developments while maintaining compliance with the Americans with Disabilities Act.

The County of Kern ADA Coordinator is responsible for implementing and updating the County of Kern Transition Plan. At a minimum of at least once a year, the Transition Plan will be updated, noting the barriers removed and any changes to the funding noted. A re-evaluation of priorities will occur at a minimum of every three years to reassess barrier removal phasing and priorities ensuring the Transition Plan remains current, continues to address meaningful barrier removal, and that resources are directed toward improvements that have the greatest impact on accessibility. The County's ADA Coordinator, Kern County Administrative Office, can be reached by email at compliance@kerncounty.com, by phone at (661)-868-3151, or in person at 1115 Truxtun Ave, 5th Floor, Bakersfield, CA 93301.

11.2 Barriers Summary

The removal of all identified physical accessibility barriers for building, parks, and pedestrian facilities in the public right-of-way (PROW) in the County of Kern system is estimated to cost $600,093,383. The existing barrier planning level cost estimate totals are summarized in table below:

Facility Type	Estimated Cost
Facilities and Parks	$138,371,088
Pedestrian Facilities in the Public Right of Way (PROW)	$461,722,295
Total	**$600,093,383**

For the accessibility summaries of individual facilities for buildings and parks, see Appendix H.

11.3 Buildings and Parks Barrier Removal Strategy

The County of Kern has adopted a multi-phase strategy using the ranking criteria of facility usage levels to determine the phases for barrier removal. The long-term goal is to make all unique amenities and at least one of each type of recurring amenity accessible. In order to meet the programmatic requirement for accessibility of programs, services, and activities to individuals with disabilities by local agencies, the County will make modifications upon request. For further explanation of the obligations of a public agency, see Appendix A.

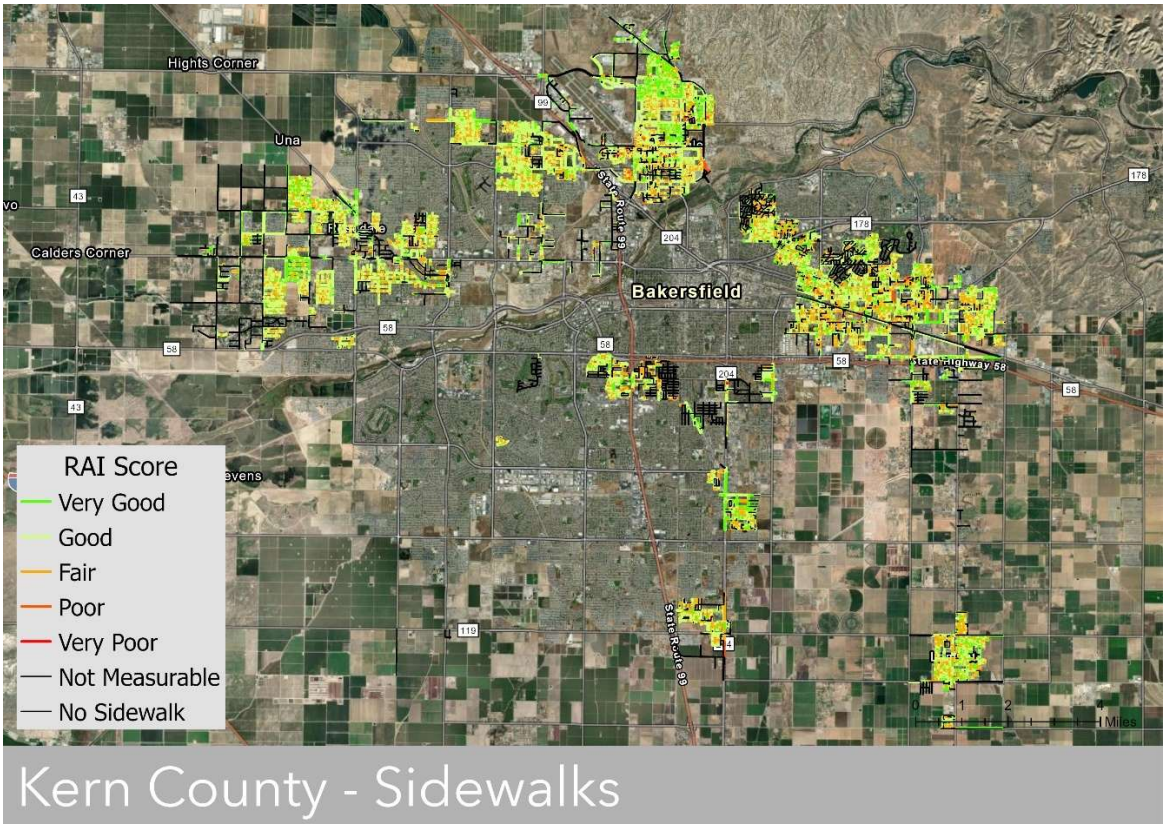
The planning level cost estimates for each phase are summarized below:

Facility / Program Category	Total Est. Cost	Items
Phase 1		
Libraries		
Parks		
County Administration Buildings		
Parking Lots		
Airport Terminals		
Total Phase 1	**$29,940,750**	**4,111**
Phase 2		
Animal Services		
Courts / Justice Centers		
Recreation / Aquatic Center		
Community / Senior Centers		
Museums		
Total Phase 2	**$36,133,262**	**4,820**
Phase 3		
Athletic Facilities / Playing Fields		
Human Services / Social Services		
Mental / Behavioral Health Facilities		
Employment Centers		
Total Phase 3	**$19,015,514**	**3,205**
Phase 4		
Camps / Campgrounds		
Golf		
Prisons / Correctional Facilities		
Public Safety Facilities		
Sanitation		
Total Phase 4	**$46,976,707**	**6,979**
Phase 5		
Employee Only Facilities / non-regulated elements		
Total Phase 5	**$6,304,855**	**1,304**
Grand Total	**$138,371,088**	**20,419**

See Appendix I for the full listing of barriers in each phase.

11.4 PROW - Sidewalk Barrier Removal Summary

The data collected on this assessment was in continuous block runs of sidewalks. The data was captured into 10-foot run sections, so as not degrade an entire block for one 10 or 20 linear foot issue. Each 10-foot run segment provides an aggregated score of the roughness and the extreme value of vertical level changes, slope, or gap. The GIS data provided to the County is capable of being viewed in both "block-level" runs and 10-foot run sections.



Local (Metropolitan Bakersfield) GIS / Map View of Sidewalk Inventory

Based on the onsite review, Bureau Veritas found that barriers to accessibility exist within the County sidewalks. The observed elements were analyzed using the Access Board's proposed Public Rights-of-Way Accessibility Guidelines (PROWAG).

The following table summarizes the sidewalk barriers that were identified including remediation method and cost and their priorities based on their RAI score.

COUNTY OF KERN, CA - SIDEWALK ACCESSIBILITY SUMMARY

Metric	As-Built	10' Seg	As-Built	10'Seg	As-Built	10' Seg	As-Built	10'Seg
Vertical Changes	1" Plus	2,331	0.5" to 1"	7,801	0.25" to 0.5"	74,651	<0.25"	214,797
Running Slope*	N/A	N/A	> 8.3%	46,082	5%-8.3%	80,404	< 5%	260,356
Cross Slope	> 5.0%	132,440	3.0% to 5.0%	110,277	2.08% to 3.0%	72,705	< 2.08%	71,060

Total Feet = 3,868,420

- ** Running Slope is currently an issue with ADA. Running Slope issues have been addressed in the 2022 CBC and the US Access Board has published their final rule for the Public Right of Way Accessibility Guidelines (PROWAG).Both of these rules allow for the sidewalk running slope to match the running slope of the adjacent street. No costs were associated with the running slope barriers as they should come into compliance when the DOJ adopts the rule.*

COUNTY OF KERN, CALIFORNIA - SIDEWALK PHASING BY RAI

Metric	Phase 1	Feet	Phase 2	Feet	Phase 3	Feet	Lifecycle Replacement	Feet
Route Accessibility Index (RAI)	0 - 40	50,910	41-70	963,560	71-90	2,156,480	91-100	131,290

COUNTY OF KERN, CALIFORNIA – SIDEWALK REMEDIATION COST BY PHASES

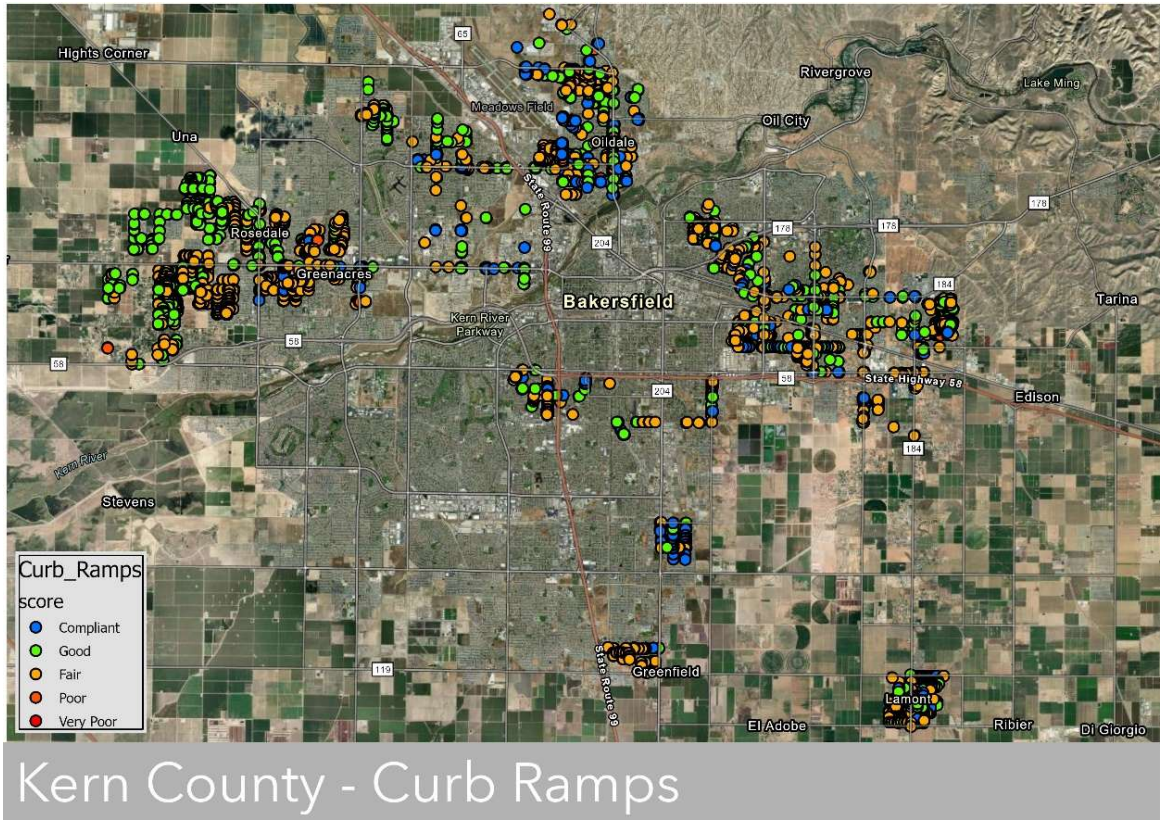
Metric	Phasing	Remediation Method	Cost per section	# of sections	Remediation Cost
Vertical Rise	Phase 1 (1” plus)	Grinding	$115.00	2,331	$268,065.00
	Phase 2 (0.5” – 1”)	Grinding	$115.00	7,801	$897,115.00
	Phase 3 (0.25” – 0.5”)	Grinding	$115.00	74,651	$8,584,865.00
	Total Cost				$9,750,045.00
RAI Score	Phase 1 (0-40)	Replacement	$1,250.00	5,091	$6,363,750.00
($25/s.f.)	Phase 2 (40-70)	Replacement	$1,250.00	96,356	$120,445,000.00
(50 s.f. / section)	Phase 3 (70-90)	Replacement	$1,250.00	215,648	$269,560,000.00
	Lifecycle (90-100)	Replacement	$0.00	13,129	$0.00
	Total Cost				$396,368,750.00
Totals	Phase 1				$ 6,631,815.00
	Phase 2				$ 121,342,115.00
	Phase 3				$ 278,144,865.00
	Total Cost				$ 406,118,795.00

SUMMARY OF BARRIERS TO ACCESS – SIDEWALKS

- 732.65 miles of sidewalk were assessed
- 107.23 miles of sidewalk were found to have compliant slopes, widths, and level changes
- 597.4 miles (47.5%) of sidewalk had cross slopes greater than the maximum of 2.08%
- 27,721 instances (flagged from visual observation) of sidewalk were identified with cracks and concrete deterioration.
- 84,783 instances where vertical change in level was greater than the allowable ¼”
- 347 instances where the vertical clearance was reduced to less than 80” by overhanging vegetation or other objects.
- 14,128 instances were overgrown vegetation reduced the sidewalk clear width to less than the minimum of 48”.

11.5 PROW - Curb Ramp Barrier Removal Summary

Based on the onsite review, Bureau Veritas found that barriers to accessibility exist within the County’s curb ramp inventory. The observed elements were analyzed using the US Access Board’s proposed Public Rights-of-Way Accessibility Guidelines (PROWAG).



Overall GIS / Map View of Curb Ramp Inventory

The following table summarizes the curb ramp barriers that were identified including remediation method and cost and their priorities base on their curb ramp score.

COUNTY OF KERN – CURB RAMP ACCESSIBILITY SUMMARY

Metric	As-Builts	Ramps	As-Builts	Ramps	As-Builts	Ramps	As-Builts	Ramps
Running Slope	> 9%	720	8.6% - 9%	205	8.3% - 8.6%	194	<8.3%	4,538
Cross Slope	> 5.0%	1,255	3% - 5%	682	2.08% - 3%	527	<2.08%	3,196
Width	< 32”	26	32” – 36”	77	36” - 48”	3,276	>48”	2,011
Landing Slope	> 5.0%	1,832	3% - 5%	413	2.08% - 3%	467	<2.08%	2,248

COUNTY OF KERN, CALIFORNIA – CURB RAMP PHASING BY SCORE

Metric	Phase 1	# of Curb Ramps	Phase 2	# of Curb Ramps	Phase 3	# of Curb Ramps	Lifecycle Replacement	# of Curb Ramps
Curb Ramp Score	0 - 4	82	5-7	2,810	8-9	2,053	10	770

COUNTY OF KERN, CALIFORNIA –CURB RAMP REMEDIATION COST BY PHASES

Curb Ramp Score	Priority	Remediation Method	Cost per Ramp	# of Ramps	Remediation Cost
0-4	Phase 1 & missing	Install New/Replacement	$7,500.00	2,177	$16,327,500.00
5-7	Phase 2	Replacement	$7,500.00	2,810	$21,075,000.00
8-9	Phase 3	Replacement	$7,500.00	2,053	$15,397,500.00
10	Lifecyle Replacement (10)*	Lifecycle Replacement	$0.00	770	$0.00
	Total Cost				$52,800,000.00

*Curb ramps with a score of 10 are compliant. Replacement costs are not shown, and these ramps are recommended for future lifecycle replacement.

SUMMARY OF BARRIERS TO ACCESS – CURB RAMPS

- 7,810 curb ramps were assessed (additional data available for blended transitions, cut throughs etc)
- 770 curb ramps were found to be compliant
- 1,119 (14.3%) curb ramps had running slopes greater than the maximum allowed of 8.33%
- 2,464 (31.5%) curb ramps had cross slopes greater than the maximum allowed of 2.08%
- 3,379 (43.3%) curb ramps had clear width less than the minimum of 48”
- 2,712 (34.7%) curb ramps had top landing slopes exceeding the maximum of 2.08%
- 2,019 (25.9%) curb ramps were missing detectable warnings.
- 2,092 instances where curb ramps were not provided where they were required.

11.6 PROW - Bus Stops Barrier Removal Summary

Based on the onsite review, Bureau Veritas found that barriers to accessibility exist within the County’s bus stop inventory. The observed elements were analyzed using the Access Board’s proposed Public Rights-of-Way Accessibility Guidelines (PROWAG). The following table summarizes the bus stop barriers that were identified including remediation method.

COUNTY OF KERN, CALIFORNIA – BUS STOP ACCESSIBILITY SUMMARY

Metric	Phase 1	Bus Stops	Phase 2	Bus Stops	Phase 3	Bus Stops
Boarding/Alighting Depth (n	<48” / no area	40	48”<84”	58	84”<96”	3
Shelter Wheelchair Space Width	> 32”	1	32”<36”	19	36”<48”	0
Shelter Wheelchair Space Cross Slope	> 6.0%	0	4% - 6%	0	2% - 4%	3

COUNTY OF KERN, CALIFORNIA – BUS STOP BARRIER PHASING

Metric	Remediation Method	Cost per Bus Stop	# of Bus Stops	Remediation Cost
Bus Stop	Replacement	$8,000.00	103	$ 824,000

SUMMARY OF BARRIERS TO ACCESS – BUS STOPS

- 105 bus stops were assessed.
- 2 bus stops were found to be compliant
- 101 (96.0%) bus stops lacked a 60” wide x 96” deep boarding/alighting space.
- 10 (33.3%) bus stops lacked a 30” x 48” adjacent to the bench within the bus shelter. 30 bus shelters were provided.

11.7 PROW – Pedestrian Signals Barrier Removal Summary

Based on the onsite review, Bureau Veritas found that barriers to accessibility exist within the County's pedestrian signal and accessible pedestrian signals (APS) inventory. The observed elements were analyzed using the Access Board's revised draft guidelines for Accessible Public Rights-of-Way (PROWAG). The following table summarizes the pedestrian signal barriers that were identified including remediation method and cost and their priorities.

COUNTY OF KERN, CALIFORNIA – PEDESTIRAN SIGNALS ACCESSIBILITY SUMMARY

Metric	Phase 1	# of APS	Phase 2	# of APS	Phase 3	# of APS
Does the Signal Head Exist?	No	4	-	-	-	-
Does an APS Exist?	No	5	-	-	-	-
Is the APS operable?	-	-	No	7		
Do Signal Heads have a Countdown Timer?	-	-	No	66	-	-
Does the APS have an Audible Tone?	-	-	-	-	No	736
Is Clear Ground Space Provided?					No	93

COUNTY OF KERN, CALIFORNIA – PEDESTRIAN SIGNALS PRIORITIZATION

	Priority	Remediation Method	Cost per Pedestrian Signals	# of Pedestrian Signals	Remediation Cost
Pedestrian Signals	Phase 1	Install New	$2,500.00	9	$22,500.00
	Phase 2	Replacement	$2,500.00	73	$182,000.00
	Phase 3	Replacement	$2,500.00	710	$1,775,000.00
	Total Cost				$1,979,500.00

SUMMARY OF BARRIERS TO ACCESS – PEDESRIAN SIGNALS

- 905 pedestrian signals were assessed.
- 112 pedestrian signals were found to be compliant.
- 4 pedestrian heads were either missing or used the incorrect text symbol to indicate “WALK” and “DON’T WALK”.
- 736 APS (81.3%) were missing an audible walk indication informing pedestrians when to cross.
- 66 (7.3%) pedestrian signals are missing an interval countdown display in order to inform pedestrians of the number of seconds remaining in the pedestrian change interval

11.8 Schedule and Timeline

The establishment of planned phases for barrier removal is determined by the criteria adopted by the County of Kern, the regulations of the Americans with Disabilities Act, and by the necessity to schedule barrier removals within an established framework. The timing of the completion of each phase of barrier removal is subject to several factors. The framework timeline will be determined by the following factors, as well as potential unknown additional factors, which will determine any changes to and specificity of the Transition Plan, which may be required in future years:

- Funding sources and funding timelines
- Level of ADA barrier removal, with the highest ranking given to the highest use areas
- Opportunity to combine ADA barrier removal with scheduled capital improvements, such as playground replacements, parking lot renovations, restroom repairs or park reconstruction
- Development of a work program to eliminate “low hanging fruit” (easily removed barriers)
- Realistic time frame for accomplishment based on fiscal capability
- Demographic distributions
- Input from the community
- Public citizen grievances/complaints

Planning level estimated values for barrier removal will change over time due to inflation, changes in construction practices and materials, and unanticipated changes or additions to accessibility regulations. It is expected that the total cost of required accessibility barrier removal will change over time due to the completion of individual barrier removal efforts and due to funding of capital projects which incorporate barrier removal in the immediate and distant future.

12. APPENDICES

APPENDIX A: ADA TITLE II REQUIREMENTS

APPENDIX B: PUBLIC OUTREACH SURVEY RESULTS

APPENDIX C: TITLE II ADA COORDINATOR ROLE IN STATE AND LOCAL GOVERNMENT

APPENDIX D: NOTICE UNDER THE ADA (DOJ MODEL)

APPENDIX E: GRIEVANCE PROCEDURE (DOJ MODEL)

APPENDIX F: COUNTY OF KERN GRIEVANCE PROCESS AND COMPLAINT FORM

APPENDIX G: COUNTY OF KERN WEBSITE ACCESSIBILITY INSPECTION

APPENDIX H: ACCESSIBILITY SUMMARIES BY PHASE

APPENDIX I: BARRIERS BY TRANSITION PHASE

APPENDIX A:
ADA TITLE II REQUIREMENTS

The Americans with Disabilities Act

With the passage of the Americans with Disabilities Act (ADA) in 1990, people with disabilities were, for the first time, assured of access to all programs and services provided by state and local government agencies. Previously, under Section 504 of the Rehabilitation Act of 1973, as amended, only those public entities that receive federal funding were explicitly prohibited from discriminating on the basis of disability. Signed into law by President George H.W on July 26, 1990, Title I, II, and III of the ADA became effective on January 26, 1992. Title IV took effect in 1993.

The Americans with Disabilities Act is divided into five areas, Titles I through V.

Title I - Employment: Title I of the Americans with Disabilities Act prohibits all employers, including government agencies, from discriminatory practices in the hiring, training, advancement, compensation, or discharge of any employee, or in any terms, conditions, and rights of employment.

Title II - Public Services: Title II of the American Disabilities Act, which governs state and local government entities, prohibits all public entities, even those completely independent from federal funding, from discriminating against people with disabilities. Generally, Title II of the ADA prohibits discrimination to services, programs, and activities of public entities on the basis of disability.

Title II I- Public Accommodations and Services by Private Entities: Title III requires places of public accommodation (privately funded and operated facilities) and commercial facilities that serve the public to be accessible to and usable by people with disabilities.

Title IV - Telecommunications: Title IV covers private telecommunication carriers offering services to the public to increase the availability of interstate and intrastate telecommunication relay services to individuals with hearing and speech disabilities.

Title V - Miscellaneous Provisions: Title V contains miscellaneous provisions, including construction standards and practices, provisions for attorneys' fees, and technical assistance provisions.

Terms such as "Public Entity" and "Governmental Agency" are applicable to Title II entities, which are defined as state and local governments.

The Department of Justice (DOJ) is tasked with the enforcement of the ADA.

Scope of Title II

Title II of the ADA is divided into two subtitles. This discussion focuses only on subtitle A, which is implemented by the DOJ's Title II regulation at 28 CFR § Part 35. Subtitle B of Title II of the ADA covers public transportation services, programs, and activities of public entities are subject to the regulation of the Department of Transportation (DOT) at 49 CFR Part 37 and are not covered by this part. The DOT's ADA regulation establishes requirements for construction of transportation facilities and acquisition of vehicles. Matters not covered by subtitle B, such as the provision of auxiliary aids, are covered by subtitle A. Activities that are covered by the DOT's regulation implementing subtitle B are not required to be included in the self-evaluation required by §35.105. The use of the term "Title II" anywhere in the Self-Evaluation and Transition Plan report refers only to Subtitle A.

28 CFR §35.102 Application

(a) Except as provided in paragraph (b) of this section, this part applies to all services, programs, and activities provided or made available by public entities.

(b) To the extent that public transportation services, programs, and activities of public entities are covered by Subtitle B of Title II (42 U.S.C.12141) of the ADA, they are not subject to the requirements of this part.

The obligation to comply with Title II extends to all public entities, including:

- Any state or local government
- Any department, agency, special purpose district, or other instrumentality of a state or local government

All local agencies, including municipalities, are required to comply with Title II because they are considered "instrumentalities" of the state government. All programs, activities, and services of local government, including municipalities, must be in compliance with Title II. Examples of activities covered include:

- The operation of all services and programs offered by the entity;
- All aspects of the employment relationship; and
- Services carried out by contractors.

Title II covers any and all events the local government system offers, for example, any public meetings, entertainment or lecture series, all events offered by the school system including after-school activities and social events, festivals or other special events, and all services provided for the public or staff. Services provided by any private contractors on behalf of the municipal system must also comply fully with relevant provisions of Title II.

Under Title II, a public entity (i.e. governmental agency) shall operate each service, program, or activity so that the service, program, or activity, when viewed in its entirety, is readily accessible to and usable by individuals with disabilities. The local government may not deny the benefits of its programs, activities, and services to individuals with disabilities because its facilities are inaccessible.

Public meeting rooms must be accessible to people with disabilities. Buildings where public meetings, services, programs, or activities take place must provide access to telephones and restrooms, if provided, for people with disabilities as well as the general public. When a program, service or activity is scheduled in an inaccessible location and a person with a disability notifies the agency of their desire or need to participate, that program, service, or activity must be moved to an accessible location.

The government must maintain equipment and features of facilities in working order if those features and equipment are required to provide ready access to individuals with disabilities. Isolated or temporary interruptions in access due to maintenance and repair of accessible features are not prohibited. For example, where the governmental agency must provide an accessible route, the route must remain accessible and not blocked by obstacles such as furniture, filing cabinets, or potted plants. An isolated instance of placement of an object on an accessible route, however, would not be a violation if the object is promptly removed. Similarly, accessible doors must be unlocked when the governmental agency's offices are open for business.

Mechanical failures in equipment such as elevators or automatic doors will occur from time to time. The obligation to ensure that facilities are readily accessible to and usable by individuals with disabilities would be violated if repairs are not made promptly or if improper or inadequate maintenance causes repeated failures.

However, this does not --

(1) Necessarily require a public entity to make each of its existing facilities accessible to and usable by individuals with disabilities;

(2) Require a public entity to take any action that would threaten or destroy the historic significance of an historic property; or

(3) Require a public entity to take any action that it can demonstrate would result in a fundamental alteration in the nature of a service, program, or activity or in undue financial and administrative burdens. In those circumstances where personnel of the public entity believe that the proposed action would fundamentally alter the service, program, or activity or would result in undue financial and administrative burdens, a public entity has the burden of proving that compliance with 35.150(a) of this part would result in such alteration or burdens. The decision that compliance would result in such alteration or burdens must be made by the head of a public entity or his or her designee after considering all resources available for use in the funding and operation of the service, program, or activity, and must be accompanied by a written statement of the reasons for reaching that conclusion. If an action would result in such an alteration or such burdens, a public entity shall take any other action that would not result in such an alteration or such burdens but would nevertheless ensure that individuals with disabilities receive the benefits or services provided by the public entity.

In summary, Title II requires state, county, and city governments to ensure that all of their programs, services, and activities, when viewed in their entirety, are accessible to people with disabilities. Program access is intended to remove physical barriers to state, county, and city services, programs, and activities, but it generally does not require that a government agency make each facility, or each part of a facility, accessible. For example, all restrooms in a facility may not be accessible. However, signage directing people with disabilities to the accessible features and spaces in a facility, including at least one accessible restroom, should be provided.

Program accessibility may be achieved in a variety of ways. State, county, and city governments may choose to make structural changes to existing facilities to achieve access or can pursue alternatives to structural changes to achieve program accessibility. For example, governments can move public meetings to accessible buildings, or can relocate services for individuals with disabilities to accessible levels or sections of buildings. When choosing between possible methods of program accessibility, governments must give priority to the choices that offer services, programs, and activities in the most integrated setting appropriate. [28 C.F.R. § 35.149, 35.150, 35.151, 35.163]

Definition of Disability

The ADA stipulates a three-pronged definition of disability. Disability is defined as an individual who:

- Has a physical or mental impairment that substantially limits one or more major life activities; or
- Has a record or history of such an impairment; or
- Is perceived or regarded as having such an impairment;
- Major life activities encompass activities such as caring for oneself, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, and working. [28 CFR § 35.104]

Human Resources

The ADA requires equal opportunity for individuals with disabilities in all areas of employment practices, including the application process, interviewing, testing, hiring, job assignment, evaluation, discipline, medical examinations, compensation, promotion, on-the-job training, layoff/recall, termination, leave and benefits such as health insurance. The non-discrimination requirement applies to the hiring process, as well as employees.

The ADA requires that all employees be provided equal access to benefits, such as health insurance, regardless of disability. However, the regulations also indicate that certain restrictions, such as pre-existing condition waiting periods or caps on particular types of services, such as out-patient physical therapy, are permissible unless proven to be a subterfuge for discrimination.

The ADA requirements for the hiring protocol and all areas of responsibility of the human resources department extend to seasonal workers, workers covered by collective bargaining agreements and works who may be hired through outside agencies. Volunteers, interns, or student teachers who may be placed at an agency program or recruiters are not necessarily defined as government employees.

An important factor in the Self-Evaluation process is the identification of unionized employees and the terms of union agreements. For example, the terms of a collective bargaining agreement may include job restructuring or reassignment requests, which may affect seniority provisions. If the granting of requests would create an undue hardship, the Equal Employment Opportunity Commission (EEOC) has the authority to determine on a case-by-case basis whether the claim of undue hardship is valid.

Employment regulations treat alcohol and drug use differently. Alcoholism is recognized as a disability under the ADA; however, employers do not have to tolerate poor work performance due to alcoholism. If a person with alcoholism is provided only one paid leave for treatment of the alcoholism, while persons with different diseases are provided multiple paid leave, then such a provision is a violation of the ADA.

The ADA does not protect an individual currently engaging in the illegal use of drugs. However, a person with a history of drug addiction who (1) has been successfully rehabilitated or is participating in a drug rehabilitation program and (2) is not engaging in the illegal use of drugs is protected if the person is a qualified individual with a disability. An individual who is erroneously regarded as being a drug addict is also protected. [28 CFR § 35.104, 131]

Communications

People who have disabilities that affect hearing, seeing, speaking, reading, writing, or understanding may use different ways to communicate than people who do not. Governmental agencies are required to take steps to ensure that the agency's communications with people with disabilities are as effective as communications with others. [28 CFR § 35.160(a)(1)]

This effective communication requirement applies to all members of the public with disabilities, including job applicants, program participants, and even people who simply contact state or local government agencies seeking information about programs, services, events, or activities. The requirement applies to all agencies and to all modes of communication including written, spoken, telecommunications, television, and video. Specifically, where the governmental agency communicates by telephone with applicants and any other person, text phones (TTY's) or equally effective telecommunications systems are required to be used for individuals who are deaf, hard of hearing, or have speech impairments. [28 CFR § 35.161]

When the government uses an automated-attendant system, including, but not limited to, voice mail and messaging, or an interactive voice response system, for receiving and directing incoming telephone calls, that system must provide for real-time communication with individuals using auxiliary aids and services, including TTY's and all forms of FCC-approved telecommunications relay system, including Internet-based relay systems. [28 CFR § 35.161]

Under 28 CFR § 35.161, the ADA requires that all Public Safety Answering Points (PSAPs) provide direct and equal access to their services for people with disabilities who use text phones (TTYs). All basic emergency services are included in this requirement. Both primary and secondary PSAPs have the same responsibilities under the ADA. To be in compliance, every call-taking position within the PSAP must have its own TTY or TTY-compatible equipment.

Additionally, telephone emergency services, including 911 services, shall provide direct access to individuals who use telecommunication devices for the deaf (TDD's) or computer modems. [28 CFR § 35.162]

The governmental agency must provide equal access to the programs, services, and activities available on the agency's website(s). This can include making websites accessible to people with disabilities or providing an alternative format for people to access the information, programs, and services available through the web. In order to aid development of a government website which is accessible, the web administrator can consult the Web Content Accessibility Guidelines, developed by the Web Content Accessibility Working Group, which is part of the World Wide Web Consortium Web Accessibility Initiative, and available at http://www.w3.org/TR/WCAG20.

When an auxiliary aid or service is requested, the Department must provide an opportunity for the requester to specify aids or services of their choice, and that choice must be given primary consideration. There are many types of auxiliary aids and services that may be used to provide effective communication for people with disabilities, but not all ways work for all people or even for people with the same type of disability. The law does not require the agency to provide every one of these aids and services, but it does require that each person who interacts with the agency receives effective communication. [28 CFR § 35.160]

Requirements for an ADA Coordinator

A Title II entity with more than 50 employees must designate an ADA Coordinator who coordinates agency efforts to comply with and carry out the responsibilities of the ADA. The Coordinator provides a single point of contact for members of the public about ADA and the agency. In order to ensure that individuals can easily identify the ADA Coordinator, the governmental agency must provide the ADA Coordinator's name, office address, and telephone number to all interested individuals [28 CFR § 35.107].

The ADA Coordinator facilitates compliance with the ADA and provides expertise regarding the Americans with Disabilities Act and ADA Standards. The ADA coordinator receives and investigates complaints related to discrimination on the basis of disability.

Under 28 CFR § 35.107, a grievance procedure is required for public entities of 50 or more employees. Title II entities are required to adopt and publish grievance procedures providing for prompt and equitable resolution of complaints alleging any action that would be prohibited by 28 CFR § 35.

New Construction and Alterations

A public Title II entity may not deny the benefits of its programs, activities, and services to persons with disabilities because its existing facilities are inaccessible. Thus, it is the general availability of a program to persons with disabilities that must be evaluated, not compliance with facility standards developed for new construction and alterations.

While state and local governments may wish to measure the accessibility of their existing buildings against the scoping and technical provisions in the 2010 Standards, program accessibility may be achieved without making every existing facility - or every part of an existing building - accessible. Alternatives to building retrofit can include the temporary relocation of an activity to an accessible facility or the delivery of the service or benefit by other means. In many cases, however, permanent construction that provides physical access may be the most efficient and economical approach to program access, particularly when life cycle costs are considered.

Although physical changes are required only when there is no other feasible way to make a program accessible, public entities are nevertheless required to give priority to methods that result in the most integrated setting appropriate. The program access obligation is limited: Title II entities do not have to take actions that they can demonstrate would result in a fundamental alteration in the nature of a program or that would impose undue financial or administrative burdens.

In compliance with 28 CFR §35.151 (c), if new construction and alterations to a facility were begun prior to September 15, 2010, then the facility or portion of the facility that is affected by the alteration shall comply with the 1991 standards. If new construction and alterations to a facility were begun on or after September 15, 2010, and before March 15, 2012, then either the 1991 standards or the 2010 ADA Standards for Accessible Design are applicable. For all new construction or alterations begun on or after March 15, 2012, the 2010 ADA Standards for Accessible Design are applicable. New construction and alterations must fully comply with all applicable 2010 ADA Standards for Accessible Design if begun on or after March 15, 2012.

The DOJ definition of the commencement of construction is the establishment of a physical object, such as a foundation wall, rather than the groundbreaking first shovel and initial grading of the site.

Existing facilities (including all buildings, exterior facilities, and the on-site access to them) constructed prior to January 26, 1992, and not altered in any way since that date, are held to the lesser standard of complying, with the extent allowed by structural feasibility and the financial resources available, or when a reasonable accommodation can be made.

An alteration that affects or could affect the usability of or access to an area of a facility that contains a primary function shall be made so as to ensure that, to the maximum extent feasible, the path of travel to the altered area and the restrooms, telephones, and drinking fountains serving the altered area are readily accessible to and usable by individuals with disabilities, including individuals who use wheelchairs, unless the cost and scope of such alterations is disproportionate to the cost of the overall alteration. [28 C.F.R. § 35.151(b)(4)]

If the cost of providing a path of travel to an altered facility is more than 20% of the cost of the alteration to the primary function area, then the cost is disproportionate to the overall area and therefore not required. Costs that may be considered as part of the cost of providing an accessible path of travel may include: (1) the costs associated with providing an accessible entrance and an accessible route to the altered area, for example, the cost of widening doorways or installing ramps; (2) costs associated with making restrooms accessible, such as installing grab bars, enlarging toilet stalls, insulating pipes, or installing accessible faucet controls, if the restroom is not the primary function of the area (e.g. the restroom is not in a highway rest area); (3) costs associated with providing accessible telephones, such as relocating the telephone to an accessible height, installing amplification devices, or installing a text telephone (TTY); and (4) costs associated with relocating an inaccessible drinking fountain. [28 C.F.R. § 35.151(b)(4)(iii)]

When the cost of alterations necessary to make the path of travel to the altered area fully accessible is disproportionate to the cost of the overall alteration, the path shall be made accessible to the extent that it can without incurring disproportionate costs. In choosing which accessible elements to provide, priority should be given to those elements that will provide the greatest access, in the following order: (1) an accessible entrance; (2) an accessible route to the altered area; (3) at least one accessible restroom for each sex or a single unisex restroom; (4) accessible telephones; (5) accessible drinking fountains; and (6) when possible, additional accessible elements such as parking storage and alarms. [28 CFR § 35.151(b)(4)(iv)] A series of smaller alterations cannot be used to evade the requirement if the alterations are served by a single path of travel. [28 C.F.R. § 35.151(b)(4)(v)]

Safe Harbor

The 2010 ADA Standards for Accessible Design use the terms incremental change and supplemental change. Incremental changes are those elements which were requirements under the 1991 standards, but which were changed in some way under the 2010 standards. Supplemental changes are those regulations or regulatory areas which were not included in the 1991 standards but are included in the 2010 standards.

“Safe harbor” is the term used in the 2010 ADA Standards to describe situations where the 2010 incremental changes to the ADA regulations are not required if alterations to the building or facility are not made. Specifically, “safe harbor” applies to a path of travel. “A ‘path of travel’ includes a continuous, unobstructed way of pedestrian passage by means of which the altered area may be approached, entered, and exited, and which connects the altered area with an exterior approach (including sidewalks, streets, and parking areas), an entrance to the facility and other parts of the facility. “[28 CFR § 35.151(b)(4)(ii)] “An accessible path of travel may consist of walks and sidewalks, curb ramps and other interior or exterior pedestrian ramps; clear floor paths through lobbies, corridors, rooms, and other improved areas; parking access aisles; elevators and lifts; or a combination of these elements. For the purposes of the section the term ‘path of travel’ also includes the restrooms, telephones and drinking fountains serving the altered area.” [28 C.F.R. § 35.151(b)(4)(ii)(B)]

Safe harbor applies only if a building or facility built after July 26, 1992, was compliant with the 1991 standards prior to the enforceable date of the 2010 regulations, which is March 15, 2012. “Safe harbor” is granted to facilities or buildings if and only if the facilities are fully in compliance with the 1991 standards prior to March 15, 2012. However, if alterations are made after March 15, 2012, the alteration of the building or facility must fully comply with the 2010 standards, and any other portions of the existing building or facility that are substantially affected by the alteration in terms of their use, must also comply with the 2010 standards. “Safe harbor” does not apply to areas of supplemental change. (i.e., elements for which there are neither technical nor scoping specifications in the 1991 Standards) For instance, the 2010 standards include regulations for residential facilities dwelling units, amusement rides, recreational boating facilities, exercise equipment or exercise areas, fishing piers and platforms, golf facilities, miniature golf facilities, play areas, saunas and steam rooms, swimming pools, wading pools, spas, shooting facilities with firing positions, bowling, and court sports. These elements are not governed by “safe harbor.” [28 C.F.R. § 35.151(b)(4)(ii)(c)]

For example, one of the regulated areas where “safe harbor” makes an impact is in a single occupant restroom. The 2010 ADA Standards for Accessible Design require a clear floor space next to the water closet, while the 1991 ADAAG allows the lavatory to overlap the clear space. The intent of the new provisions is to allow space for a side transfer to the water closet. The 2010 ADA Standards allow the door to swing into the bathroom as long as there is a clear floor space past the swing of the door, so that a person can enter the room, shut the door, and then maneuver. The 1991 ADAAG does not allow the door swing and the clear floor space to overlap for any of the fixtures. While the 2010 standards do not allow clear space overlap in multi-stall bathrooms, overlap is allowed in single occupant bathrooms.

Undue Burden

A public entity must operate each service, program, or activity so that when viewed in its entirety, the service, program, or activity is readily accessible to and usable by individuals with disabilities. This does not necessarily require the public entity to make each of its facilities accessible to and usable by individuals with disabilities. Additionally, a public entity is not required to take any action that would threaten or destroy the historical significance of an historic property.

If the state or local government agency can demonstrate that an action would result in a fundamental alteration in the nature of a service, program, or activity or in undue financial and administrative burdens, then the decision must be made in a written statement describing the reason for the conclusion, and the decision must be made by the head of the government agency, or his or her designee after considering all resources available for use in the funding and operation of the service, program, or activity. The public entity has the burden of proof that compliance with 28 CFR § 35.151 would result in such alterations or burdens.

If an action would result in a fundamental alteration of the service, program, or activity or in undue financial and administrative burdens, the Title II entity shall take any other action to ensure that individuals with disabilities receive the benefits or services provided by the state or local government agency.

Self-Evaluation Requirements

A Self-Evaluation is a Title II entity’s evaluation of its current services, policies, and practices to ensure that people with disabilities have equal access to all benefits provided by the public entity. A government entity is required to conduct a Self-Evaluation within one year of the effective date of 28 CFR § 35.105, the effective date being January 26, 1992. All governments were required to complete a Self-Evaluation of their services, policies, and practices by January 26, 1993. The evaluation required by January 26, 1993, shall apply only to programs not subject to section 504 or those policies and practices, such as those involving communications access, that have not already been included in a self-evaluation required under an existing regulation implementing section 504. Because most evaluations were done more than 5 years ago, the DOJ expects many public entities will be reexamining all of their policies and programs.

The Self-Evaluation identifies and corrects those policies and practices that are inconsistent with Title II's requirements. Self-Evaluations should consider all of a local government's programs, activities, and services, as well as the policies and practices that a governmental agency has put in place to implement its various programs and services. Remedial measures necessary to bring the programs, policies, and services into compliance with Title II should be specified -- including, but not limited to: (1) relocation of programs to accessible facilities; (2) offering programs in an alternative accessible manner; (3) structural changes to provide program access; (4) policy modifications to ensure nondiscrimination; and (5) auxiliary aids needed to provide effective communication. [28 CFR §§ 35.105, 35.150(d)] The Self-Evaluation process identifies those policies and practices that are inconsistent with the requirements of Title II of the ADA. As part of the Self-Evaluation, the governmental agency is required to:

A. Identify all of its programs, activities, and services.
B. Review all the policies and practices that govern the administration of the governmental agency's programs, activities, and services.
C. Examine each program to determine whether any physical barriers to access exist, including whether individuals with mobility impairments are provided access to public meetings.
D. Review its policies and practices to determine whether any have the effect of excluding or limiting the participation of individuals with disabilities in the governmental agency's programs, activities, or services. The Self-Evaluation should provide justification for any agency policy that creates a barrier for people with disabilities that will not be modified.
E. Review its policies to assess whether communications with persons with disabilities are as effective as its communication with others.
F. Review its policies for responding to requests for accommodations to ensure such requests are responded to expeditiously.
G. Review its employment practices to assess whether they comply with other applicable nondiscrimination requirements, including Section 504 of the Rehabilitation Act and the ADA regulations issued by the Department of Justice.
H. Review its building and construction policies to assess whether construction of each new facility or part of a facility, or alteration of existing facilities, conforms to the standards designated under the Title II regulations.
I. Provide the opportunity to interested persons, including individuals with disabilities or organizations representing individuals with disabilities, to participate in the Self-Evaluation process by submitting comments.

In addition, a public entity that employs 50 or more persons shall for at least three years following completion of the Self-Evaluation maintain on file and make available for public inspection: (1) a list of the interested persons consulted; (2) a description of areas examined, and any problems identified, and (3) a description of any modification made.

Transition Plan Requirements

If a state or local government that employs 50 or more persons decides to make structural changes to achieve program access, it must develop a transition plan that identifies those changes and sets a schedule for implementing barrier removal. Transition plans must be available to the public for inspection and allow an opportunity to interested persons, including individuals with disabilities or organizations representing individuals with disabilities, to participate in the development of the transition plan by submitting comments.

If a public entity has responsibility or authority over streets, roads, or walkways, its transition plan shall include a schedule for providing curb ramps or other sloped areas where pedestrian walks cross curbs, giving priority to walkways serving entities covered by the Act, including State and local government offices and facilities, transportation, places of public accommodation, and employers, followed by walkways serving other areas.

The plan shall, at a minimum:

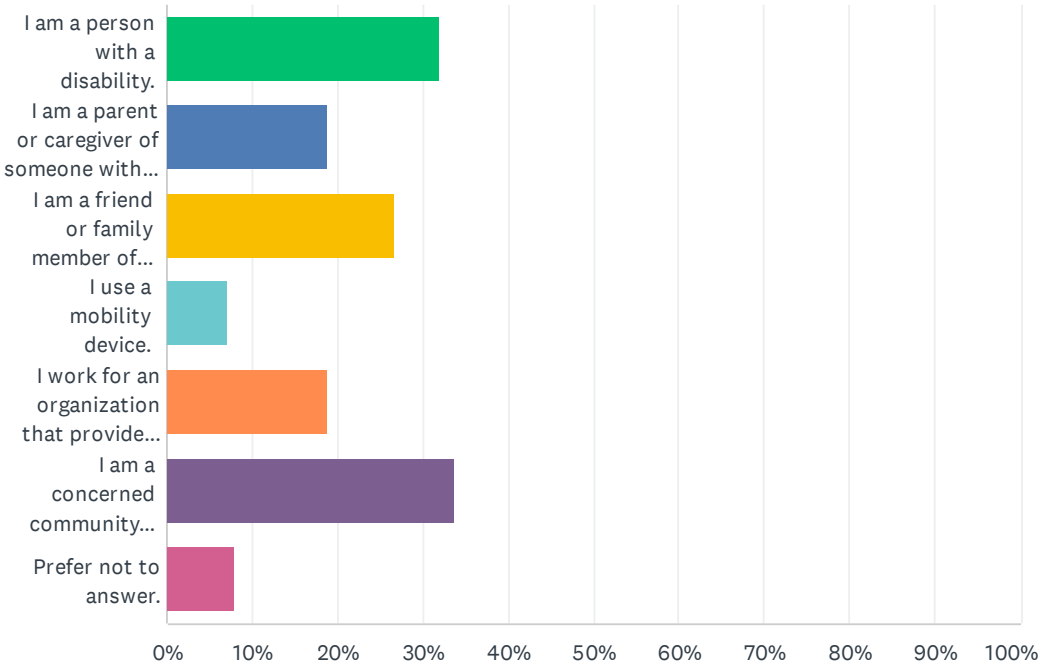
- Identify physical obstacles in the public entity's facilities that limit the accessibility of its programs or activities to individuals with disabilities
- Describe in detail the methods that will be used to make the facilities accessible
- Specify the schedule for taking the steps necessary to achieve compliance with this section and, if the time period of the transition plan is longer than one year, identify steps that will be taken during each year of the transition period
- Indicate the official responsible for implementation of the plan.

If a public entity has already complied with the transition plan requirement of a Federal agency regulation implementing section 504 of the Rehabilitation Act of 1973, then the requirements of this paragraph (d) shall apply only to those policies and practices that were not included in the previous transition plan. [28 CFR §35.150(d)]

APPENDIX B:
PUBLIC OUTREACH SURVEY RESULTS

Q1 Please select which of the following best describes you (choose all that apply):

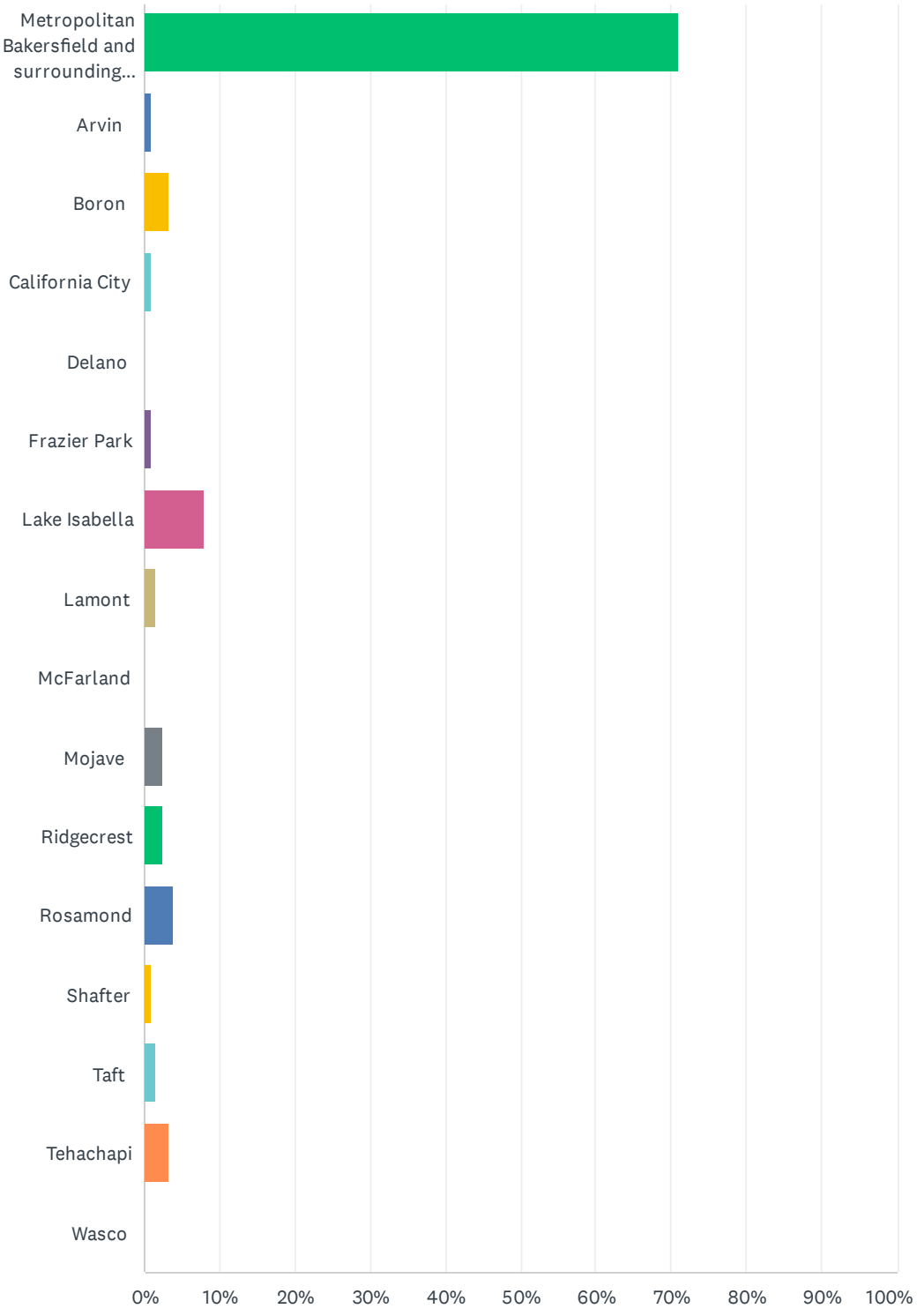
Answered: 128 Skipped: 1



ANSWER CHOICES	RESPONSES	
I am a person with a disability.	32.03%	41
I am a parent or caregiver of someone with a disability.	18.75%	24
I am a friend or family member of someone with a disability.	26.56%	34
I use a mobility device.	7.03%	9
I work for an organization that provides services to persons with disabilities.	18.75%	24
I am a concerned community member.	33.59%	43
Prefer not to answer.	7.81%	10
Total Respondents: 128		

Q2 In which area of Kern County do you reside or most often access County services?

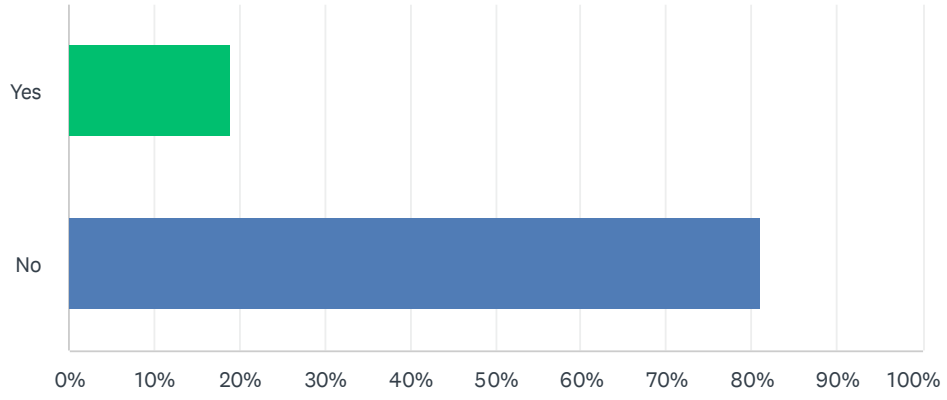
Answered: 128 Skipped: 1



ANSWER CHOICES	RESPONSES	
Metropolitan Bakersfield and surrounding area	71.09%	91
Arvin	0.78%	1
Boron	3.13%	4
California City	0.78%	1
Delano	0.00%	0
Frazier Park	0.78%	1
Lake Isabella	7.81%	10
Lamont	1.56%	2
McFarland	0.00%	0
Mojave	2.34%	3
Ridgecrest	2.34%	3
Rosamond	3.91%	5
Shafter	0.78%	1
Taft	1.56%	2
Tehachapi	3.13%	4
Wasco	0.00%	0
TOTAL		128

Q3 Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

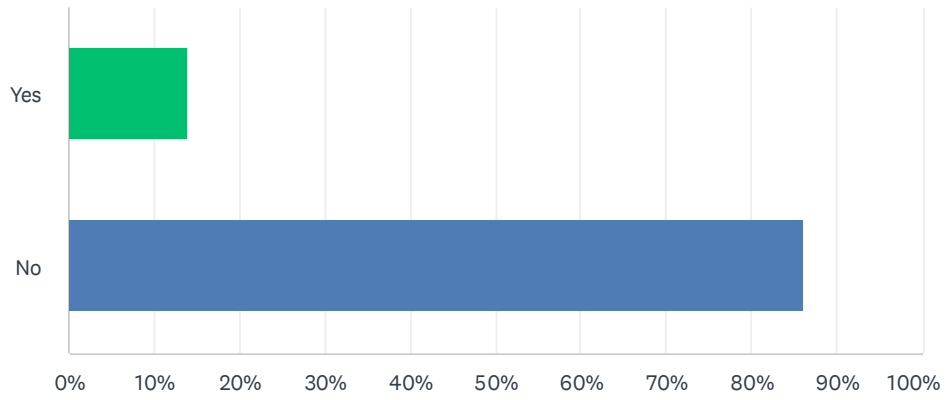
Answered: 126 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	19.05%	24
No	80.95%	102
TOTAL		126

Q4 Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

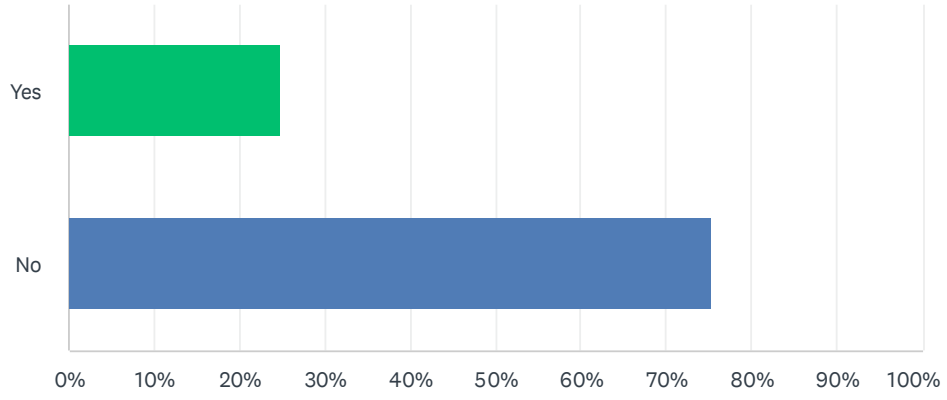
Answered: 129 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	13.95%	18
No	86.05%	111
TOTAL		129

Q5 Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

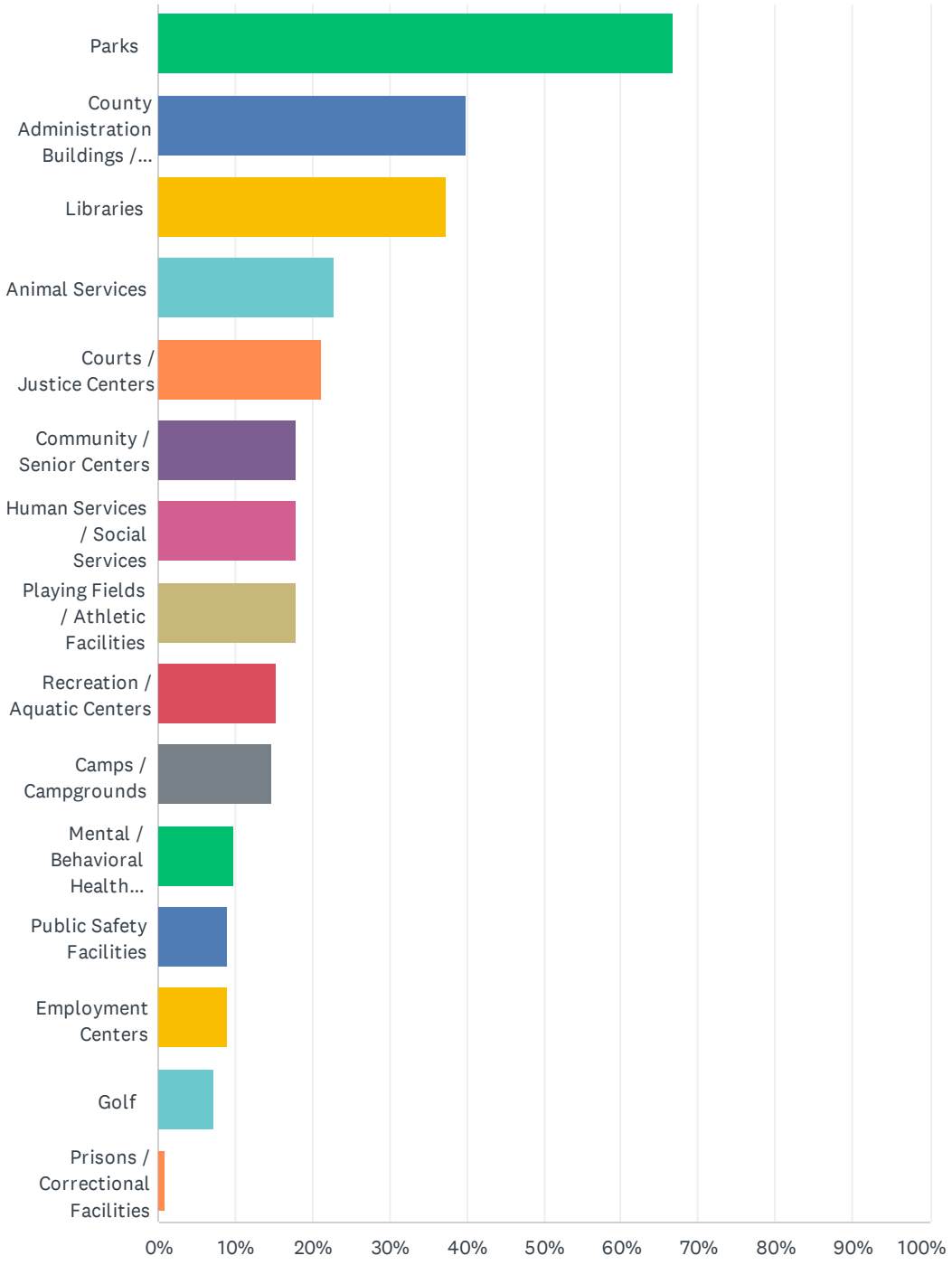
Answered: 129 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	24.81%	32
No	75.19%	97
TOTAL		129

Q6 Which County services, amenities, and programs do you use most often? (Check all that apply)

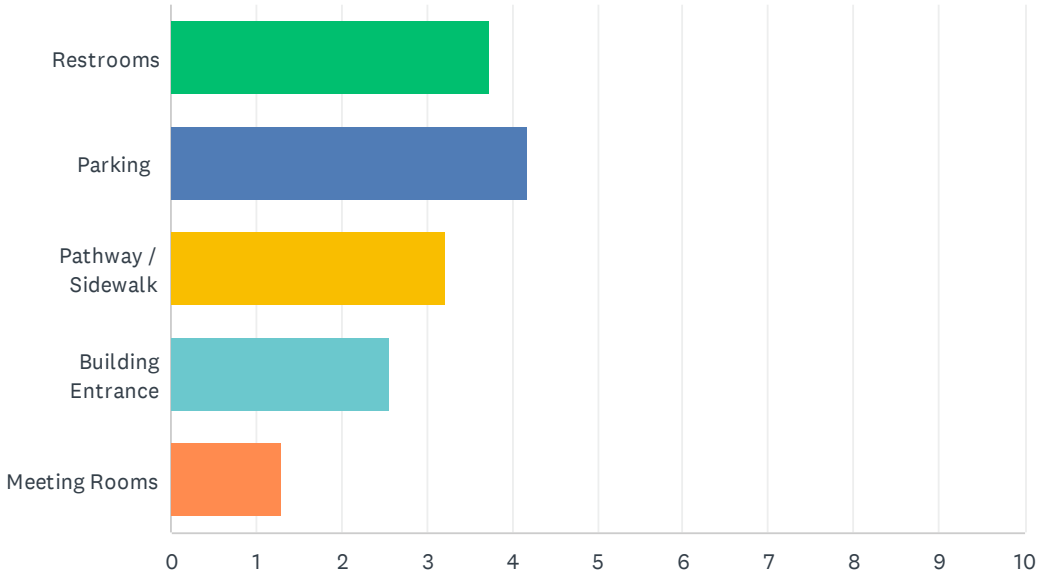
Answered: 123 Skipped: 6



ANSWER CHOICES	RESPONSES	
Parks	66.67%	82
County Administration Buildings / General Services	39.84%	49
Libraries	37.40%	46
Animal Services	22.76%	28
Courts / Justice Centers	21.14%	26
Community / Senior Centers	17.89%	22
Human Services / Social Services	17.89%	22
Playing Fields / Athletic Facilities	17.89%	22
Recreation / Aquatic Centers	15.45%	19
Camps / Campgrounds	14.63%	18
Mental / Behavioral Health Facilities	9.76%	12
Public Safety Facilities	8.94%	11
Employment Centers	8.94%	11
Golf	7.32%	9
Prisons / Correctional Facilities	0.81%	1
Total Respondents: 123		

Q7 Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

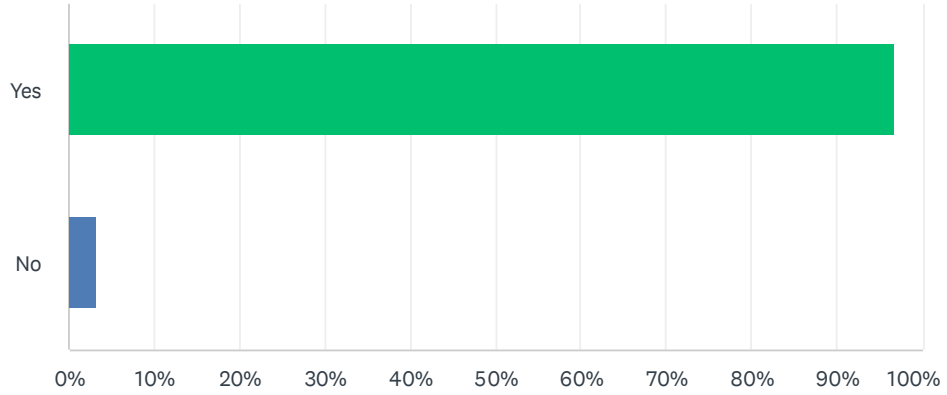
Answered: 119 Skipped: 10



	1	2	3	4	5	TOTAL	SCORE
Restrooms	36.97% 44	27.73% 33	13.45% 16	15.97% 19	5.88% 7	119	3.74
Parking	47.06% 56	33.61% 40	10.92% 13	6.72% 8	1.68% 2	119	4.18
Pathway / Sidewalk	10.08% 12	26.05% 31	46.22% 55	10.08% 12	7.56% 9	119	3.21
Building Entrance	5.04% 6	11.76% 14	23.53% 28	53.78% 64	5.88% 7	119	2.56
Meeting Rooms	0.84% 1	0.84% 1	5.88% 7	13.45% 16	78.99% 94	119	1.31

Q8 Is the County of Kern's website and phone system accessible to you?

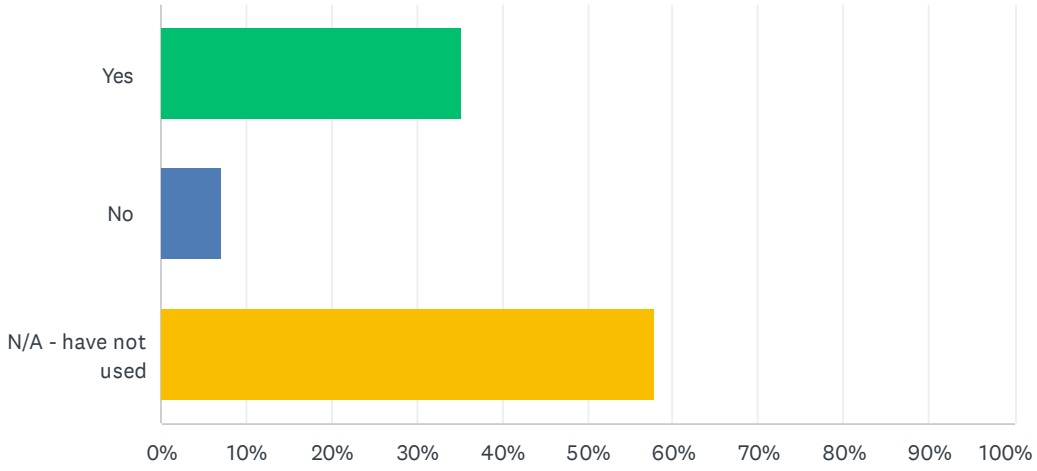
Answered: 127 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	96.85%	123
No	3.15%	4
TOTAL		127

Q9 If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

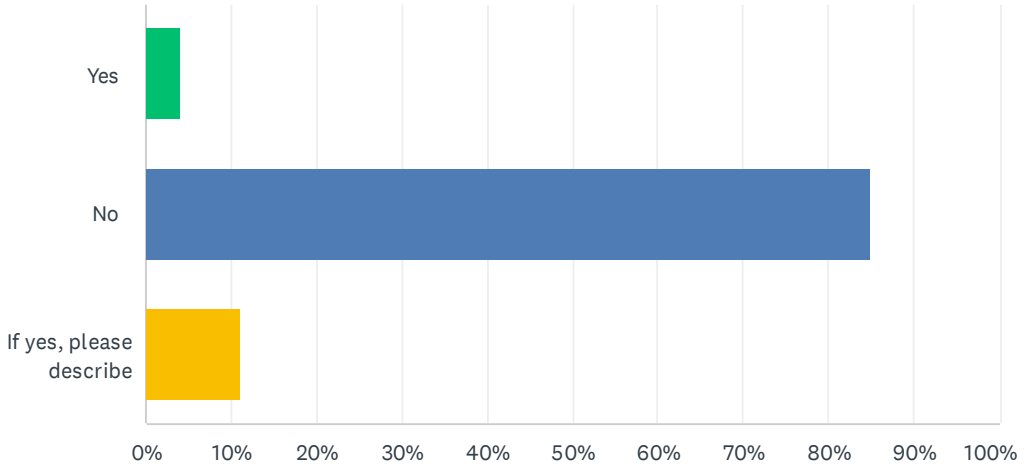
Answered: 128 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	35.16%	45
No	7.03%	9
N/A - have not used	57.81%	74
TOTAL		128

Q10 Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

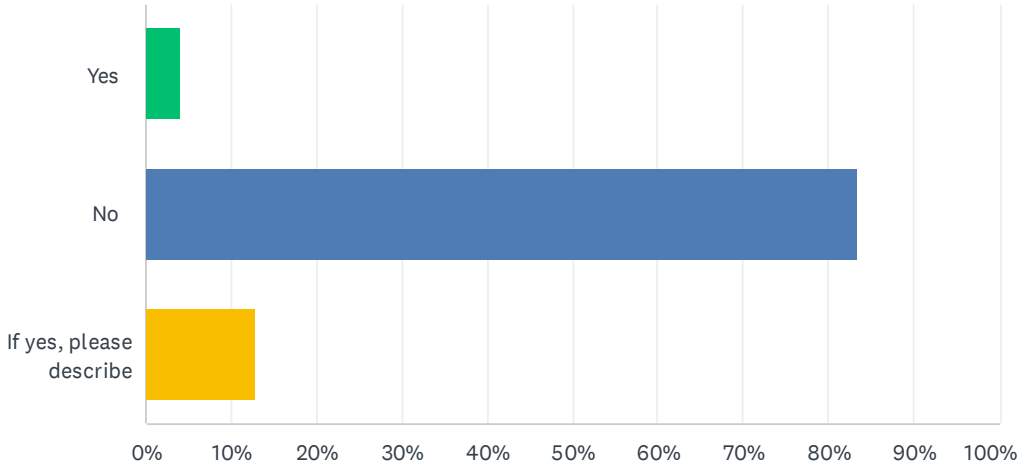
Answered: 126 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	3.97%	5
No	84.92%	107
If yes, please describe	11.11%	14
TOTAL		126

Q11 Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

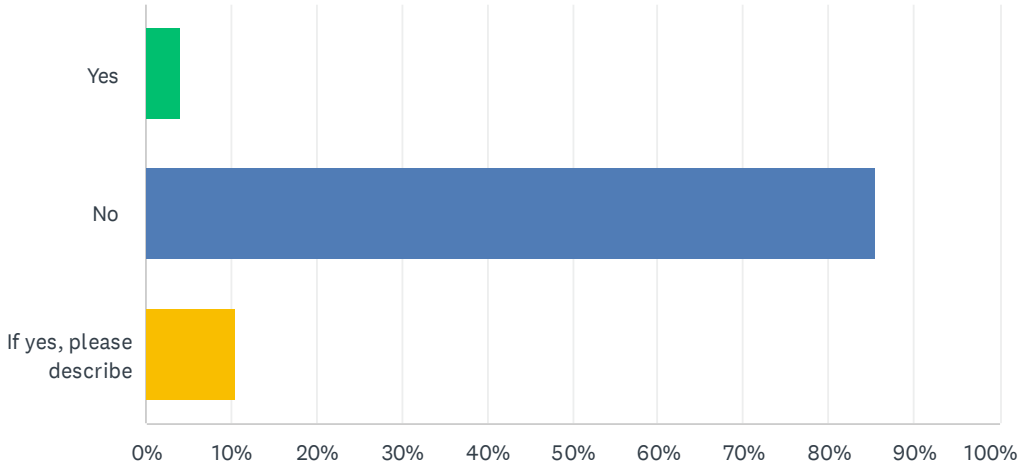
Answered: 126 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	3.97%	5
No	83.33%	105
If yes, please describe	12.70%	16
TOTAL		126

Q12 Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

Answered: 124 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	4.03%	5
No	85.48%	106
If yes, please describe	10.48%	13
TOTAL		124

Q13 What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Answered: 56 Skipped: 73

#1

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Thursday, October 09, 2025 10:22:22 PM
Last Modified:	Thursday, October 09, 2025 10:28:42 PM
Time Spent:	00:06:19
IP Address:	99.129.30.151

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Respondent skipped this question

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**2**
Pathway / Sidewalk	**1**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

No

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

Yes

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

Yes

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

Yes

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Street push buttons will be best if they have auditory feedback to no when it's safe to cross as well as electronic accessible formats to access documents and other online services

#2

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Friday, October 10, 2025 4:26:02 PM
Last Modified:	Friday, October 10, 2025 4:28:31 PM
Time Spent:	00:02:28
IP Address:	174.236.226.196

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

Prefer not to answer.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**4**
Pathway / Sidewalk	**1**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#3

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 7:44:41 PM
Last Modified:	Monday, October 13, 2025 7:50:32 PM
Time Spent:	00:05:51
IP Address:	207.212.33.53

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

,

I work for an organization that provides services to persons with disabilities.

,

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Lamont

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::

The kc plan of $4000 stipend to do ADA improvements on my home to make it more accessible

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Recreation / Aquatic Centers,

Public Safety Facilities,

Courts / Justice Centers,

Camps / Campgrounds,

Community / Senior Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Keep striving for excellence…thank you for this survey

#4

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 7:47:34 PM
Last Modified:	Monday, October 13, 2025 7:52:14 PM
Time Spent:	00:04:40
IP Address:	50.91.2.137

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Golf

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:
Sidewalk in need of repair

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#5

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 7:48:51 PM
Last Modified:	Monday, October 13, 2025 7:52:15 PM
Time Spent:	00:03:24
IP Address:	97.71.92.10

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Recreation / Aquatic Centers

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

For someone in a chair those yellow bumpy areas at entrances and exits are horrible!!!

#6

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 7:48:27 PM
Last Modified:	Monday, October 13, 2025 7:55:03 PM
Time Spent:	00:06:35
IP Address:	108.197.121.186

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

If yes, please describe:
Stepping over curbs and walking on uneven ground

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

If yes, please describe:
Sometimes those yellow ant slip sidewalks make me trip

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Maybe a general access number that could be called and an actual person answers the line

#7

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 7:50:14 PM
Last Modified:	Monday, October 13, 2025 7:57:08 PM
Time Spent:	00:06:54
IP Address:	50.91.44.252

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Public Safety Facilities,

Animal Services,

Community / Senior Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**5**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#8

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 8:00:20 PM
Last Modified:	Monday, October 13, 2025 8:02:38 PM
Time Spent:	00:02:17
IP Address:	107.116.170.70

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.,

I am a friend or family member of someone with a disability.

,

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Recreation / Aquatic Centers,

Animal Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#9

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 7:57:36 PM
Last Modified:	Monday, October 13, 2025 8:02:54 PM
Time Spent:	00:05:18
IP Address:	172.56.186.225

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes,

If yes, please describe the experience::

No information no help no resources no response when asking questions denied for benefits

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Courts / Justice Centers,

Mental / Behavioral Health Facilities,

Human Services / Social Services,

Employment Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**5**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

No

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

It's not about parks or availability to walk or navigate it's about resources servicing people and the staff and there lack of respect knowledge and not following proper guidelines and rules

#10

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 8:02:26 PM
Last Modified:	Monday, October 13, 2025 8:07:27 PM
Time Spent:	00:05:01
IP Address:	174.134.3.65

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Courts / Justice Centers,

Mental / Behavioral Health Facilities,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

If yes, please describe:
People parking large trucks backwards where hitches block sidewalks at public buildings and parks.

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Weekly communication about problems and solutions shares on local television newscasts. The other thing in town is bike lanes. Some have right turn lanes with clear understanding for traffic and bicycles. While some intersections don't have a right turn lane and cars are blocking the bike lane because they aren't informed of how this should work.

#11

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 8:03:07 PM
Last Modified:	Monday, October 13, 2025 8:09:26 PM
Time Spent:	00:06:18
IP Address:	174.85.59.190

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Boron

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

I live in North Edwards and the problem is streets and stop signs.

#12

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 8:19:04 PM
Last Modified:	Monday, October 13, 2025 8:23:45 PM
Time Spent:	00:04:41
IP Address:	76.232.193.78

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Rosamond

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::

There are no programs in Rosamond.

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Camps / Campgrounds

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

No

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Communication.

#13

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 8:21:20 PM
Last Modified:	Monday, October 13, 2025 8:26:03 PM
Time Spent:	00:04:43
IP Address:	12.75.209.92

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Tehachapi

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#14

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 8:23:08 PM
Last Modified:	Monday, October 13, 2025 8:28:11 PM
Time Spent:	00:05:03
IP Address:	47.249.43.177

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes,

If yes, please describe the experience::

Council meetings aren't disability friendly

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Mental / Behavioral Health Facilities,

Human Services / Social Services,

Community / Senior Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**5**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

If yes, please describe:
Handicap ramps aren't well maintained, a few are uneven or blocked.

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Parking lots and ramps being redone at county buildings like the libraries.

#15

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 8:38:38 PM
Last Modified:	Monday, October 13, 2025 8:42:19 PM
Time Spent:	00:03:41
IP Address:	108.215.129.218

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I am a friend or family member of someone with a disability.

,

I work for an organization that provides services to persons with disabilities.

,

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::

Tehachapi Library needs more funding to be more ADA accessible.

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Animal Services,

Playing Fields / Athletic Facilities,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#16

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 8:43:56 PM
Last Modified:	Monday, October 13, 2025 8:46:06 PM
Time Spent:	00:02:10
IP Address:	97.90.20.234

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Boron

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

No

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#17

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 8:39:53 PM
Last Modified:	Monday, October 13, 2025 8:48:03 PM
Time Spent:	00:08:09
IP Address:	107.146.243.97

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

No,
Please explain::
No response from fire department with 911 call. Ambulance arrived after two contacts approximately 45 min after first request for assistance.

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:
Need more bus cutouts on major streets

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#18

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 8:45:24 PM
Last Modified:	Monday, October 13, 2025 8:48:14 PM
Time Spent:	00:02:50
IP Address:	174.134.224.240

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Camps / Campgrounds,

Playing Fields / Athletic Facilities

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#19

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 8:49:09 PM
Last Modified:	Monday, October 13, 2025 8:52:21 PM
Time Spent:	00:03:11
IP Address:	47.229.114.122

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Rosamond

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**3**
Pathway / Sidewalk	**2**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#20

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 8:42:47 PM
Last Modified:	Monday, October 13, 2025 8:54:02 PM
Time Spent:	00:11:15
IP Address:	72.34.125.253

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Ridgecrest

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,
If yes, please describe the experience::
City full of ADA Violations of un passable sidewalks, I have reported many to city and they are not very responsive! Many tent sidewalks and actual brush blocking path of traffic on city owned property. Very sad this city has so many public sidewalks non compliant with ADA. Please contact city of Ridgecrest and hold them accountable, plus the corner of Las Flores at the corner of county non ADA Compliant, absolutely shameful, I had to stop my car and help a citizen with their cart access the sidewalk.

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Courts / Justice Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**3**
Pathway / Sidewalk	**1**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

If yes, please describe:
Corner of las Flores and China lake blvd. Shameful! Many others in city of Ridgecrest, County needs to audit city of Ridgecrest

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Make the city of Ridgecrest accessible and accountable! So many violations it's scary!

#21

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 9:22:45 PM
Last Modified:	Monday, October 13, 2025 9:25:59 PM
Time Spent:	00:03:14
IP Address:	174.134.17.186

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I use a mobility device.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Animal Services,

Community / Senior Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

Yes

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

Yes

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

More near parking

#22

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 9:39:25 PM
Last Modified:	Monday, October 13, 2025 9:42:11 PM
Time Spent:	00:02:45
IP Address:	75.113.136.167

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Camps / Campgrounds

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#23

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 9:43:50 PM
Last Modified:	Monday, October 13, 2025 9:45:56 PM
Time Spent:	00:02:05
IP Address:	108.72.65.133

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Recreation / Aquatic Centers,

Animal Services,

Community / Senior Centers,

Playing Fields / Athletic Facilities,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#24

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 9:45:03 PM
Last Modified:	Monday, October 13, 2025 9:47:37 PM
Time Spent:	00:02:33
IP Address:	64.201.116.25

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I am a friend or family member of someone with a disability.

,

I am a concerned community member.,

I use a mobility device.

Q2

In which area of Kern County do you reside or most often access County services?

Tehachapi

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Recreation / Aquatic Centers,

Camps / Campgrounds

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Respondent skipped this question

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#25

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 9:37:44 PM
Last Modified:	Monday, October 13, 2025 9:48:16 PM
Time Spent:	00:10:32
IP Address:	172.56.121.11

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::

Because I have seizures

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Courts / Justice Centers,

Human Services / Social Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

No

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Well I was in Justice facility and I know my medical record is in there and I did not get my medicine until I got out and I was in there went in the 28th at 10:00 am got out the 12:00 a.m. 30th that's three dosage of medicine I missed and I let them know so yes that could be changed I have epilepsy!

#26

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 10:00:46 PM
Last Modified:	Monday, October 13, 2025 10:05:49 PM
Time Spent:	00:05:03
IP Address:	104.28.123.95

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Animal Services,

Human Services / Social Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#27

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 10:15:16 PM
Last Modified:	Monday, October 13, 2025 10:17:36 PM
Time Spent:	00:02:20
IP Address:	207.212.33.87

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Mental / Behavioral Health Facilities,

Playing Fields / Athletic Facilities,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**4**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#28

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 11:15:38 PM
Last Modified:	Monday, October 13, 2025 11:18:48 PM
Time Spent:	00:03:10
IP Address:	104.28.124.37

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Community / Senior Centers

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

Respondent skipped this question

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

Respondent skipped this question

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

Respondent skipped this question

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#29

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 13, 2025 11:26:49 PM
Last Modified:	Monday, October 13, 2025 11:36:03 PM
Time Spent:	00:09:13
IP Address:	97.97.64.64

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::

Baker Branch Library no wheel chair access but believe construction is underway to fix it.

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Animal Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**2**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Improve parking lots. Some are really bad and need repaving to fix trip hazards.

#30

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 14, 2025 1:50:53 AM
Last Modified:	Tuesday, October 14, 2025 2:00:59 AM
Time Spent:	00:10:05
IP Address:	16.98.103.67

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,
If yes, please describe the experience::
There's not enough handicap parking spots and doors should open automatically for those people in wheelchairs and with walkers.

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes,
If yes, please describe the experience::
Street and freeway signs

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Courts / Justice Centers,

Mental / Behavioral Health Facilities,

Human Services / Social Services,

Employment Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**2**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

No

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

Yes

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

Yes

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#31

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 14, 2025 2:32:41 AM
Last Modified:	Tuesday, October 14, 2025 2:37:16 AM
Time Spent:	00:04:34
IP Address:	108.236.57.30

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

,

I work for an organization that provides services to persons with disabilities.

,

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::

Parks

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes,

If yes, please describe the experience::

Autistic children elope - need parks designed specifically for them with security gates.

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Community / Senior Centers

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#32

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 14, 2025 9:49:56 AM
Last Modified:	Tuesday, October 14, 2025 9:53:07 AM
Time Spent:	00:03:11
IP Address:	174.227.134.166

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Courts / Justice Centers,

Community / Senior Centers

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

If yes, please describe:
Elevator at cross over the train tracks by court house

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#33

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 14, 2025 10:53:59 AM
Last Modified:	Tuesday, October 14, 2025 11:01:35 AM
Time Spent:	00:07:35
IP Address:	98.97.59.97

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Lake Isabella

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Human Services / Social Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Easily accessible bus rides directly to an address for people who can't walk far

#34

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 14, 2025 11:57:47 AM
Last Modified:	Tuesday, October 14, 2025 11:59:19 AM
Time Spent:	00:01:32
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#35

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 14, 2025 5:36:33 PM
Last Modified:	Tuesday, October 14, 2025 5:39:16 PM
Time Spent:	00:02:43
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**5**
Building Entrance	**2**
Meeting Rooms	**3**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#36

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 14, 2025 5:47:17 PM
Last Modified:	Tuesday, October 14, 2025 6:02:12 PM
Time Spent:	00:14:54
IP Address:	172.56.120.83

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Lake Isabella

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Animal Services,

Camps / Campgrounds,

Employment Centers,

Community / Senior Centers

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**5**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

Yes

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

If yes, please describe:
Lake isabella

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

At lake Isabella/ bodfish we need to have access to more facilities such as sherif and fire station (that can trading volunteers for fire) animal rescue facility (the closest is Bakersfield) the children's park needs improve the playground, we need a elderly center for our veterans and elderly population same as for women need some kind of meeting club where they can do crafts, crochet, panting, etc, we need a choir like to present on Christmas, the adult communities needs a lot of improvement such as exercise, movies, short trips to museums, parks etc, we need an educational small facility for turista and locals on wild live preservation, more business prevent homelessness and provide more opportunities, local job center should have some courses that help improve skills such as Spanish language, computer classes, bakeries, sewing, carpentry, etc. enforce the law there are a lot of drug addiction over there, mental issues that needs to be addressed, squatters that's needs to be removed. Also small clinic for women's and children's and a VA facility with mental health therapy, dentist, ophthalmologist, lab . It's a lot but years has being passed by and nobody has been taking care of this place.

#37

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 14, 2025 7:08:13 PM
Last Modified:	Tuesday, October 14, 2025 7:13:16 PM
Time Spent:	00:05:02
IP Address:	67.143.208.34

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Respondent skipped this question

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Respondent skipped this question

Q8

Is the County of Kern's website and phone system accessible to you?

Respondent skipped this question

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Respondent skipped this question

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

Respondent skipped this question

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

Respondent skipped this question

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

Respondent skipped this question

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#38

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 14, 2025 9:17:41 PM
Last Modified:	Tuesday, October 14, 2025 9:20:20 PM
Time Spent:	00:02:38
IP Address:	75.113.112.113

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#39

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 14, 2025 11:10:16 PM
Last Modified:	Tuesday, October 14, 2025 11:16:25 PM
Time Spent:	00:06:08
IP Address:	168.100.186.146

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.,

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Mojave

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Courts / Justice Centers,

Community / Senior Centers

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**5**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Remove dead trees from Mojave park. u took down some. but the dead branches remaining are likely to kill someone. I'll testify against the county at trial. a lawsuit u will lose.

#40

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Wednesday, October 15, 2025 9:24:24 PM
Last Modified:	Wednesday, October 15, 2025 9:30:53 PM
Time Spent:	00:06:29
IP Address:	107.77.227.167

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.,

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Playing Fields / Athletic Facilities

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**4**
Pathway / Sidewalk	**3**
Building Entrance	**2**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#41

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Thursday, October 16, 2025 2:23:49 PM
Last Modified:	Thursday, October 16, 2025 2:27:35 PM
Time Spent:	00:03:46
IP Address:	172.56.187.192

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Recreation / Aquatic Centers,

Animal Services,

Playing Fields / Athletic Facilities

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

side walks don't seem to have accessibility

#42

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Friday, October 17, 2025 10:21:42 PM
Last Modified:	Friday, October 17, 2025 10:23:58 PM
Time Spent:	00:02:16
IP Address:	104.15.240.173

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Golf

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:
Curbing damaged or uneven

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#43

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Sunday, October 19, 2025 2:28:12 AM
Last Modified:	Sunday, October 19, 2025 2:32:41 AM
Time Spent:	00:04:29
IP Address:	172.226.186.30

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Playing Fields / Athletic Facilities

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#44

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Sunday, October 19, 2025 2:57:24 PM
Last Modified:	Sunday, October 19, 2025 2:59:39 PM
Time Spent:	00:02:14
IP Address:	104.28.124.114

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Rosamond

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**4**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#45

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Sunday, October 19, 2025 3:25:58 PM
Last Modified:	Sunday, October 19, 2025 3:33:20 PM
Time Spent:	00:07:22
IP Address:	140.248.48.98

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Frazier Park

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::
Food bank resources – useful and helpful. I would love to help out as well.

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Human Services / Social Services,

Employment Centers,

Community / Senior Centers,

Other (please specify)::

Use if available

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Frazier Park- I know that people been living up here a long time, but based on my experience, the seniors I have witnessed some of the roads get washed out. It's very difficult for them to walk. I know I am a senior, but most of these people are older than me. I have slipped and fall walking on the roads several times. I try to do a lot of walking at the park rather than the streets now. I don't know if there can be town meeting regarding some of the roads. I just am concerned about other seniors based on what I've experienced. These seniors are in their 80s and 90s. All in all Living up here has been very peaceful. And everybody seems to be on the same page helping one another, which is really good. I could go on, but I really appreciate the county of Kern. Thank you.

#46

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 20, 2025 8:35:42 PM
Last Modified:	Monday, October 20, 2025 8:38:08 PM
Time Spent:	00:02:25
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I work for an organization that provides services to persons with disabilities.

,

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Golf,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#47

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Thursday, October 23, 2025 9:59:50 AM
Last Modified:	Thursday, October 23, 2025 10:04:10 AM
Time Spent:	00:04:20
IP Address:	75.113.165.19

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

Prefer not to answer.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Animal Services,

Playing Fields / Athletic Facilities

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Street cleaners coming weekly especially where there is construction being done (Renfro)

#48

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Sunday, October 26, 2025 9:22:22 PM
Last Modified:	Sunday, October 26, 2025 9:25:10 PM
Time Spent:	00:02:47
IP Address:	98.97.59.9

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Lake Isabella

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Animal Services,

Playing Fields / Athletic Facilities

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#49

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:04:04 PM
Last Modified:	Monday, October 27, 2025 4:05:50 PM
Time Spent:	00:01:46
IP Address:	136.33.220.145

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

Prefer not to answer.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#50

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:03:37 PM
Last Modified:	Monday, October 27, 2025 4:06:18 PM
Time Spent:	00:02:40
IP Address:	67.53.106.122

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Recreation / Aquatic Centers,

Public Safety Facilities,

Courts / Justice Centers,

Golf,

Animal Services,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**1**
Pathway / Sidewalk	**5**
Building Entrance	**4**
Meeting Rooms	**2**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#51

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:05:55 PM
Last Modified:	Monday, October 27, 2025 4:07:16 PM
Time Spent:	00:01:21
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I am a parent or caregiver of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Courts / Justice Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**5**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#52

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:04:19 PM
Last Modified:	Monday, October 27, 2025 4:09:11 PM
Time Spent:	00:04:51
IP Address:	174.134.71.161

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

,

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

More awareness in community via local TV, social media or other venue. For County of Kern's facilities - more handicapped parking is always a good thing.

#53

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:07:59 PM
Last Modified:	Monday, October 27, 2025 4:10:15 PM
Time Spent:	00:02:16
IP Address:	161.209.206.226

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Respondent skipped this question

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#54

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:08:01 PM
Last Modified:	Monday, October 27, 2025 4:10:43 PM
Time Spent:	00:02:42
IP Address:	23.130.128.179

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

Prefer not to answer.

Q2

In which area of Kern County do you reside or most often access County services?

Ridgecrest

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#55

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:07:13 PM
Last Modified:	Monday, October 27, 2025 4:11:52 PM
Time Spent:	00:04:38
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,
If yes, please describe the experience::
If staff were using a walker, wheelchair, or even crutches and other mobility devices they could not use the Department of Human Services staff/work areas. Some of the cubicles and passage ways are way to small.

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Human Services / Social Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

making the work areas at DHS accessible. some barely have space for a desk chair to fit in.

#56

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:09:39 PM
Last Modified:	Monday, October 27, 2025 4:12:11 PM
Time Spent:	00:02:32
IP Address:	130.44.211.56

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Lake Isabella

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**2**
Pathway / Sidewalk	**4**
Building Entrance	**1**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

county none, local businesses need to improve. most in the KRV are not ada compliant

#57

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:10:33 PM
Last Modified:	Monday, October 27, 2025 4:13:24 PM
Time Spent:	00:02:51
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

,

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#58

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:03:07 PM
Last Modified:	Monday, October 27, 2025 4:14:16 PM
Time Spent:	00:11:08
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

Prefer not to answer.

Q2

In which area of Kern County do you reside or most often access County services?

Arvin

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Respondent skipped this question

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes,

If yes, please describe the experience::
Communication barriers for Arabic and ASL

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Human Services / Social Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**2**
Pathway / Sidewalk	**4**
Building Entrance	**1**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:
In some areas the public transit stops are not clear or there is trash around the area making it difficult to access stops and adjacent sidewalks.

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

If yes, please describe:
There are areas in outlying offices where crossings are not available/visible

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Make the information available in multiple languages, ensure the information is easy to read. For outlying communities, use multiple methods to share information - online sharing is good but there are still communities who do not use online platforms to get their information and so are not viewing online promotional materials.

#59

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:13:10 PM
Last Modified:	Monday, October 27, 2025 4:19:25 PM
Time Spent:	00:06:15
IP Address:	104.28.144.181

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes,

If yes, please describe the experience::

Kern County soccer park has too many potholes and when I go it it difficult to walk to the field and once there there are too many holes in the grass

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Community / Senior Centers,

Playing Fields / Athletic Facilities,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

If yes, please describe:
Too many potholes, not enough parking at county building due to staff using the parking spaces. Have to park behind civic center and walk long distance, prohibits attendance to board meetings

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:
Homeless people sleeping there

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

See it thru the eyes of those those with disabilities to improve.

#60

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:23:41 PM
Last Modified:	Monday, October 27, 2025 4:30:01 PM
Time Spent:	00:06:19
IP Address:	104.190.195.176

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

Prefer not to answer.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Respondent skipped this question

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**3**
Pathway / Sidewalk	**1**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

Respondent skipped this question

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Better or more hours of operation regarding the libraries, and active security around the parking lot and building on Truxton. It's uninviting when the homeless are loitering, begging, or injecting drugs nearby.

#61

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:29:51 PM
Last Modified:	Monday, October 27, 2025 4:34:58 PM
Time Spent:	00:05:06
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I am a parent or caregiver of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Public Safety Facilities,

Courts / Justice Centers,

Mental / Behavioral Health Facilities,

Human Services / Social Services,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Increase number of accessible/disability restricted parking spaces. The current number at the Administration building is severely limited for the number of employees that use them. It was also frustrating to park then discover the elevator in the parking garage wasn't working. Although there was eventually an email sent out letting authorized parking placard holders that we could use the 1st floor, it did not help when initially discovering the problem and it was a daily question of whether it was still ok to park on 1. A sign at the entry point of the garage would have been helpful.

#62

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:34:57 PM
Last Modified:	Monday, October 27, 2025 4:36:33 PM
Time Spent:	00:01:35
IP Address:	172.117.109.39

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

California City

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Respondent skipped this question

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**3**
Pathway / Sidewalk	**1**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

Respondent skipped this question

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

Respondent skipped this question

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#63

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:39:19 PM
Last Modified:	Monday, October 27, 2025 4:41:50 PM
Time Spent:	00:02:31
IP Address:	173.198.104.182

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**3**
Pathway / Sidewalk	**4**
Building Entrance	**1**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#64

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 4:47:58 PM
Last Modified:	Monday, October 27, 2025 4:50:10 PM
Time Spent:	00:02:12
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**5**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**2**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#65

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 5:11:28 PM
Last Modified:	Monday, October 27, 2025 5:15:46 PM
Time Spent:	00:04:17
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Camps / Campgrounds,

Community / Senior Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#66

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 5:08:39 PM
Last Modified:	Monday, October 27, 2025 5:15:59 PM
Time Spent:	00:07:19
IP Address:	98.97.143.89

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Boron

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::

transportation - not listed for North Edwards, where I live.

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Other (please specify)::

None are near me

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used,
Please explain::
But they are 45 minutes away so emergency response is not available

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:
No side walks in North Edwards….by the way no services are available here in North Edwards

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

If yes, please describe:
We have no such streets we barely have stop signs

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

We would like to have our streets paved most have large pot holes or gaps running across the streets in North Edwards, CA

#67

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 5:14:00 PM
Last Modified:	Monday, October 27, 2025 5:17:22 PM
Time Spent:	00:03:21
IP Address:	108.215.129.154

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Shafter

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Human Services / Social Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**5**
Building Entrance	**4**
Meeting Rooms	**3**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#68

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 5:33:21 PM
Last Modified:	Monday, October 27, 2025 5:38:06 PM
Time Spent:	00:04:44
IP Address:	207.233.123.254

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Playing Fields / Athletic Facilities

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**3**
Pathway / Sidewalk	**2**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

I would like to see 4-way pedestrian street crossings at some of our stoplights.

#69

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 5:33:50 PM
Last Modified:	Monday, October 27, 2025 5:40:51 PM
Time Spent:	00:07:00
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

I can't think of any at the moment.

#70

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 6:17:21 PM
Last Modified:	Monday, October 27, 2025 6:20:15 PM
Time Spent:	00:02:53
IP Address:	174.134.144.26

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

,

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Recreation / Aquatic Centers,

Employment Centers

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**4**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#71

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 6:26:32 PM
Last Modified:	Monday, October 27, 2025 6:28:48 PM
Time Spent:	00:02:16
IP Address:	108.197.121.186

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Playing Fields / Athletic Facilities

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#72

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 6:32:25 PM
Last Modified:	Monday, October 27, 2025 6:38:21 PM
Time Spent:	00:05:56
IP Address:	76.229.182.29

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Recreation / Aquatic Centers,

Animal Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**1**
Pathway / Sidewalk	**4**
Building Entrance	**2**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#73

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 6:38:33 PM
Last Modified:	Monday, October 27, 2025 6:49:53 PM
Time Spent:	00:11:19
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

Prefer not to answer.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Employment Centers

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**5**
Building Entrance	**3**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#74

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 7:22:48 PM
Last Modified:	Monday, October 27, 2025 7:24:52 PM
Time Spent:	00:02:04
IP Address:	16.98.111.138

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Human Services / Social Services,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**5**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#75

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 7:56:28 PM
Last Modified:	Monday, October 27, 2025 8:03:52 PM
Time Spent:	00:07:24
IP Address:	107.144.235.158

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I am a parent or caregiver of someone with a disability.,

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Recreation / Aquatic Centers,

Animal Services,

Camps / Campgrounds,

Human Services / Social Services,

Community / Senior Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#76

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 8:01:43 PM
Last Modified:	Monday, October 27, 2025 8:05:07 PM
Time Spent:	00:03:24
IP Address:	212.15.82.80

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Tehachapi

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**3**
Pathway / Sidewalk	**2**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Get rid of those stupid bumps at the curb cuts in corners, they hinder those with wheel chairs and other mobility devices such as walkers and canes...

#77

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 10:57:10 PM
Last Modified:	Monday, October 27, 2025 10:59:35 PM
Time Spent:	00:02:25
IP Address:	107.146.238.14

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Recreation / Aquatic Centers

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**5**
Parking	**2**
Pathway / Sidewalk	**1**
Building Entrance	**3**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#78

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, October 27, 2025 11:35:48 PM
Last Modified:	Tuesday, October 28, 2025 12:31:25 AM
Time Spent:	00:55:36
IP Address:	76.32.176.128

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

Prefer not to answer.

Q2

In which area of Kern County do you reside or most often access County services?

Mojave

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Respondent skipped this question

Q8

Is the County of Kern's website and phone system accessible to you?

No,

If no, what functions are not accessible to you?: website due to lack of technological knowledge and by phone due to the lenguage.

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

Yes

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#79

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 28, 2025 5:57:48 AM
Last Modified:	Tuesday, October 28, 2025 6:11:22 AM
Time Spent:	00:13:33
IP Address:	12.75.215.126

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Ridgecrest

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Mental / Behavioral Health Facilities,

Animal Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:
Almost all of the sidewalks in Ridgecrest are not easy to walk up with a cane even the sidewalks that were just redid. The roads, sidewalks, parking lots are all cracked with deep deep holes in them. Horrible job the city had done Which has made me wonder where all of the hard working citizens of Ridgecrest hard earned tax dollars really go?

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

If yes, please describe:
Ward Street, Drummond,Norma,China lake, and Ridgecrest balsam.I can't even begin to name the side streets. There are too many to count.

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Having to county roads redone to when we could actually use them safely.

#80

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 28, 2025 9:21:04 AM
Last Modified:	Tuesday, October 28, 2025 9:25:18 AM
Time Spent:	00:04:13
IP Address:	107.143.235.77

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::

Parking in the garage by the administrative building for meetings or visits is very limited for ada/blue spots.

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Recreation / Aquatic Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

Respondent skipped this question

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#81

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 28, 2025 10:26:04 AM
Last Modified:	Tuesday, October 28, 2025 10:29:24 AM
Time Spent:	00:03:19
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Courts / Justice Centers,

Human Services / Social Services,

Employment Centers

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

Respondent skipped this question

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#82

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 28, 2025 11:48:29 AM
Last Modified:	Tuesday, October 28, 2025 11:50:12 AM
Time Spent:	00:01:43
IP Address:	50.91.134.202

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I am a friend or family member of someone with a disability.

,

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Respondent skipped this question

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Respondent skipped this question

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#83

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 28, 2025 12:24:20 PM
Last Modified:	Tuesday, October 28, 2025 12:27:44 PM
Time Spent:	00:03:23
IP Address:	50.91.134.202

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I am a parent or caregiver of someone with a disability.,

I work for an organization that provides services to persons with disabilities.

,

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes,

If yes, please describe the experience::

Having a e-check in for my son who has low vision.

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Playing Fields / Athletic Facilities

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**3**
Pathway / Sidewalk	**1**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:

Some sidewalks are hard to use because they aren't cut.

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#84

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 28, 2025 1:06:24 PM
Last Modified:	Tuesday, October 28, 2025 1:09:44 PM
Time Spent:	00:03:19
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Recreation / Aquatic Centers,

Playing Fields / Athletic Facilities,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**2**
Pathway / Sidewalk	**4**
Building Entrance	**1**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#85

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 28, 2025 2:20:48 PM
Last Modified:	Tuesday, October 28, 2025 2:27:34 PM
Time Spent:	00:06:45
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Public Safety Facilities,

Courts / Justice Centers,

Golf,

Animal Services,

Prisons / Correctional Facilities,

Employment Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**5**
Pathway / Sidewalk	**2**
Building Entrance	**1**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Improved public signage (fewer but clearer) and, although not disability related, bilingual support and signage.

#86

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, October 28, 2025 6:30:23 PM
Last Modified:	Tuesday, October 28, 2025 6:36:06 PM
Time Spent:	00:05:42
IP Address:	99.160.156.131

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**5**
Building Entrance	**2**
Meeting Rooms	**3**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Believe the County does a good job implementing ADA requirements thought out the County.

#87

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Wednesday, October 29, 2025 4:36:55 AM
Last Modified:	Wednesday, October 29, 2025 4:41:10 AM
Time Spent:	00:04:14
IP Address:	62.197.33.37

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Courts / Justice Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**4**
Pathway / Sidewalk	**5**
Building Entrance	**2**
Meeting Rooms	**3**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#88

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Wednesday, October 29, 2025 12:16:34 PM
Last Modified:	Wednesday, October 29, 2025 12:21:08 PM
Time Spent:	00:04:34
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I am a parent or caregiver of someone with a disability.,

I am a friend or family member of someone with a disability.

,

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes,

If yes, please describe the experience::

no ASL interpretive services

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Animal Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Respondent skipped this question

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Video ASL interpretive services

#89

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Wednesday, October 29, 2025 12:54:05 PM
Last Modified:	Wednesday, October 29, 2025 12:59:49 PM
Time Spent:	00:05:44
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I am a parent or caregiver of someone with a disability.,

I am a friend or family member of someone with a disability.

,

I work for an organization that provides services to persons with disabilities.

,

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Public Safety Facilities,

Courts / Justice Centers,

Animal Services,

Human Services / Social Services,

Employment Centers,

Community / Senior Centers,

Playing Fields / Athletic Facilities,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes,
Please explain::
all services are in compliance

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Accessible transit system with easier pick up schedules.

#90

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Wednesday, October 29, 2025 3:43:55 PM
Last Modified:	Wednesday, October 29, 2025 3:46:08 PM
Time Spent:	00:02:13
IP Address:	97.205.80.9

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Lamont

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Courts / Justice Centers,

Camps / Campgrounds

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**2**
Pathway / Sidewalk	**1**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#91

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Wednesday, October 29, 2025 7:05:32 PM
Last Modified:	Wednesday, October 29, 2025 7:11:32 PM
Time Spent:	00:06:00
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::
The County Superior Court building has tight low seating that is difficult to use including in bathrooms.

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Courts / Justice Centers,

Mental / Behavioral Health Facilities

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**5**
Building Entrance	**3**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#92

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Thursday, October 30, 2025 1:40:40 AM
Last Modified:	Thursday, October 30, 2025 1:46:48 AM
Time Spent:	00:06:08
IP Address:	47.231.169.28

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::
Hard to cross some streets when it’s not accessible, crosswalk or sounds to help with people with hard of hearing. Taft Hwy/ mountain ridge intersection. Some of our kids/ adults are limited and have to depend on a personal vehicle

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Public Safety Facilities,

Mental / Behavioral Health Facilities,

Playing Fields / Athletic Facilities,

Other (please specify)::

Crosswalks

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**4**
Pathway / Sidewalk	**1**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

Yes

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

Yes

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

Yes

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Safety should be number priority. I think some areas lack this due to budgetary reason and moving forward new initiatives should be created by leadership with safety in mind for all.

#93

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Thursday, October 30, 2025 2:51:39 PM
Last Modified:	Thursday, October 30, 2025 2:55:15 PM
Time Spent:	00:03:36
IP Address:	98.97.141.81

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Lake Isabella

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Respondent skipped this question

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:
There is a bus stop along Hwy 178 near Fay Ranch Rd that has no sign or bench.

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

This is difficult for me to answer since I am able bodied.

#94

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Thursday, October 30, 2025 4:22:25 PM
Last Modified:	Thursday, October 30, 2025 4:29:17 PM
Time Spent:	00:06:51
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes,

If yes, please describe the experience::
We at CPS, often have a difficult time finding sign language interpreters for family visits, monthly meetings, and team meetings. Additionally, we have an employee that knows American Sign but there is not a facility we can use here that can certify her for the purpose of interpretation and for bilingual pay.

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Courts / Justice Centers,

Human Services / Social Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Respondent skipped this question

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#95

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Thursday, October 30, 2025 5:55:21 PM
Last Modified:	Thursday, October 30, 2025 6:14:59 PM
Time Spent:	00:19:37
IP Address:	16.98.110.18

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I am a parent or caregiver of someone with a disability.,

I am a friend or family member of someone with a disability.

,

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::

I'm concerned about disabled children not having access to all parks and playgrounds. All buildings should have accessible ways of entering for any type of mobility such as wheelchair. I have not been able to attend restaurants with friends and family due to accessibility. There are not always accessible sidewalks for people in wheelchairs to go to their destinations that require them to go to the side of the street to get to their destinations instead of always having a safer sidewalk free of large bumps and cracks.

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes,

If yes, please describe the experience::

I have an issue with not all parks including dog parks not being properly lit when it gets dark. Also, I wish there was more accessibility for people who read different languages to understand basic rules of the park or how to enjoy an item at the park. We have diversity here and there should be more languages explaining and providing the same information as English speakers and readers.

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Recreation / Aquatic Centers,

Courts / Justice Centers,

Mental / Behavioral Health Facilities,

Animal Services,

Human Services / Social Services,

Employment Centers,

Playing Fields / Athletic Facilities,

Other (please specify)::

Dog parks

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**4**
Pathway / Sidewalk	**3**
Building Entrance	**2**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

No,

Please explain::

I do not trust the Bakersfield police to attend to every emergency call. I do not trust the Bakersfield police to handle a crisis appropriately such as the use of force used on citizens.

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

If yes, please describe:
The newer part of towns such as homes and restaurants have good sidewalks but we are not attending to poorer neighborhoods such as the East side. The contrast of what is available to the newer side versus the East side is incredible.

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:
Not all bus stops have shade, bench, lights, and trash cans. I would like for them to have some way of blind citizens to understand where there bus stops is without being able to see the sign.

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

If yes, please describe:
Not all of the sidewalks have audible words to let blind people know when to walk. I would also like there to be more signs/lights showing the crosswalk for cars to see.

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

We need more restrooms available to the public. We need more accessible recreational activities that are available and understandable to anyone in any language in our community. The park do not need to have wood chips, sand, or anything other than a walkway to the parks and through the parks for people in wheelchairs. There is a type of firm foam type texture I have seen before on the ground at playgrounds. We need to keep those vending machines that provide all kinds of help for people in need by the Mary K Shell building. We need those more widely available to anyone in the community.

#96

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Thursday, October 30, 2025 6:04:02 PM
Last Modified:	Thursday, October 30, 2025 6:17:50 PM
Time Spent:	00:13:48
IP Address:	104.28.124.91

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I use a mobility device.

Q2

In which area of Kern County do you reside or most often access County services?

Lake Isabella

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::

No handicap paths to the lake

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Recreation / Aquatic Centers,

Animal Services,

Camps / Campgrounds

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**3**
Pathway / Sidewalk	**1**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes,

Please explain::

Ambulance got me to the local hospital to stabilize me until we could get to Bakersfield hospital

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

If yes, please describe:

Tank park/dog park

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#97

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Thursday, October 30, 2025 11:58:10 PM
Last Modified:	Friday, October 31, 2025 12:04:32 AM
Time Spent:	00:06:22
IP Address:	47.231.169.7

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.,

I use a mobility device.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Recreation / Aquatic Centers,

Playing Fields / Athletic Facilities

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**5**
Building Entrance	**2**
Meeting Rooms	**3**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

If yes, please describe:
Sierra vista neighborhood off of 119 and Mountain ridge has sidewalks with no access to anything, often times I see kids crossing the HIGHWAY running across in order to make it since so many cars has by. The neighborhood couldn't have access to sports village by a simple sidewalk pathway but it's incomplete.

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:
Taft hwy and mountain ride intersection and taft hwy and ashe intersection in order to take my kids to the park

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

If yes, please describe:
down taft hwy, west towards the sports village park the side walk is incomplete

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

a intersection light is needed off 119 hwy and mountain ridge too many accidents and kids often have to run across

#98

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Friday, October 31, 2025 7:37:23 PM
Last Modified:	Friday, October 31, 2025 7:43:22 PM
Time Spent:	00:05:59
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::
Parking downtown at the courthouse area.

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Mental / Behavioral Health Facilities

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**5**
Building Entrance	**4**
Meeting Rooms	**3**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Better/faster repair of county amenities, such as elevators in county buildings, road works, security in county parking lots.

#99

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Saturday, November 01, 2025 12:46:32 PM
Last Modified:	Saturday, November 01, 2025 12:51:01 PM
Time Spent:	00:04:28
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

Respondent skipped this question

Q2

In which area of Kern County do you reside or most often access County services?

Respondent skipped this question

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Recreation / Aquatic Centers,

Playing Fields / Athletic Facilities

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Respondent skipped this question

Q8

Is the County of Kern's website and phone system accessible to you?

Respondent skipped this question

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#100

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Sunday, November 02, 2025 10:48:14 AM
Last Modified:	Sunday, November 02, 2025 11:01:11 AM
Time Spent:	00:12:57
IP Address:	104.28.138.134

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Public Safety Facilities,

Playing Fields / Athletic Facilities

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

If yes, please describe:
No sidewalks to surrounding elementary schools off Taft & Mountain Ridge & Taft Hwy NO signal light to get out of Mountain Ridge onto Taft Hwy. There has been lots of accidents

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:
Heavy traffic getting out of Mountain Ridge onto Taft Hwy

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

If yes, please describe:
To far to walk to to & no side walk

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

signal lights & accessible sidewalk

#101

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 12:40:14 PM
Last Modified:	Monday, November 03, 2025 12:44:08 PM
Time Spent:	00:03:53
IP Address:	97.78.230.211

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.,

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Public Safety Facilities,

Courts / Justice Centers,

Employment Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#102

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 4:17:04 PM
Last Modified:	Monday, November 03, 2025 4:26:15 PM
Time Spent:	00:09:10
IP Address:	97.78.230.211

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I am a parent or caregiver of someone with a disability.,

I am a friend or family member of someone with a disability.

,

I work for an organization that provides services to persons with disabilities.

,

I am a concerned community member.,

Prefer not to answer.,

I use a mobility device.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,
If yes, please describe the experience::
No, Make Oildale Great and Accessible Again

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes,
If yes, please describe the experience::
Yes, these hobos are everywhere.

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Other (please specify)::

I like to use the bathroom at Standard Park.

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

No,

If no, what functions are not accessible to you?:

I cannot accurately rate the flow of question 7.

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used,

Please explain::

I can't explain it. They've taken all the pay phones away.

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

If yes, please describe:

The hobos have infiltrated our way of life.

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:

See above.

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

If yes, please describe:

Literally everywhere.

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Make Oildale Great Again #MOGA

#103

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 5:14:02 PM
Last Modified:	Monday, November 03, 2025 5:18:10 PM
Time Spent:	00:04:08
IP Address:	47.157.23.212

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

,

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Lake Isabella

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Recreation / Aquatic Centers,

Animal Services,

Camps / Campgrounds,

Community / Senior Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

If yes, please describe:

No sidewalks

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Sidewalks in Lakeland estate

#104

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 5:16:36 PM
Last Modified:	Monday, November 03, 2025 5:21:18 PM
Time Spent:	00:04:42
IP Address:	75.113.107.41

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

Prefer not to answer.

Q2

In which area of Kern County do you reside or most often access County services?

Tehachapi

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Community / Senior Centers

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

More handicap parking

#105

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 5:26:21 PM
Last Modified:	Monday, November 03, 2025 5:32:28 PM
Time Spent:	00:06:07
IP Address:	206.227.8.146

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I work for an organization that provides services to persons with disabilities.

,

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Taft

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Animal Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**3**
Pathway / Sidewalk	**2**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

If yes, please describe:
I work for the Elk Hills School District in Tupman, CA and there are no sidewalks or street lights. It is very dangerous for our students who walk to and from school as they have to walk in the road during heavy traffic times of the day. There are also a lot of eldery people who live out here who could really benefit from even walking surfaces that are safely away from vehicles.

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

More attention given to the small, rural communities in Kern County. The safety of children should be at the top of the list regardless of how small a community is. It would also be nice to have a small park and/or green space in Tupman for the community to enjoy. SIDEWALKS and STREETLIGHTS should be a priority out here though.

#106

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 5:31:55 PM
Last Modified:	Monday, November 03, 2025 5:34:06 PM
Time Spent:	00:02:11
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Public Safety Facilities,

Golf,

Camps / Campgrounds,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#107

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 5:41:32 PM
Last Modified:	Monday, November 03, 2025 5:50:29 PM
Time Spent:	00:08:57
IP Address:	16.98.103.67

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::

Court house, KMC, Juvenille Court, DHS

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Courts / Justice Centers,

Human Services / Social Services,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**2**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

If yes, please describe:
The curbs are too high for people with limited mobility.

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:
Curbs are too high, and there is no place to sit for people who cannot stand for long periods.

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Add more handicap parking and automatic doors so people in wheelchairs and walkers can get through the door. There also needs to be a program that is widely advertises for people to donate and receive donated, walkers, wheelchairs, canes, and other mobility items. I see too many people struggling to roll their wheelchairs uphill.

#108

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 5:39:04 PM
Last Modified:	Monday, November 03, 2025 5:55:04 PM
Time Spent:	00:16:00
IP Address:	162.245.204.119

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Mojave

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Community / Senior Centers

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**5**
Parking	**1**
Pathway / Sidewalk	**4**
Building Entrance	**2**
Meeting Rooms	**3**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes,

Please explain::

911, ambulance,fire dept., & sheriff', dept.

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#109

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 5:52:49 PM
Last Modified:	Monday, November 03, 2025 5:56:15 PM
Time Spent:	00:03:26
IP Address:	47.208.193.229

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I use a mobility device.

Q2

In which area of Kern County do you reside or most often access County services?

Rosamond

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Courts / Justice Centers,

Animal Services,

Human Services / Social Services,

Playing Fields / Athletic Facilities,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**5**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#110

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 6:26:56 PM
Last Modified:	Monday, November 03, 2025 6:30:19 PM
Time Spent:	00:03:23
IP Address:	50.91.42.110

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Golf

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**4**
Parking	**2**
Pathway / Sidewalk	**3**
Building Entrance	**1**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#111

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 6:36:46 PM
Last Modified:	Monday, November 03, 2025 6:39:13 PM
Time Spent:	00:02:26
IP Address:	174.249.146.139

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I use a mobility device.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Human Services / Social Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**5**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#112

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 7:06:06 PM
Last Modified:	Monday, November 03, 2025 7:09:10 PM
Time Spent:	00:03:04
IP Address:	184.52.6.47

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Lake Isabella

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Respondent skipped this question

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**4**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

If yes, please describe:
It's hard for me to walk long distance

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

If yes, please describe:
No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#113

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 7:23:26 PM
Last Modified:	Monday, November 03, 2025 7:25:28 PM
Time Spent:	00:02:01
IP Address:	174.208.98.247

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Camps / Campgrounds

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**5**
Pathway / Sidewalk	**3**
Building Entrance	**2**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#114

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 7:24:39 PM
Last Modified:	Monday, November 03, 2025 7:34:17 PM
Time Spent:	00:09:38
IP Address:	172.56.120.238

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Boron

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::
Ambulance can not get past the RR tracks on the south side of town

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes,

If yes, please describe the experience::
Ambulance was unable to transport the passenger due to train on track for over 30 min

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Community / Senior Centers

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**3**
Parking	**1**
Pathway / Sidewalk	**2**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

No

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

On overpass at Wesley to have the housing the ability receive ambulances and fire services. And the opportunity to go about their business when the traffic is stopped due to train

#115

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 7:40:32 PM
Last Modified:	Monday, November 03, 2025 7:44:47 PM
Time Spent:	00:04:15
IP Address:	50.91.62.123

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

,

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Golf,

Camps / Campgrounds,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#116

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 8:07:22 PM
Last Modified:	Monday, November 03, 2025 8:10:12 PM
Time Spent:	00:02:50
IP Address:	98.97.140.80

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a friend or family member of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Rosamond

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Animal Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#117

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Monday, November 03, 2025 10:49:02 PM
Last Modified:	Monday, November 03, 2025 10:54:41 PM
Time Spent:	00:05:38
IP Address:	47.249.41.164

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::

Kern county fair

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Animal Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

Yes

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Park improvements

#118

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, November 04, 2025 4:01:03 AM
Last Modified:	Tuesday, November 04, 2025 4:04:48 AM
Time Spent:	00:03:45
IP Address:	12.230.4.25

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Courts / Justice Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**3**
Pathway / Sidewalk	**2**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

None

#119

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, November 04, 2025 10:12:46 AM
Last Modified:	Tuesday, November 04, 2025 10:17:07 AM
Time Spent:	00:04:20
IP Address:	97.78.224.183

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#120

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, November 04, 2025 12:16:16 PM
Last Modified:	Tuesday, November 04, 2025 12:18:46 PM
Time Spent:	00:02:29
IP Address:	172.56.120.194

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Respondent skipped this question

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**4**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#121

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Tuesday, November 04, 2025 4:28:10 PM
Last Modified:	Tuesday, November 04, 2025 4:35:58 PM
Time Spent:	00:07:47
IP Address:	198.212.11.76

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I am a concerned community member.,

I use a mobility device.

Q2

In which area of Kern County do you reside or most often access County services?

Lake Isabella

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::

Nature walks

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Parks,

Animal Services,

Human Services / Social Services,

Community / Senior Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Respondent skipped this question

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

If yes, please describe:

Parks can be difficult, unless there is a cement walkway.

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Wheelchair access to nature trails and nature classes.

#122

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Wednesday, November 05, 2025 12:40:43 AM
Last Modified:	Wednesday, November 05, 2025 12:44:58 AM
Time Spent:	00:04:14
IP Address:	97.97.69.136

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.,

I use a mobility device.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Recreation / Aquatic Centers,

Public Safety Facilities,

Camps / Campgrounds

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**4**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

No

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Clean my filthy street !!! Sunny bank ave 93314 ,,, my neighbor threatened me to take me out because I clean my street ,, please clean my street ,,, filthy from the oil died contractors

#123

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Wednesday, November 05, 2025 1:51:10 AM
Last Modified:	Wednesday, November 05, 2025 1:53:36 AM
Time Spent:	00:02:25
IP Address:	97.97.142.34

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Other (please specify)::

Senior center

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**3**
Pathway / Sidewalk	**1**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#124

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Wednesday, November 05, 2025 11:09:28 AM
Last Modified:	Wednesday, November 05, 2025 11:13:03 AM
Time Spent:	00:03:34
IP Address:	76.236.229.99

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Courts / Justice Centers,

Golf,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**4**
Pathway / Sidewalk	**2**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

Yes

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

Yes

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Better curbs and sidewalks slower speeds for cars in residential areas

#125

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Wednesday, November 05, 2025 11:15:24 AM
Last Modified:	Wednesday, November 05, 2025 11:49:12 AM
Time Spent:	00:33:47
IP Address:	174.208.102.55

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Q1

Please select which of the following best describes you (choose all that apply):

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Lake Isabella

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,

If yes, please describe the experience::
Events in Kernville are blocking off almost every single handicap space in town. The roads around the downtown shopping district, especially Piute Drive are constantly being closed for events leaving no handicap parking. Stores can't be accessed as well during events due to all the handicap parking being blocked. One temporary handicap space is marked off with cones on Tobias street that is constantly taken over by non handicap cars. Extremely limited handicap accessible bathrooms are very limited and often locked and are only available at Riverside Park. Excessive blockage of Piute Drive for events is making it extremely difficult for handicap members of our community to participate in events at circle park as well as shop local stores.

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Camps / Campgrounds,

Community / Senior Centers,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**2**
Parking	**1**
Pathway / Sidewalk	**3**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

Yes

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

If yes, please describe:
Kernville's Circle Park and downtown shopping area roads are constantly being blocked off for events taking almost all of the town's handicap parking.

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:
Again, events in Kernville create blockage that takes almost every handicap space, especially when Piute Drive is closed. Barriers are often put on sidewalks, blocking handicap ramps and walkways are often full of event vendors so handicap people cannot get around very easy if at all.

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

A complete revamp of Kern County's permit planning for events in Kernville. Taking the majority of the town's handicap parking on Piute Street during events creates undue hardship, exclusion and inaccessibility for handicapped members of our small community as well as disabled tourists.

#126

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Wednesday, November 05, 2025 7:44:33 PM
Last Modified:	Wednesday, November 05, 2025 8:17:09 PM
Time Spent:	00:32:35
IP Address:	97.78.224.183

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Q1

Please select which of the following best describes you (choose all that apply):

I work for an organization that provides services to persons with disabilities.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

Yes,
If yes, please describe the experience::
The elevators at 1215 Truxtun Ave and the L-street parking garage behind 1115 Truxtun are frequently inoperable. The room I work in at 1215 Truxtun Ave is located on the third floor. We meet with customers in booths which set me and the customer too far apart to clearly hear one another over the sounds of other attorneys meeting with customers less than a foot away on my right and my left. Customers with any sort of hearing impairment and customers requiring the services of an itnterpreter are not able to meaningfully participate in the meet and confer process.

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes,
If yes, please describe the experience::
As stated above in response to item #3. There is also no privacy afforded to the parties in this environment particularly if parties need to shout in order to be heard.

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Courts / Justice Centers,

Camps / Campgrounds,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**5**
Parking	**4**
Pathway / Sidewalk	**3**
Building Entrance	**2**
Meeting Rooms	**1**

Q8

Is the County of Kern's website and phone system accessible to you?

No,

If no, what functions are not accessible to you?:

There is no public directory of employees

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

The county does not even pretend to maintain any of its buildings or facilities. Central air systems break down repeatedly year after year without a permanent fix; elevators are down so often that they cannot be relied upon; and even basic maintenance such as vacuuming and dusting is done 1 or 2 times per year in some facilities.

#127

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Wednesday, November 05, 2025 10:08:56 PM
Last Modified:	Wednesday, November 05, 2025 10:13:39 PM
Time Spent:	00:04:43
IP Address:	146.75.146.25

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes,

If yes, please describe the experience::

On the panorama walkway, the water fountains have been working in a couple years

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Parks,

Animal Services,

Camps / Campgrounds,

Community / Senior Centers,

Playing Fields / Athletic Facilities,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**2**
Pathway / Sidewalk	**4**
Building Entrance	**3**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Respondent skipped this question

#128

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Thursday, November 06, 2025 12:26:11 PM
Last Modified:	Thursday, November 06, 2025 12:30:16 PM
Time Spent:	00:04:05
IP Address:	174.134.34.247

Page 1

Q1

Please select which of the following best describes you (choose all that apply):

I am a person with a disability.,

I am a concerned community member.

Q2

In which area of Kern County do you reside or most often access County services?

Taft

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

Yes,

If yes, please describe the experience::

At the DMV and other service centers

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

Yes

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Libraries,

Courts / Justice Centers,

Animal Services,

County Administration Buildings / General Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**5**
Parking	**2**
Pathway / Sidewalk	**1**
Building Entrance	**3**
Meeting Rooms	**4**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

If yes, please describe:
Missing sidewalks, just a dirt road

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Fix the roads and sidewalks please

#129

COMPLETE

Collector:	Web Link 2 (Web Link)
Started:	Thursday, November 06, 2025 1:47:02 PM
Last Modified:	Thursday, November 06, 2025 1:50:05 PM
Time Spent:	00:03:03
IP Address:	66.74.128.98

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Q1

Please select which of the following best describes you (choose all that apply):

I am a parent or caregiver of someone with a disability.

Q2

In which area of Kern County do you reside or most often access County services?

Metropolitan Bakersfield and surrounding area

Q3

Are there programs or activities sponsored by the County of Kern, or facilities owned or leased by the County of Kern, that you or someone you know cannot participate in or enjoy because of a disability?

No

Q4

Have you or someone you know encountered any communication barriers, including visual interpretive services or assisted listening systems, at a County of Kern program, public meeting, facility, or park which prevented you from utilizing or participating in a program, service, or activity?

No

Q5

Do you know whom to contact at the County of Kern to request an accommodation or discuss accessibility for a facility, program, service, or activity?

No

Q6

Which County services, amenities, and programs do you use most often? (Check all that apply)

Mental / Behavioral Health Facilities,

Human Services / Social Services

Q7

Rate the following features of the County of Kern's facilities in order of importance to you from 1 to 5, with the most important as 1 (Use the up and down arrows at the right to sort the amenity list):

Restrooms	**1**
Parking	**3**
Pathway / Sidewalk	**2**
Building Entrance	**4**
Meeting Rooms	**5**

Q8

Is the County of Kern's website and phone system accessible to you?

Yes

Q9

If you have received emergency response services from the County of Kern, do you feel that these services are accessible and able to assist citizens with disabilities?

N/A - have not used

Q10

Do you have difficulty accessing county parks, buildings, or schools due to inaccessibility of public sidewalks or curb ramps?

No

Q11

Have you encountered inaccessible conditions at public transit stops, including adjacent sidewalks?

No

Q12

Have you encountered street or intersection crossings near a county building or park where missing or inoperable pedestrian crossing push buttons affect your ability to cross the street?

No

Q13

What improvements would best promote accessibility to the County of Kern's programs, services, and facilities?

Beeing more comprehensive with parents of kids with disabilities.

APPENDIX C:
TITLE II ADA COORDINATOR ROLE IN STATE AND LOCAL GOVERNMENT

TITLE II ADA COORDINATOR ROLE IN STATE AND LOCAL GOVERNMENT

ADA Coordinator's Role

Title II of the ADA requires all state or local government entities with 50 or more employees to appoint a responsible person to coordinate the administrative requirements of ADA compliance and to respond to complaints filed by the public. The name and contact information for the responsible person is required to be publicly advertised. The ADA coordinator can be either a single individual or an office of the ADA Coordinator with more than one staff member, however the Title II requirements dictate that one individual's name be publicized.

[28 C.F.R. § 35.107]: *A Title II entity with more than 50 employees must designate an ADA Coordinator who coordinates agency efforts to comply with and carry out the responsibilities of the ADA. The coordinator provides a single point of contact for members of the public about ADA and the agency. In order to ensure that individuals can easily identify the ADA Coordinator, the governmental agency must provide the ADA Coordinator's name, office address, and telephone number to all interested individuals.*

The ADA Coordinator facilitates compliance with the ADA and provides expertise regarding the American Disability Act and ADA Standards. The ADA coordinator receives and investigates complaints related to discrimination on the basis of disability.

Under 28 C.F.R. § 35.107, a grievance procedure is required for public entities of 50 or more employees. Title II entities are required to adopt and publish grievance procedures providing for prompt and equitable resolution of complaints alleging any action that would be prohibited by 28 C.F.R. § 35.

The drafters of the ADA modeled this position after the 504 Coordinator that had been required under the Rehabilitation Act. Title II of the ADA stipulates five major administrative duties:

1. Publicize the name and contact information of the designated ADA Coordinator responsible to oversee compliance;
2. Administer and write self-evaluation of the programmatic barriers in services offered by the state or local government;
3. Establish a complaint or grievance procedure to respond to complaints of noncompliance from the public;
4. Develop a transition plan if structural changes are necessary for achieving program accessibility; and
5. Retain the self-evaluation for three years.

While additional duties of an ADA Coordinator are not defined by law, the usual duties would require the attention of an experienced professional who can effectively handle a variety of responsibilities. The ADA coordinator should have a general understanding of the ADA and the legal requirements of the ADA. Duties most often include coordination and development of ongoing efforts for full ADA compliance, including administering ADA consultative services to agency/department management.

Other tasks may include:

- involvement in agency/department public outreach;
- developing processes for fulfillment of public requests for alternative formats, interpreting services and other communication access needs;
- coordinating and monitoring programmatic and physical barrier surveys and barrier removal;

- development of the required Transition Plan to remove accessibility barriers;
- assistance to the agency/department to facilitate policy formation and to review existing policies, such as reasonable accommodation for employees.
- establishing training programs for employees, including conducting training.

APPENDIX D:
NOTICE UNDER THE ADA (DOJ MODEL)

NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of title II of the Americans with Disabilities Act of 1990 ("ADA"), the **[name of public entity]** will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

Employment: **[name of public entity]** does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under title I of the ADA.

Effective Communication: **[Name of public entity]** will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in **[name of public entity's]** programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: **[Name of public entity]** will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in **[name of public entity]** offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of **[name of public entity],** should contact the office of ***[name and contact information for ADA Coordinator]*** as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require the **[name of public entity]** to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a program, service, or activity of **[name of public entity]** is not accessible to persons with disabilities should be directed to ***[name and contact information for ADA Coordinator].***

[Name of public entity] will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

APPENDIX E:
GRIEVANCE PROCEDURE (DOJ MODEL)

[Name of public entity]
Grievance Procedure under
The Americans with Disabilities Act

This Grievance Procedure is established to meet the requirements of the Americans with Disabilities Act of 1990 ("ADA"). It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits by the **[name of public entity]**. The [**e.g. State, City, County, Town**]'s Personnel Policy governs employment-related complaints of disability discrimination.

The complaint should be in writing and contain information about the alleged discrimination such as name, address, phone number of complainant and location, date, and description of the problem. Alternative means of filing complaints, such as personal interviews or a tape recording of the complaint, will be made available for persons with disabilities upon request.

The complaint should be submitted by the grievant and/or his/her designee as soon as possible but no later than 60 calendar days after the alleged violation to:

[Insert ADA Coordinator's name]
ADA Coordinator [and other title if appropriate]
[Insert ADA Coordinator's mailing address]

Within 15 calendar days after receipt of the complaint, ***[ADA Coordinator's name]*** or ***[his/her]*** designee will meet with the complainant to discuss the complaint and the possible resolutions. Within 15 calendar days of the meeting, ***[ADA Coordinator's name]*** or ***[his/her]*** designee will respond in writing, and where appropriate, in a format accessible to the complainant, such as large print, Braille, or audio tape. The response will explain the position of the **[name of public entity]** and offer options for substantive resolution of the complaint.

If the response by ***[ADA Coordinator's name]*** or ***[his/her]*** designee does not satisfactorily resolve the issue, the complainant and/or his/her designee may appeal the decision within 15 calendar days after receipt of the response to the **[City Manager/County Commissioner/ other appropriate high-level official]** or ***[his/her]*** designee.

Within 15 calendar days after receipt of the appeal, the **[City Manager/County Commissioner/ other appropriate high-level official]** or ***[his/her]*** designee will meet with the complainant to discuss the complaint and possible resolutions. Within 15 calendar days after the meeting, the **[City Manager/County Commissioner/ other appropriate high-level official]** or ***[his/her]*** designee will respond in writing, and, where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

All written complaints received by ***[name of ADA Coordinator]*** or ***[his/her]*** designee, appeals to the **[City Manager/County Commissioner/ other appropriate high-level official]** or ***[his/her]*** designee, and responses from these two offices will be retained by the **[public entity]** for at least three years.

APPENDIX F:
COUNTY OF KERN GRIEVANCE PROCESS AND COMPLAINT FORM

Americans with Disabilities Act Grievance Process

The Americans with Disabilities Act of 1990 ("ADA") broadly protects the rights of individuals with disabilities in access to local government services, public accommodation, and transportation, among other aspects of American life. This grievance process and the attached form may be used by anyone who wishes to file a complaint of discrimination on the basis of disability in accessing any services, activities, programs, or benefits provided by the County of Kern. This process would not be used by employees of Kern County, as employee discrimination complaints (including discrimination based on disability) should be filed with the employee's department or with Kern County Human Resources under Civil Service Rule 1800.

Grievances should be in writing and contain detailed information about the alleged discrimination such as name, address, phone number of grievant and location, date, and description of the problem. Please use the attached Grievance form to submit your complaint. If you are unable to complete the attached form, alternative means of filing grievances, such as personal interviews or a tape recording of the grievance will be made available for persons with disabilities upon request.

The grievance should be submitted by the grievant or designee as soon as possible, but no later than 60 calendar days after the alleged violation to:

ADA Coordinator – Kern County Administrative Office
1115 Truxtun Ave 5th Floor, Bakersfield CA 93301
Phone: (661) 868-3151
Fax: (661) 868-3190
E-mail: compliance@kerncounty.com

Within 5 business days after receipt of the grievance, the ADA Coordinator or designee will contact the grievant to discuss the grievance and the possible resolutions. Within 20 business days of the meeting, the ADA Coordinator or designee will respond in writing or in a preferred format accessible to the grievant, such as large print, Braille, or audio tape. The response will provide any necessary explanation and provide options for substantive resolution of the grievance.

If the response by the ADA Coordinator or designee does not satisfactorily resolve the issue, the grievant and/or designee may appeal the decision within 30 calendar days after receipt of the response. Within 30 calendar days after receipt of the appeal, the ADA Coordinator will schedule a hearing to discuss the grievance and possible resolutions. Within 60 calendar days after the hearing, the County will provide a response in writing or in a preferred format accessible to the grievant, with a final resolution of the grievance. Utilization of this grievance procedure is not a prerequisite to the pursuit of other remedies, such as the filing of a separate grievance with another State or Federal agency.

All written grievances received by the ADA Coordinator or designee, appeals and hearings, and any responses will be retained by the County for at least three years.

Grievance form is attached as Page 2 of this document

KERN COUNTY / Administrative Office

Nancy Anderson
COUNTY ADMINISTRATIVE OFFICER

Americans with Disabilities Act Grievance Form

For Discrimination Complaints Related to Disability or Access

---

Please provide contact information for the individual alleging discrimination:

Name _____

Address _____

City _____ State _____ Zip Code _____

Telephone Number _____ E-mail _____

If the person above requires assistance in making this complaint, please also provide contact information for the individual assisting with filing this complaint:

Name _____

Telephone Number _____ E-mail _____

Preferred method of contact: ☐ **Telephone** ☐ **E-mail**

Please describe the nature of the complaint (issue of access/discrimination):

_____

_____

_____

_____

_____

Signature _____ Date _____

Please return completed form to: ADA Coordinator – Kern County Administrative Office
1115 Truxtun Ave 5th Floor, Bakersfield CA 93301
E-mail: compliance@kerncounty.com ; Fax: 661-868-3190

APPENDIX G:
COUNTY OF KERN WEBSITE ACCESSIBILITY INSPECTION

Website Accessibility Inspection: Kern County, California

November, 2024

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EXECUTIVE SUMMARY

The inspection includes a comprehensive website accessibility inspection of Kern County's website, https://www.kerncounty.com/.

The primary objective of this inspection is to identify accessibility barriers in compliance with the Web Content Accessibility Guidelines (WCAG) standards and to provide recommendations for remediation.

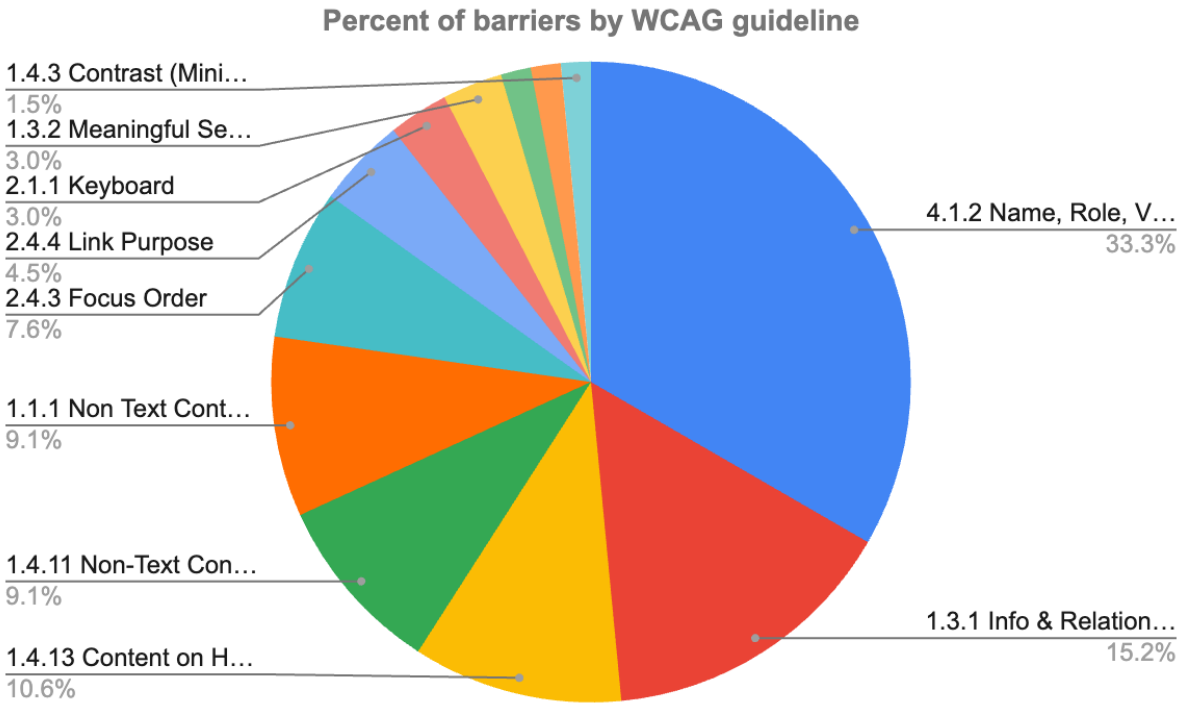
Analysis of the website revealed a few key takeaways:

- The barriers were found to impact a range of website users, primarily Visually Impaired users (88%), Low Vision users (10%), and Motor Impaired users (2%).
- Three WCAG guidelines represented over half of the barriers identified: 1.3.1 Info & Relationship (33%), 4.1.2 Name, Role, Value (15%), and 1.4.13 Content on Hover or Focus (11%). These are very common barriers and often can be resolved expeditiously.
- Almost 90% of identified barriers can be categorized as Screen Reader barriers, which indicates significant challenges for users who rely on assistive technologies to navigate the website. Addressing these issues is crucial to ensuring the website is accessible to all users, particularly those with visual impairments.

Addressing the identified accessibility barriers is a moral responsibility and a strategic necessity. Ensuring compliance with WCAG standards demonstrates Kern County's commitment to inclusivity, protecting against potential lawsuits while providing a more equitable online experience for all users. The rise in website accessibility lawsuits highlights the importance of proactive management to mitigate legal risks and enhance the County's reputation as a responsible public entity. Compliance with accessibility guidelines also aligns with broader community engagement and public service goals, ensuring an inclusive and legally sound online presence.

The identified barriers primarily affect visually impaired users, followed by those with low vision, motor, and cognitive impairments. Common issues such as improper content structuring, insufficient color contrast, and non-compliant interactive elements create significant challenges for users relying on

assistive technologies like screen readers. To achieve WCAG compliance, a prioritized remediation strategy should focus on the most prevalent barriers.



- 4.1.2 Name, Role, Value (33.33% of all barriers found)
- 1.3.1 Info & Relationship (15.15% of all barriers found)
- 1.4.13 Content on Hover or Focus (10.61% of all barriers found)
- 1.4.11 Non-Text Contrast (9.09% of all barriers found)
- 1.1.1 Non-Text Content (9.09% of all barriers found)
- 2.4.3 Focus Order (7.58% of all barriers found)
- 2.4.4 Link Purpose (4.55% of all barriers found)
- 2.1.1 Keyboard (3.03% of all barriers found)
- 1.3.2 Meaningful Sequence (3.03% of all barriers found)
- 4.1.3 Status Messages (1.52% of all barriers found)
- 3.1.2 Language of Parts (1.52% of all barriers found)
- 1.4.3 Contrast (Minimum) (1.52% of all barriers found)

INSPECTION METHODOLOGY

The inspection methodology used is designed to thoroughly analyze website accessibility, ensuring that potential barriers are identified and addressed. The process involves manual testing, leveraging the expertise of our accessibility specialists to deliver accurate and actionable insights.

1. **Website Inspection:** The inspection begins with evaluating key pages using WCAG 2.0 and 2.1 Success Criteria at varying levels. This process includes screen reader testing (JAWS on Windows 10, Google Chrome, VoiceOver on iPhone with Safari), keyboard-only navigation on Windows 10, Google Chrome, color contrast testing, and full browser zoom testing on Windows 10 with Internet Explorer 11. Automated tools are also used to detect common accessibility issues.
2. **Barriers Compiled:** Barriers encountered during the inspection are collected and analyzed for severity and user impact. This data is essential for understanding the website's accessibility and guides the next steps.
3. **Barriers Documented:** All identified barriers are documented in detail, compared against benchmarks, and described clearly, providing a transparent view of the website's accessibility status.
4. **Recommendations Developed:** Tailored recommendations are based on the inspection findings, focusing on remediation best practices. These guide developers and content creators in resolving identified issues.
5. **Remediation Solutions:** A comprehensive remediation approach is proposed, involving collaboration with developers, designers, and strategists to ensure full WCAG compliance and ongoing accessibility improvements.

This rigorous five-step process ensures that the inspection deliverable is thorough and practical, providing clear guidance on achieving and maintaining web accessibility compliance.

WEBSITE ACCESSIBILITY GUIDELINES

The Web Content Accessibility Guidelines (WCAG) are a series of criteria that help website owners create a website accessible to those with disabilities. The number of website accessibility lawsuits is increasing. All websites risk being sued if they do not demonstrate accessibility to people with disabilities. From small businesses to Fortune 500 companies and government, any website will be expected to conform to WCAG guidelines.

Through the inspection of Kern County’s website, https://www.kerncounty.com/, the accessibility barriers found have been categorized by WCAG guidelines. Within the Remediation Recommendations section, we have provided more details on the guidelines and suggested remediation steps.

Ensuring website accessibility is crucial for creating an inclusive digital environment for all users, including those with disabilities. Adhering to WCAG is essential for legal compliance, enhancing user experience, and expanding your website's reach. Addressing these barriers will make your site more accessible, user-friendly, and compliant with current standards. Embracing these guidelines shows a commitment to accessibility and reduces the risk of legal challenges.

WEBSITE ACCESSIBILITY INSPECTION

As part of the commitment to ensuring accessibility of the city of Kern County's website, https://www.kerncounty.com/, a manual inspection of the city website was conducted. Unlike automated scans, a manual approach allows for a deeper, more nuanced analysis, particularly for issues that automated tools may overlook. Given the website's critical role in providing information, services, and community engagement, many pages and elements were meticulously reviewed.

Our inspection process involved testing for screen reader compatibility, keyboard accessibility, color contrast, and other essential features. By focusing on technical compliance and user experience, we identified potential barriers that could hinder access for users with disabilities. The findings from this comprehensive review and tailored recommendations for remediation are presented in the following sections.

Analysis of the website revealed a few key takeaways:

- The barriers were found to impact a range of website users, primarily Visually Impaired users (88%), Low Vision users (10%), and Motor Impaired users (2%).
- Three WCAG guidelines represented over half of the barriers identified: 1.3.1 Info & Relationship (33%), 4.1.2 Name, Role, Value (15%), and 1.4.13 Content on Hover or Focus (11%). These are very common barriers and often can be resolved expeditiously.
- Almost 90% of identified barriers can be categorized as Screen Reader barriers, which indicates significant challenges for users who rely on assistive technologies to navigate the website. Addressing these issues is crucial to ensuring the website is accessible to all users, particularly those with visual impairments.

During the website inspection, the following specific barriers were identified and categorized by WCAG guidelines and in order of prevalence on the website:

- 4.1.2 Name, Role, Value (33.33% of all barriers found): Custom controls and interactive elements were not properly coded, causing issues for assistive technologies. Implement ARIA attributes or native HTML for accurate identification and accessibility.
- 1.3.1 Info & Relationship (15.15% of all barriers found): Improper content structuring hindered assistive technologies—correct HTML to ensure clear content relationships for better accessibility.
- 1.4.13 Content on Hover or Focus (10.61% of all barriers found): Hover/focus content was not keyboard accessible. Ensure it can be interacted with or dismissed via keyboard.
- 1.4.11 Non-Text Contrast (9.09% of all barriers found): Poor contrast for graphical elements impacted visibility. Enhance non-text contrast for better distinction and visibility.
- 1.1.1 Non-Text Content (9.09% of all barriers found): Missing text alternatives for non-text content affected screen reader users. Add descriptive alt text and captions for better accessibility.
- 2.4.3 Focus Order (7.58% of all barriers found): The focus order was illogical, confusing keyboard users. Adjust the focus order to ensure seamless and intuitive navigation.
- 2.4.4 Link Purpose (4.55% of all barriers found): Ensure users understand the purpose of each link so they can decide whether they want to follow the link.
- 2.1.1 Keyboard (3.03% of all barriers found): Some interactive elements were not keyboard-operable, limiting access. Ensure all elements are fully operable via keyboard to support motor-impaired users.

- 1.3.2 Meaningful Sequence (3.03% of all barriers found): Content was not presented in a logical sequence, causing confusion for assistive technology users. Ensure that content follows a meaningful order to improve accessibility and comprehension for screen reader users.
- 4.1.3 Status Messages (1.52% of all barriers found): Status messages were not conveyed to screen readers. Use ARIA live regions or role="alert" to ensure assistive technologies relay these updates.
- 3.1.2 Language of Parts (1.52% of all barriers found)**:** Content did not specify the language for individual sections, creating confusion for screen readers. Ensure proper language attributes are used for multilingual content to enhance usability.
- 1.4.3 Contrast (Minimum) (1.52% of all barriers found): Insufficient text-to-background contrast impaired readability. Adjust contrast to meet WCAG standards for better user readability.

REMEDIATION RECOMMENDATIONS

The County's website, https://www.kerncounty.com/, has undergone a manual inspection, revealing several accessibility barriers that must be addressed to ensure compliance with the Web Content Accessibility Guidelines (WCAG). The following remediation recommendations outline the steps necessary to achieve compliance, prioritize barriers, and provide a clear path forward for ongoing accessibility management.

Given the range of barriers identified, it is crucial to prioritize remediation efforts based on the severity and frequency of each issue. The most critical barriers, particularly those affecting screen reader functionality, keyboard navigation, and contrast, should be addressed first. Three guidelines accounted for almost half of all barriers identified. These three guidelines are:

- 4.1.2 Name, Role, Value (33.33% of all barriers found)
- 1.3.1 Info & Relationship (15.15% of all barriers found)
- 1.4.13 Content on Hover or Focus (10.61% of all barriers found)

The suggested steps for remediation include:

1. Conduct a Full Review of the Codebase: Ensure all custom controls and interactive elements are properly coded with accessible names, roles, and values. Implement ARIA (Accessible Rich Internet Applications) attributes where necessary to enhance accessibility for assistive technologies.
2. Improve Content Structuring: Restructure the content to ensure proper use of HTML elements, such as headings, lists, and landmarks, to accurately convey relationships between different pieces of content.
3. Enhance Color Contrast and Visual Design: To meet WCAG minimum contrast ratios, adjust the color contrast. Ensure that all text, non-text elements, and background colors provide sufficient contrast to be readable by users with visual impairments.
4. Optimize Keyboard Navigation: Review and adjust the focus order of interactive elements to ensure logical and intuitive navigation. Make sure that all interactive elements are fully operable using a keyboard.
5. Provide Text Alternatives and Descriptions: Ensure that all non-text content, such as images and multimedia, has appropriate text alternatives. Implement audio descriptions or media alternatives where necessary to accommodate visually impaired users.

All barriers identified have been categorized by WCAG guidelines and listed below in order of prevalence on the website. Each guideline is paired with suggested steps for remediation, including a sampling of code that may be used as one of many potential solutions to each identified barrier.

4.1.2 Name, Role, Value (33.33% of all barriers found): This guideline ensures that interactive elements, such as buttons and form fields, are correctly coded so that assistive technologies can accurately interpret them. Proper use of ARIA attributes or native HTML elements is critical to making these components accessible.

Code Example:

```
<!-- Incorrect -->
<div onclick="submitForm()">Submit</div>
<!-- Correct -->
<button type="submit" aria-label="Submit the form">Submit</button>
```

Ensure all custom components have clear roles, states, and properties using attributes like `role`, `aria-label`, and `aria-checked`.

1.3.1 Info & Relationship (15.15% of all barriers found): This guideline ensures that information conveyed through the visual presentation of content is programmatically determined or available in text. This helps assistive technologies convey the relationships between different pieces of content on the page.

Code Example:

```
<!-- Incorrect -->
<div style="font-weight: bold;">Section Title</div>
<p>Content under this section...</p>
<!-- Correct -->
<h2>Section Title</h2>
<p>Content under this section...</p>
```

Use semantic HTML elements such as `<h1>`, `<h2>`, `<ul>`, and `<li>` to define the structure and relationships of content.

1.4.13 Content on Hover or Focus (10.61% of all barriers found): This guideline ensures that any content appearing on hover or focus is accessible and can be interacted with using a keyboard. Ensuring keyboard accessibility for such content is vital.

Code Example:

```
<!-- Incorrect -->
<div class="tooltip" style="display:none;">Tooltip content</div>
<!-- Correct -->
<div class="tooltip" aria-hidden="true">Tooltip content</div>
<button onfocus="showTooltip()">More Info</button>
```

Ensure users can access and dismiss interactive content using hover and focus events.

1.4.11 Non-Text Contrast (9.09% of all barriers found): This guideline requires sufficient contrast between non-text elements like buttons and icons to make them easily perceivable, especially visually impaired users.

Code Example:

```
/* Incorrect */
.button {
    background-color: #ddd;
    color: #888;
}
/* Correct */
.button {
    background-color: #005aaa;
    color: #ffffff;
}
```

Ensure that non-text elements, such as buttons, have sufficient contrast against their background to be easily seen.

1.1.1 Non-Text Content (9.09% of all barriers found): This guideline requires text alternatives for all non-text content, like images, charts, and multimedia, to make it accessible to screen readers. Providing meaningful alternative text descriptions allows visually impaired users to understand the content.

Code Example:

```
<!-- Incorrect -->
<img src="chart.png">
<!-- Correct -->
<img src="chart.png" alt="Bar chart showing sales growth over the last
quarter">
```

Ensure that all images have appropriate `alt` attributes describing their content or function.

2.4.3 Focus Order (7.58% of all barriers found): This guideline ensures that keyboard navigation moves logically, preserving meaning and operability for users who rely on keyboards to navigate.

Code Example:

```
<!-- Incorrect -->
<div tabindex="3">Third</div>
<div tabindex="1">First</div>
<div tabindex="2">Second</div>
<!-- Correct -->
<div tabindex="1">First</div>
<div tabindex="2">Second</div>
<div tabindex="3">Third</div>
```

Review and adjust the `tabindex` attributes to ensure a logical flow of focus.

2.4.4 Link Purpose (4.55% of all barriers found): This guideline ensures that the purpose of each link is clear from the link text alone or in context, aiding users in navigating the site effectively.

Code Example:

```
<!-- Incorrect -->
<a href="page.html">Click here</a>
<!-- Correct -->
<a href="page.html">Learn more about our services</a>
```

Use descriptive text for links to clarify their destination or purpose, especially for screen reader users.

2.1.1 Keyboard (3.03% of all barriers found): This guideline ensures that all interactive elements are operable via a keyboard, essential for users with motor disabilities. Keyboard accessibility is crucial for ensuring full functionality across the site.

Code Example:

```
<!-- Incorrect -->
<div onclick="playVideo()">Play</div>
<!-- Correct -->
<button onclick="playVideo()">Play</button>
```

Ensure all interactive elements can be accessed and operated using keyboard controls alone.

1.3.2 Meaningful Sequence (3.03% of all barriers found): This guideline ensures that content is presented in a logical order that preserves meaning and ease of use for assistive technologies. Proper sequencing is essential for users relying on screen readers to understand page content effectively.

Code Example:

```
<!-- Incorrect -->
<div>
   <p>Click the button</p>
   <h1>Welcome!</h1>
</div>

<!-- Correct -->
<div>
   <h1>Welcome!</h1>
   <p>Click the button</p>
</div>
```

Ensure that content follows a logical and meaningful sequence to improve accessibility and comprehension for users of assistive technologies.

4.1.3 Status Messages (1.52% of all barriers found): This guideline ensures that assistive technologies can programmatically determine status messages without requiring focus changes. Properly coded status messages help users stay informed about updates without losing context.

Code Example:

```
<!-- Incorrect -->
<div id="status">Form submission successful.</div>
<!-- Correct -->
```

```
<div role="status" aria-live="polite">Form submission successful.</div>
```

Implement ARIA live regions to alert users of changes without interrupting their workflow.

3.1.2 Language of Parts (1.52% of all barriers found): This guideline ensures that the language of specific parts of a webpage is identified accurately, enabling assistive technologies to read content correctly for multilingual users.

Code Example:

```
<!-- Incorrect -->
<p>This text is in English, pero este texto está en español.</p>

<!-- Correct -->
<p lang="en">This text is in English,</p>
<p lang="es">pero este texto está en español.</p>
```

Specify the language of different parts of the content using the `lang` attribute to enhance accessibility for screen readers and other assistive technologies.

1.4.3 Contrast (Minimum) (1.52% of all barriers found): This guideline ensures sufficient contrast between text and its background to make content readable for users with visual impairments.

Code Example:

```
<!-- Incorrect -->
<p style="color: #999; background-color: #fff;">Low contrast text</p>
<!-- Correct -->
<p style="color: #000; background-color: #fff;">High contrast text</p>
```

Ensure a contrast ratio of at least 4.5:1 for normal text and 3:1 for large text to meet WCAG standards for readability.

Importance of Ongoing Compliance

To maintain WCAG compliance, it is essential to implement an ongoing accessibility management plan. This includes regular audits, continuous monitoring, and staff training to ensure that new content and updates meet accessibility standards.

Remediation efforts are estimated to require 3-5 hours of labor per web page, depending on the complexity and severity of the identified barriers. Based on industry rates for experienced website developers, costs are expected to range from $300 to $900 per webpage. The total price will vary depending on the selected vendor, the number of pages requiring remediation, and the complexity of the issues.

- **Online Accessibility Compliance Training for Staff:** Conduct a training program for website administrators and other relevant staff to familiarize them with accessibility guidelines and best practices.
- **Development of a Public Website Accessibility Policy:** Establish and publish a public accessibility policy that outlines the City's commitment to ensuring its digital properties are accessible to all users. This policy should include contact information for reporting accessibility barriers and a timeline for remediation efforts.

- **Continuous Monitoring and Reassessment Plan:** Implement a continuous monitoring plan to assess the accessibility of digital properties regularly. This plan should include scheduled audits, user feedback mechanisms, and updates to the accessibility policy as needed.
- **Technical Solutions Tailored to Each Property:** Develop and implement technical solutions specific to each digital property. This includes providing code samples and best practices to address common barriers and improve accessibility.
- **Vendor and Staffing Recommendations:** Engage with experienced accessibility vendors or in-house developers to do the necessary remediation work. Ensure that all work aligns with the latest WCAG guidelines and follows best practices for accessible design.

By following these remediation recommendations, the city of West Covina is well-positioned to enhance the accessibility of its digital properties, ensuring compliance with WCAG guidelines and fostering a more inclusive online environment for all users.

CONCLUSION

The city of West Covina is poised to demonstrate a strong commitment to digital accessibility by addressing the identified barriers on its website. Ensuring compliance with the Web Content Accessibility Guidelines (WCAG) is essential to fostering an inclusive community where all residents and visitors can access critical information and services. By implementing the recommended remediation strategies, the Town will significantly enhance the user experience for all, including those with disabilities, and mitigate potential legal risks associated with non-compliance.

Prioritizing the resolution of the most prevalent barriers—such as correcting interactive elements for screen reader compatibility, improving content structure, and ensuring sufficient contrast—will make the most substantial impact. These efforts will position the city of West Covina as a leader in digital inclusivity, reinforcing its reputation as a forward-thinking and responsible public entity. Continuous monitoring, staff training, and a commitment to regular updates will ensure that the City remains compliant with evolving standards, fostering ongoing accessibility improvements and serving as a model for other municipalities. By taking these proactive steps, the city of West Covina can create a more accessible and equitable digital environment.

ABOUT ACCESSIBILITIES

ACCESSIBILITIES is the leader in manual website accessibility inspections and remediation services. Since founding in 2018 as a web development consultancy, we have partnered with businesses of all sizes, attorneys, and professional liability insurance agencies to resolve thousands of website accessibility barriers. Our comprehensive approach and on-demand experts enable us to provide the context needed to ensure successful remediation of website accessibility issues. Our manual, human-powered website accessibility inspection is 2x more accurate than leading automated solutions. Our team consists of website accessibility experts, website development and WordPress specialists, and business consultants who have the knowledge and experience to help you meet your accessibility goals.

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Barrier Test	Bug_Id	Severity	WCAG Guideline	Environment	Users Affected	Page Name/ URL	Summary	Steps to Reproduce	Actual Result	Expected Result	User Impact	Screencast	Dev Recommendation
Color Contrast	KER_01	High	1.4.11 Non-Text Contrast	Win 10/ Chrome	Low Vision	Home	The color contrast ratio of search and social media icons are less than the standard ratio 3:1.	1. Launch the URL: https://www.kerncounty.com/ 2. Verify color contrast ratio of search and social media icons	The color contrast ratio of search and social media icons having white foreground and green background is less than the standard ratio 3:1.	The color contrast ratio of search and social media icons having white foreground and green background should be equal to or more than the standard ratio 3:1.	If Color contrast ratio fails for the text, then low vision user will not be able to access that particular text on the page.	https://app.screencast.com/BaKgLdwQgn07s	Change the colour of the element with respect to background such that it is as per standard color contrast ratio i.e 3:1 (Foreground : Background)
Color Contrast	KER_02	High	1.4.11 Non-Text Contrast	Win 10/ Chrome	Low Vision	Home	The color contrast ratio of search icon is less than the standard ratio 3:1.	1. Launch the URL: https://www.kerncounty.com/ 2. Verify color contrast ratio of search icon	The color contrast ratio of search icon having white foreground and sky blue background is less than the standard ratio 3:1.	The color contrast ratio of search icon having white foreground and sky blue background should be equal to or more than the standard ratio 3:1.	If Color contrast ratio fails for the text, then low vision user will not be able to access that particular text on the page.	https://app.screencast.com/mkV0AiVaDHrVJ	Change the colour of the element with respect to background such that it is as per standard color contrast ratio i.e 3:1 (Foreground : Background)
Color Contrast	KER_03	High	1.4.11 Non-Text Contrast	Win 10/ Chrome	Low Vision	Home	The color contrast ratio of 'x' icon is less than the standard ratio 3:1.	1. Launch the URL: https://www.kerncounty.com/ 2. Verify color contrast ratio of 'x' icon	The color contrast ratio of 'x' icon having white foreground and green background is less than the standard ratio 3:1.	The color contrast ratio of 'x' icon having white foreground and green background should be equal to or more than the standard ratio 3:1.	If Color contrast ratio fails for the text, then low vision user will not be able to access that particular text on the page.	https://app.screencast.com/N9By0BaWsJ57o	Change the colour of the element with respect to background such that it is as per standard color contrast ratio i.e 3:1 (Foreground : Background)
Color Contrast	KER_04	High	1.4.11 Non-Text Contrast	Win 10/ Chrome	Low Vision	Home	The color contrast ratio of 'x' icon on hover is less than the standard ratio 3:1.	1. Launch the URL: https://www.kerncounty.com/ 2. Verify color contrast ratio of 'x' icon on hover	The color contrast ratio of 'x' icon on hover having white foreground and green background is less than the standard ratio 3:1.	The color contrast ratio of 'x' icon on hover having white foreground and green background should be equal to or more than the standard ratio 3:1.	If Color contrast ratio fails for the text, then low vision user will not be able to access that particular text on the page.	https://app.screencast.com/bHOlg0kcbacii	Change the colour of the element with respect to background such that it is as per standard color contrast ratio i.e 3:1 (Foreground : Background)
Color Contrast	KER_05	High	1.4.11 Non-Text Contrast	Win 10/ Chrome	Low Vision	Home	The color contrast ratio of next/ previous icon is less than the standard ratio 3:1.	1. Launch the URL: https://www.kerncounty.com/ 2. Verify color contrast ratio of next/ previous icon	The color contrast ratio of next/ previous icon having grey foreground and white background is less than the standard ratio 3:1.	The color contrast ratio of next/ previous icon having grey foreground and white background should be equal to or more than the standard ratio 3:1.	If Color contrast ratio fails for the text, then low vision user will not be able to access that particular text on the page.	https://app.screencast.com/REJPsDFWkVC9G	Change the colour of the element with respect to background such that it is as per standard color contrast ratio i.e 3:1 (Foreground : Background)
Color Contrast	KER_06	High	1.4.11 Non-Text Contrast	Win 10/ Chrome	Low Vision	Home	The color contrast ratio of social media icon is less than the standard ratio 3:1.	1. Launch the URL: https://www.kerncounty.com/ 2. Verify color contrast ratio of social media icons	The color contrast ratio of social media icons having white foreground and grey background is less than the standard ratio 3:1.	The color contrast ratio of social media icons having white foreground and grey background should be equal to or more than the standard ratio 3:1.	If Color contrast ratio fails for the text, then low vision user will not be able to access that particular text on the page.	https://app.screencast.com/PpQTY0P5t53ZU	Change the colour of the element with respect to background such that it is as per standard color contrast ratio i.e 3:1 (Foreground : Background)
Color Contrast	KER_07	High	1.4.3 Contrast (Minimum)	Win 10/ Chrome	Low Vision	Graffiti-Off	The color contrast ratio of 'To report graffiti in the metro Bakersfield....' is less than the standard ratio 3:1.	1. Launch the URL: https://www.kerncounty.com/government/county-administrative-office/general-services/graffiti-off-program-graffiti-removal 2. Verify color contrast ratio of text 'To report graffiti in the metro Bakersfield....'	The color contrast ratio of 'To report graffiti in the metro Bakersfield....' having red foreground and white background is less than the standard ratio 3:1.	The color contrast ratio of 'To report graffiti in the metro Bakersfield....' having red foreground and white background should be equal to or more than the standard ratio 3:1.	If Color contrast ratio fails for the text, then low vision user will not be able to access that particular text on the page.	https://app.screencast.com/2hUJ3X5oOuYuRj	Change the colour of the element with respect to background such that it is as per standard color contrast ratio i.e 3:1 (Foreground : Background)
Screen Reader	KER_08	High	2.4.3 Focus Order	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	After hitting enter on 'Skip to main content' link, focus does not move to main content.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'Skip to main content' link hit enter and verify focus	After hitting enter on 'Skip to main content' link, focus does not move to main content.	After hitting enter on 'Skip to main content' link, focus should move to main content.	If after hitting enter on skip link focus will not move to main content then user will have to manually navigate to the main content of the page.	https://app.screencast.com/EvbEJmy0H1aEw	Use proper '#' and id for skip link and to main content, so that when user hits enter on Skip link focus moves to main content of the page.
Screen Reader	KER_09	High	1.3.1 Info & Relationship	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	[Global] Main landmark region is not defined for the web page.	1. Launch the URL: https://www.kerncounty.com/ 2. Press 'R' on JAWS and verify landmark region	Main landmark region is not defined for the web page.	Main landmark region should be properly defined for the web page.	Without the landmark regions, screen reader users would not be able to understand the structure of the page.	https://app.screencast.com/4itzR7SlOewdi	Use both HTML5 and ARIA landmarks to ensure all content is contained within a navigational region. In HTML5, you should use elements like <header>, <nav>, <main>, and <footer>. Their ARIA counterparts are role="banner", role="navigation", role="main", and role="contentinfo", in that order.
Screen Reader	KER_10	Medium	3.1.2 Language of Parts	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Lang attribute is not defined for the text written in foreign language.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to text 'Espanol' using arrow keys and verify	Lang attribute is not defined for the text written in foreign language.	Lang attribute should be defined for the text written in foreign language.	If lang attribute will not be defined then assistive technologies will not be able to present content according to the presentation and pronunciation rules for that language.	https://app.screencast.com/MuDYWOnm6Ke6B	Add a lang attribute to the html element for the text written in foreign language (e.g. <html lang=" ">) whose value represents the primary language of document. For reference follow: https://dequeuniversity.com/rules/axe/3.3/html-has-lang?application=AxeChrome
Screen Reader	KER_11	High	1.3.2 Meaningful Sequence	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Reading order does not matches with the presentation order.	1. Launch the URL: https://www.kerncounty.com 2. Navigate on the page using arrow keys and verify	Screen reader is not reading the content according to the presentation order. Screen reader first recognizes logo and after that focus moves to top navigation elements.	Screen reader should read the content according to the presentation order. Screen reader should first recognize top navigation elements and then focus should move to logo.	If screen reader will not read the content according to the presentation order then screen reader user will not be able to perceive the content in a way it is presented.	https://app.screencast.com/O4CEfAbhIp3w6	Provide proper tab indexing so that screen reader reads the content according to the presentation order.
Screen Reader	KER_12	Medium	1.3.1 Info & Relationship	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Elements with same functionality are not grouped together.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to logo using arrow keys and verify	Elements with same functionality are not grouped together. On first tap screen reader reads heading level 1 Kern county ca, and on next tap it reads link home.	Elements with same functionality should be grouped together. Both the elements should bind together in single focus.	If elements with same functionality will not be grouped together then it will confuse the screen reader users also user will assume those elements as two seperate elements.	https://app.screencast.com/2Fmu588186acj	Bind the elements together in single focus.
Screen Reader	KER_13	High	1.3.2 Meaningful Sequence	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Reading order does not matches with the presentation order.	1. Launch the URL: https://www.kerncounty.com 2. Navigate on the page using arrow keys and verify	Screen reader is not reading the content according to the presentation order. Screen reader first recognizes search icon and after that focus moves to navigation elements.	Screen reader should read the content according to the presentation order. Screen reader should first recognize navigation elements and after that focus moves to search icon.	If screen reader will not read the content according to the presentation order then screen reader user will not be able to perceive the content in a way it is presented.	https://app.screencast.com/NlS0mYnNp8TrT	Provide proper tab indexing so that screen reader reads the content according to the presentation order.
Screen Reader	KER_14	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Role of 'search icon' is not defined.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'search icon' using arrow keys and verify	Role of 'search icon' is not defined. Screen reader reads it as plain text.	Role of 'search icon' should be defined. Role should be defined as button.	Without proper role screen reader user will not be able to understand the purpose and functionality of element.	https://app.screencast.com/A9t5b3dwMf2BN	Provide proper aria role as button.
Screen Reader	KER_15	Medium	1.4.13 Content on Hover or Focus	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Tooltip is not provided for 'social media' icons.	1. Launch the URL: https://www.kerncounty.com/ 2. Navigate to 'social media' icons and verify	Tooltip is not provided for 'social media' icons.	Tooltip should be provided for 'social media' icons.	If tooltip will not be provided then user will not be able to identify the icons.	https://app.screencast.com/jqYJFUJztna1	1. Create a element, give it a role="tooltip" and an id="IDREF". Then, give it a brief description of the action. 2. This element has to be accessible by focusing as well as hovering over. Both functionalities can be provided using CSS. 3. The tooltip has to be visually hidden using CSS
Screen Reader	KER_16	Medium	1.4.13 Content on Hover or Focus	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Tooltip is not provided for 'search' icon.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'search' icon and verify	Tooltip is not provided for 'search' icon.	Tooltip should be provided for 'search' icon.	If tooltip will not be provided then user will not be able to identify the icons.	https://app.screencast.com/gUlguzjDl595VQ	1. Create a element, give it a role="tooltip" and an id="IDREF". Then, give it a brief description of the action. 2. This element has to be accessible by focusing as well as hovering over. Both functionalities can be provided using CSS. 3. The tooltip has to be visually hidden using CSS
Screen Reader	KER_17	High	2.1.1 Keyboard	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired Motor Impaired	Home	Sublinks present inside 'How Do I?, Community' etc navigation elements are not accessible through tab/ arrow keys.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'How Do I?, Community' etc navigation elements hit enter and verify	Sublinks present inside 'How Do I?, Community' etc navigation elements are not accessible through tab/ arrow keys. When user hits enter on 'How Do I?, Community' etc navigation elements then instead of expanding the link, it redirects to new page.	Sublinks present inside 'How Do I?, Community' etc navigation elements should be accessible through tab/ arrow keys. When user hits enter on 'How Do I?, Community' etc navigation elements then it should expand.	If sub links will not be accessible then screen reader and keyboard user will not be able to access those links.	https://app.screencast.com/RVmYS10nUaMHs	Expandable/ collapsible role should be defined for the navigation links Visit link for code: https://www.w3.org/WAI/GL/wiki/Using_the_WAI-ARIA_aria-expanded_state_to_mark_expandable_and_collapsible_regions

Screen Reader	KER_18	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Expanded/ collapsed state of 'How Do I?, Community' etc navigation elements are not announced.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'How Do I?, Community' etc navigation elements using arrow keys and verify	Expanded/ collapsed state of 'How Do I?, Community' etc navigation elements should be announced.	Expanded/ collapsed state of 'How Do I?, Community' etc navigation elements should be announced.	If expanded/ collapsed state of element will not be announced then screen reader user will not be able to identify the state of link.	https://app.screencast.com/RVmYS10nUaMHs	Visit this link for the code: https://www.w3.org/WAI/GL/wiki/Using_the_WAI-ARIA_aria-expanded_state_to_mark_expandable_and_collapsible_regions
Screen Reader	KER_19	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Incorrect role is defined to show photo credit.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to show photo credit using arrow keys and verify	Incorrect role is defined to show photo credit. Role is unnecessarily defined as link instead of button.	Role of show photo credit should be defined as button.	If incorrect role will be defined then screen reader user will not be able to understand the correct purpose and functionality of element.	https://app.screencast.com/ZjkuBXI6I6UvI	Provide correct aria role to the element. aria role should be defined as button. https://developer.mozilla.org/en-US/docs/Web/Accessibility/ARIA/Roles/button_role
Screen Reader	KER_20	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Expanded/ collapsed state of show photo credit is not announced.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to show photo credit using arrow keys and verify	Expanded/ collapsed state of show photo credit is not announced.	Expanded/ collapsed state of show photo credit should be defined.	If expanded/ collapsed state of element will not be announced then screen reader user will not be able to identify the state of link.	https://app.screencast.com/BYPsx6RTHfNSJ	Visit this link for the code: https://www.w3.org/WAI/GL/wiki/Using_the_WAI-ARIA_aria-expanded_state_to_mark_expandable_and_collapsible_regions
Screen Reader	KER_21	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Incorrect role is defined to pause/ play icons.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to pause/ play icons using arrow keys and verify	Incorrect role is defined to pause/ play icons. Role is unnecessarily defined as link instead of button.	Role of pause/ play icons should be defined as button.	If incorrect role will be defined then screen reader user will not be able to understand the correct purpose and functionality of element.	https://app.screencast.com/NLNNAY6CoNeev	Provide correct aria role to the element. aria role should be defined as button. https://developer.mozilla.org/en-US/docs/Web/Accessibility/ARIA/Roles/button_role
Screen Reader	KER_22	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Selected state of currently active button is not defined.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to pause/ play icons using arrow keys and verify	Screen reader does not announce the selected state of currently active button.	Screen reader should announce the selected state of currently active button.	Without the selected state, screen reader users would not be able to identify the currently active button.	https://app.screencast.com/NLNNAY6CoNeev	Visit this link for the code: https://www.w3.org/WAI/PF/aria/states_and_properties#aria-selected
Screen Reader	KER_23	Medium	1.4.13 Content on Hover or Focus	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Tooltip is not provided for 'camera, play/ pause' icons.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'camera, play/ pause' icons and verify	Tooltip is not provided for 'camera, play/ pause' icons.	Tooltip should be provided for 'camera, play/ pause' icons.	If tooltip will not be provided then user will not be able to identify the icons.	https://app.screencast.com/k0wLRJ9LOtMRG	1. Create a element, give it a role="tooltip" and an id="IDREF". Then, give it a brief description of the action. 2. This element has to be accessible by focusing as well as hovering over. Both functionalities can be provided using CSS. 3. The tooltip has to be visually hidden using CSS.
Screen Reader	KER_24	Medium	1.1.1 Non Text Content	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Decorative carousel images are not hidden.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to carousel graphic using arrow keys and verify	Decorative carousel images are not hidden.	Decorative carousel images should be hidden for screen reader user. Alt text for these images should be null.	If decorative image is not hidden for screen reader users, it would confuse & cause inconvenience to the user.	https://app.screencast.com/1g6zlB693qS6D	For decorative images, add attribute alt=" " or null to avoid unnecessary tab focus.
Screen Reader	KER_25	High	2.4.3 Focus Order	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired Motor Impaired	Home	Screen reader focus moves inside 'show photo credit' without expanding it.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'show photo credit' using arrow key and verify	Screen reader focus moves inside 'show photo credit' without expanding it.	Screen reader focus should not move inside 'show photo credit' without expanding it.	If focus will move inside 'show photo credit' without expanding it then it will confuse the screen reader user.	https://app.screencast.com/HmYZEnNLY5fDo	Provide proper tab indexing so that focus does not move inside without expanding it.
Screen Reader	KER_26	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Incorrect role is defined for 'Find A Service'.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'Find A Service' using arrow keys and verify	Incorrect role is defined for 'Find A Service'. Role is unnecessarily defined as link instead of button.	Role of 'Find A Service' should be defined as button.	If incorrect role will be defined then screen reader user will not be able to understand the correct purpose and functionality of element.	https://app.screencast.com/3FEPf2cbMQqyU	Provide correct aria role to the element. aria role should be defined as button. https://developer.mozilla.org/en-US/docs/Web/Accessibility/ARIA/Roles/button_role
Screen Reader	KER_27	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Expanded/ collapsed state of 'Find A Service' is not announced.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'Find A Service' using arrow keys and verify	Screen reader does not announce the expanded/ collapsed state of 'Find A Service'.	Screen reader should announce the expanded/ collapsed state of 'Find A Service'.	If expanded/ collapsed state of element will not be announced then screen reader user will not be able to identify the state of link.	https://app.screencast.com/cxYZ82We4myfD	Visit this link for the code: https://www.w3.org/WAI/GL/wiki/Using_the_WAI-ARIA_aria-expanded_state_to_mark_expandable_and_collapsible_regions
Screen Reader	KER_28	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Incorrect role is defined to 'View More'.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'View More' using arrow keys and verify	Incorrect role is defined to 'View More'. Role is unnecessarily defined as button instead of link.	Role of 'View More' should be defined as link.	If incorrect role will be defined then screen reader user will not be able to understand the correct purpose and functionality of element.	https://app.screencast.com/dZCYf6tRpBN90	Provide proper link role to the element.
Screen Reader	KER_29	Medium	1.4.13 Content on Hover or Focus	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Tooltip is not provided for 'next/ previous' icons.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to next/ previous icons and verify	Tooltip is not provided for 'next/ previous' icons.	Tooltip should be provided for 'next/ previous' icons.	If tooltip will not be provided then user will not be able to identify the icons.	https://app.screencast.com/n10tORDOFii8Y	1. Create a element, give it a role="tooltip" and an id="IDREF". Then, give it a brief description of the action. 2. This element has to be accessible by focusing as well as hovering over. Both functionalities can be provided using CSS. 3. The tooltip has to be visually hidden using CSS.
Screen Reader	KER_30	High	1.1.1 Non Text Content	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired Motor Impaired	Home	Decorative images are not hidden.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to decorative images using arrow keys and verify	Decorative images present on the page are not hidden for screen reader users.	Decorative images should be hidden for screen reader user. Alt text for these images should be null.	If decorative image is not hidden for screen reader users, it would confuse & cause inconvenience to the user.	https://app.screencast.com/Vz4MtumoquI3m	For decorative images, add attribute alt=" " or null to avoid unnecessary tab focus.
Screen Reader	KER_31	Medium	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Sufficient name is not provided to next/ previous button of carousel.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to next/ previous button of carousel using arrow keys and verify	Sufficient name is not provided to next/ previous button of carousel. Screen reader reads it as button previous, button next.	Sufficient name should be provided to next/ previous button of carousel. Screen reader should read it as button next slide, button previous slide.	Without sufficient name screen reader user will not be able to understand the purpose of button.	https://app.screencast.com/wjjRaayo9wETz	Provide proper aria label to the buttons.
Screen Reader	KER_32	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Expanded/ collapsed state is unnecessarily defined for 'News, Events' tabs.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'News, Events' tabs using arrow keys and verify	Expanded/ collapsed state is unnecessarily defined for 'News, Events' tabs.	Expanded/ collapsed state should not be defined for 'News, Events' tabs.	If expanded/ collapsed state of 'see all' button will be announced then screen reader user will get confuse.	https://app.screencast.com/4nU0aEApHPIoI	Remove aria expanded attributes from see all button.
Screen Reader	KER_33	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Selected state of currently active tab is not defined.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'News, Events' tabs using arrow keys and verify	Screen reader does not announce the selected state of currently active tab.	Screen reader should announce the selected state of currently active tab.	Without the selected state, screen reader users would not be able to identify the currently active tab.	https://app.screencast.com/jAyUv6j1eZdn3	Visit this link for the code: https://www.w3.org/WAI/PF/aria/states_and_properties#aria-selected
Screen Reader	KER_34	Medium	1.3.1 Info & Relationship	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Plain text is unnecessarily tagged in link.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to text 'Nov 09, Nov 16' etc using arrow keys and verify	Plain text is unnecessarily tagged in link.	Plain text should not be tagged in link.	If plain text will be tagged in link, then it will confuse the screen reader users.	https://app.screencast.com/wjETCtc9LhtLi	Remove link tag from the plain text.

Screen Reader	KER_35	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Role of 'household hazardous Waste...' etc are not defined.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'household hazardous Waste...' etc using arrow keys and verify	Role of 'household hazardous Waste...' etc are not defined.	Role of 'household hazardous Waste...' etc should be defined. Role should be defined as link	Without proper role screen reader user will not be able to understand the purpose and functionality of element.	https://app.screencast.com/aruMMZ2y8Fw0U	Provide proper aria role to the accordion. Visit this link for code: https://www.w3.org/TR/wai-aria-practices-1.1/examples/accordion/accordion.html
Screen Reader	KER_36	Medium	1.3.1 Info & Relationship	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Social media links are not tagged in list.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to social media links using arrow keys and verify	Social media links are not tagged in list.	Social media links should be tagged in list.	If content will not be tagged in list then screen reader user will get confuse and will find difficulty in perceiving the information.	https://app.screencast.com/S8GcWqVpigdmM	Tag links in list tag. Visit this link for code: 1. https://www.w3.org/WAI/tutorials/page-structure/content/
Screen Reader	KER_37	High	2.4.4 Link Purpose	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Sufficient link text is not provided to social media links.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to social media links using arrow keys and verify	Sufficient link text is not provided to social media links.	Sufficient link text should be provided to social media links. Screen reader should read it as link kern county on facebook, link kern county on x etc.	Without proper link text screen reader user will not be able to understand the purpose of the link.	https://app.screencast.com/S8GcWqVpigdmM	Provide proper link text to social media links.
Screen Reader	KER_38	High	2.4.4 Link Purpose	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Unique link text is not provided to 'Learn More' links.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'Learn More' links using arrow keys and verify	Unique link text is not provided to 'Learn More' links.	Sufficient and unique link text should be provided to 'Learn More' links.	Without proper link text screen reader user will not be able to understand the purpose of the link.	https://app.screencast.com/NWuGsysgrNvv6	Provide proper and sufficient link text to 'Learn More' links.
Screen Reader	KER_39	High	2.4.3 Focus Order	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Motor Impaired	Home	Screen reader focus unnecessarily moves to hidden carousel content.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'Around Kern County' carousel using arrow keys and verify	Screen reader focus unnecessarily moves to hidden carousel content.	Screen reader focus should not move to hidden carousel content. Tab focus should move only to first visible slide, after that focus should move to carousel controls.	If focus will move to hidden content then users will have to put extra effort in navigating forward on the page.	https://app.screencast.com/rWbISUPE2Eelc	Provide proper tab indexing so that focus does not move to hidden carousel slides.
Screen Reader	KER_40	Medium	1.1.1 Non Text Content	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Decorative carousel images are not hidden.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'Around Kern County' carousel using arrow keys and verify	Decorative carousel images are not hidden.	Decorative carousel images should be hidden for screen reader user. Alt text for these images should be null.	If decorative image is not hidden for screen reader users, it would confuse & cause inconvenience to the user.	https://app.screencast.com/aHFCzye6J9lLE	For decorative images, add attribute alt=" " or null to avoid unnecessary tab focus.
Screen Reader	KER_41	Medium	1.4.13 Content on Hover or Focus	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Tooltip is not provided for 'next/ previous' icons.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to next/ previous icons and verify	Tooltip is not provided for 'next/ previous' icons.	Tooltip should be provided for 'next/ previous' icons.	If tooltip will not be provided then user will not be able to identify the icons.	https://app.screencast.com/paPjmgMx3h6xY	1. Create a element, give it a role="tooltip" and an id="IDREF". Then, give it a brief description of the action. 2. This element has to be accessible by focusing as well as hovering over. Both functionalities can be provided using CSS. 3. The tooltip has to be visually hidden using CSS.
Screen Reader	KER_42	Medium	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Sufficient name is not provided to next/ previous button of carousel.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to next/ previous button of carousel using arrow keys and verify	Sufficient name is not provided to next/ previous button of carousel. Screen reader reads it as button previous, button next.	Sufficient name should be provided to next/ previous button of carousel. Screen reader should read it as button next slide, button previous slide.	Without sufficient name screen reader user will not be able to understand the purpose of button.	https://app.screencast.com/TOFoV81FkFiTf	Provide proper aria label to the buttons.
Screen Reader	KER_43	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Incorrect role is defined to carousel controls.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to carousel controls using arrow keys and verify	Incorrect role is defined to carousel controls. Role is unnecessarily defined as link instead of button.	Role of carousel controls should be defined as button.	If incorrect role will be defined then screen reader user will not be able to understand the correct purpose and functionality of element.	https://app.screencast.com/TOFoV81FkFiTf	Provide correct aria role to the element. aria role should be defined as button. https://developer.mozilla.org/en-US/docs/Web/Accessibility/ARIA/Roles/button_role
Screen Reader	KER_44	Medium	1.4.13 Content on Hover or Focus	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Tooltip is not provided for 'social media' icons.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'social media' icons and verify	Tooltip is not provided for 'social media' icons.	Tooltip should be provided for 'social media' icons.	If tooltip will not be provided then user will not be able to identify the icons.	https://app.screencast.com/NxTgc2cfUaeLf	1. Create a element, give it a role="tooltip" and an id="IDREF". Then, give it a brief description of the action. 2. This element has to be accessible by focusing as well as hovering over. Both functionalities can be provided using CSS. 3. The tooltip has to be visually hidden using CSS.
Screen Reader	KER_45	Medium	1.3.1 Info & Relationship	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Footer navigation links are not tagged in list.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to footer navigation links using arrow keys and verify	Footer navigation links are not tagged in list. Screen reader reads it in the form of plain text.	Footer navigation links should be tagged in list.	If content will not be tagged in list then screen reader user will get confuse and will find difficulty in perceiving the information.	https://app.screencast.com/fIbsRJSCRtf4z	Tag links in list tag. Visit this link for code: 1. https://www.w3.org/WAI/tutorials/page-structure/content/
Screen Reader	KER_46	High	2.4.4 Link Purpose	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Sufficient link text is not provided to social media links.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to social media links using arrow keys and verify	Sufficient link text is not provided to social media links.	Sufficient link text should be provided to social media links. Screen reader should read it as link kern county on facebook, link kern county on x etc.	Without proper link text screen reader user will not be able to understand the purpose of the link.	https://app.screencast.com/ay8pAjCLDw55	Provide proper link text to social media links.
Screen Reader	KER_47	High	2.4.3 Focus Order	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Tab/ arrow key focus is not constrained within search popup.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'search' icon and hit enter 3. Navigate inside search popup using tab/ arrow keys and verify	Tab/ arrow key focus is not constrained within search popup. Screen reader focus moves to background page.	Tab/ arrow key focus should be constrained within search popup.	If focus moves out of the search popup, non-sighted users would not realize that the content read by the screen reader is not a part of the pop-up.	https://app.screencast.com/R2aI16HZ69KlZ	Construct a modal window which should be accessible.Focus should be trapped inside modal when it is open. For details refer: https://www.w3.org/TR/wai-aria-practices/examples/dialog-modal/dialog.html
Screen Reader	KER_48	Medium	1.4.13 Content on Hover or Focus	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Tooltip is not provided for 'search, x' icons.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'search' icon and hit enter 3. Navigate to 'search, x' icons and verify	Tooltip is not provided for 'search, x' icons.	Tooltip should be provided for 'search, x' icons.	If tooltip will not be provided then user will not be able to identify the icons.	https://app.screencast.com/XRr8o3vEsydEr	1. Create a element, give it a role="tooltip" and an id="IDREF". Then, give it a brief description of the action. 2. This element has to be accessible by focusing as well as hovering over. Both functionalities can be provided using CSS. 3. The tooltip has to be visually hidden using CSS.
Screen Reader	KER_49	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Home	Incorrect role is defined to search and x icons.	1. Launch the URL: https://www.kerncounty.com 2. Navigate to 'search' icon and hit enter 3. Navigate to search and x icons using arrow keys and verify	Incorrect role is defined to search and x icons. Role is unnecessarily defined as link instead of button.	Role of search and x icons should be defined as button.	If incorrect role will be defined then screen reader user will not be able to understand the correct purpose and functionality of element.	https://app.screencast.com/m39JNk14IwzxL https://app.screencast.com/yJMjJVz7ZqR19	Provide correct aria role to the element. aria role should be defined as button. https://developer.mozilla.org/en-US/docs/Web/Accessibility/ARIA/Roles/button_role
Screen Reader	KER_50	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Budget	Current page status of currently active link is not defined.	1. Launch the URL: https://www.kerncounty.com/government/county-administrative-office/cao/budget-and-finance 2. Navigate to link CAO using arrow keys and verify	Current page status of currently active link is not defined.	Current page status of currently active link should be defined.	Without the current page state, screen reader users would not be able to identify the currently active link.	https://app.screencast.com/2lniJGQ2e5PRU	Visit this link for the code: https://www.digitala11y.com/aria-current-state/
Screen Reader	KER_51	Medium	1.1.1 Non Text Content	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Budget	(Global) Decorative banner image is not hidden.	1. Launch the URL: https://www.kerncounty.com/government/county-administrative-office/cao/budget-and-finance 2. Navigate to banner graphic using arrow keys and verify	Decorative banner image is not hidden for screen reader users.	Decorative banner image should be hidden for screen reader user. Alt text for these images should be null.	If decorative image is not hidden for screen reader users, it would confuse & cause inconvenience to the user.	https://app.screencast.com/M8bog8GvtPGCa	For decorative images, add attribute alt=" " or null to avoid unnecessary tab focus.

Screen Reader	KER_52	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Budget	[Global] Role of accordion is incorrectly defined as link.	1. Launch the URL: https://www.kerncounty.com/government/county-administrative-office/cao/budget-and-finance 2. Navigate to accordion using arrow keys and verify	Role of accordion is incorrectly defined as link. Screen reader reads it as plain text.	Role of accordion should be defined as button.	Without proper role screen reader user will not be able to understand the purpose and functionality of element.	https://app.screencast.com/fmeROo8oY5Pad	Provide proper aria role to the accordion. Visit this link for code: https://www.w3.org/TR/wai-aria-practices-1.1/examples/accordion/accordion.html
Screen Reader	KER_53	Medium	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Budget	[Global] Name of accordion is not defined.	1. Launch the URL: https://www.kerncounty.com/government/county-administrative-office/cao/budget-and-finance 2. Navigate to accordion using arrow keys and verify	Name of accordion is not defined.	Name of accordion should be properly defined.	If name will not be defined then screen reader user will not be able to understand the purpose of button.	https://app.screencast.com/fmeROo8oY5Pad	Provide proper aria label to the button. http://www.w3.org/TR/WCAG20-TECHS/ARIA6.html
Screen Reader	KER_54	Medium	1.3.1 Info & Relationship	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Budget	[Global] 'CAO' is not tagged in breadcrumb menu.	1. Launch the URL: https://www.kerncounty.com/government/county-administrative-office/cao/budget-and-finance 2. Navigate to 'CAO' using arrow keys and verify	CAO' is not tagged in breadcrumb menu.	CAO' should be tagged in breadcrumb menu.	If breadcrumb will not be announced then screen reader user will not be able to identify it as breadcrumb menu.		Provides a label that describes the type of navigation provided in the nav element. aria-label="Breadcrumb". Applied to the last link in the set to indicate that it represents the current page. aria-current="page"
Screen Reader	KER_55	Medium	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Budget	Name of '-, +' icon is not defined.	1. Launch the URL: https://www.kerncounty.com/government/county-administrative-office/cao/budget-and-finance 2. Navigate to '-, +' icon using arrow keys and verify	Name of '-, +' icon is not defined.	Name of '-, +' icon should be properly defined.	If name will not be defined then screen reader user will not be able to understand the purpose of button.	https://app.screencast.com/mvQmUEkWpe0LH	Provide proper aria label to the button. http://www.w3.org/TR/WCAG20-TECHS/ARIA6.html
Screen Reader	KER_56	High	4.1.3 Status Messages	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Budget	After hitting enter on '-, +' icon screen reader does not automatically notifies the user about the change.	1. Launch the URL: https://www.kerncounty.com/government/county-administrative-office/cao/budget-and-finance 2. Navigate to '-, +' icon hit enter and verify	After hitting enter on '-, +' icon screen reader does not automatically notifies the user about the change.	After hitting enter on '-, +' icon screen reader should automatically notify the user about the change.	If screen reader will not notify the user then screen reader user will not be able to identify whether change has occurred or not.	https://app.screencast.com/mvQmUEkWpe0LH	Provide aria-live=""assertive"" and role=""alert"" to the the changes that are made after hitting enter on sort button Visit this link for the code: https://www.w3.org/TR/2016/NOTE-WCAG20-TECHS-20161007/ARIA19
Screen Reader	KER_57	Medium	1.3.1 Info & Relationship	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Budget	Plain text is unnecessarily tagged in link.	1. Launch the URL: https://www.kerncounty.com/government/county-administrative-office/cao/budget-and-finance 2. Navigate to text 'font size' using arrow keys and verify	Plain text is unnecessarily tagged in link.	Plain text should not be tagged in link.	If plain text will be tagged in link, then it will confuse the screen reader users.	https://app.screencast.com/Dinnyv1LbFJws	Remove link tag from the plain text.
Screen Reader	KER_58	Low	1.3.1 Info & Relationship	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Budget	Screen reader is reading the same information twice.	1. Launch the URL: https://www.kerncounty.com/government/county-administrative-office/cao/budget-and-finance 2. Navigate to 'font size, -, +, share & bookmarks' using arrow keys and verify	Screen reader is reading the same information twice. While navigating screen reader reads 'font size, -, +, share & bookmarks' twice.	Screen reader should not read same information twice.	If same information will be conveyed twice then it will confuse the screen reader user also user will unnecessarily get the same info twice.	https://app.screencast.com/MbWLqmRX4V7WR	The link text and the text should be grouped together so that screen reader reads it only once.
Screen Reader	KER_59	High	4.1.2 Name, Role, Value	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Budget	Incorrect role is defined to '-, +, share & bookmarks'.	1. Launch the URL: https://www.kerncounty.com/government/county-administrative-office/cao/budget-and-finance 2. Navigate to '-, +, share & bookmarks' using arrow keys and verify	Incorrect role is defined to '-, +, share & bookmarks'. Role is unnecessarily defined as link instead of button.	Role of '-, +, share & bookmarks' should be defined as button.	If incorrect role will be defined then screen reader user will not be able to understand the correct purpose and functionality of element.	https://app.screencast.com/Pd7FWAMzF6Pk	Provide correct aria role to the element. aria role should be defined as button. https://developer.mozilla.org/en-US/docs/Web/Accessibility/ARIA/Roles/button_role
Screen Reader	KER_60	High	1.1.1 Non Text Content	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired Motor Impaired	Budget	Decorative images are not hidden.	1. Launch the URL: https://www.kerncounty.com/government/county-administrative-office/cao/budget-and-finance 2. Navigate to decorative print and feedback images using arrow keys and verify	Decorative images present on the page are not hidden for screen reader users.	Decorative images should be hidden for screen reader user. Alt text for these images should be null.	If decorative image is not hidden for screen reader users, it would confuse & cause inconvenience to the user.	https://app.screencast.com/sHmFLac2Jy2X8	For decorative images, add attribute alt=" " or null to avoid unnecessary tab focus.
Screen Reader	KER_61	Medium	1.3.1 Info & Relationship	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Budget	Visually appearing headings are not tagged in heading.	1. Launch the URL: https://www.kerncounty.com/government/county-administrative-office/cao/budget-and-finance 2. Navigate to visually appearing headings using arrow keys and verify	Visually appearing headings are not tagged in heading.	Visually appearing headings should be tagged in heading.	If text will not be tagged in heading then user will not be able to understand that the information present under it associated with the text.	https://app.screencast.com/TBvq8SufCIjwW	Tag the text in heading tags.
Screen Reader	KER_62	High	1.3.1 Info & Relationship	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	General Services	Incorrect list tag is implemented on the page.	1. Launch the URL: https://www.kerncounty.com/government/county-administrative-office/general-services 2. Navigate to list items present on the page using arrow keys and verify	Incorrect list tag is implemented on the page. There are 14 list items but it is tagged in 2 list of 7 items.	Correct list should be implemented for list items. List items should be tagged in list of 14 items.	If incorrect list will be implemented then it will confuse the screen reader users.	https://app.screencast.com/CmRApEcivCC6i	Tag list items in list of 14 items.
Screen Reader	KER_63	Medium	1.1.1 Non Text Content	Win 10/ Chrome/ JAWS Win 10/ Edge/ JAWS iOS/ Safari/ VoiceOver Mac/ Safari/ VoiceOver	Visually Impaired	Public Records Requests	Decorative image is not hidden.	1. Launch the URL: https://www.kerncounty.com/government/departments/countywide-communications-home/public-information/public-records-requests 2. Navigate to 'Public Health Records' graphic using arrow keys and verify	Decorative image is not hidden for screen reader users.	Decorative images should be hidden for screen reader user. Alt text for these images should be null.	If decorative image is not hidden for screen reader users, it would confuse & cause inconvenience to the user.	https://app.screencast.com/bngZ4fG97FIIO	For decorative images, add attribute alt=" " or null to avoid unnecessary tab focus.
Screen Reader	KER_64	High	4.1.2 Name, Role, Value	iOS/ Safari/ VoiceOver	Visually Impaired	Home	Incorrect role is defined to hamburger menu.	1. Launch the URL: https://www.kerncounty.com/ 2. Navigate to hamburger menu using swipe gesture and verify	Incorrect role is defined to hamburger menu. Role is unnecessarily defined as link instead of button.	Role of hamburger menu should be defined as button.	If incorrect role will be defined then screen reader user will not be able to understand the correct purpose and functionality of element.	https://app.screencast.com/s94ViGaSQp27V	Provide correct aria role to the element. aria role should be defined as button . https://developer.mozilla.org/en-US/docs/Web/Accessibility/ARIA/Roles/button_role
Screen Reader	KER_65	High	2.4.3 Focus Order	iOS/ Safari/ VoiceOver	Visually Impaired	Home	After double tap on hamburger menu focus does not move inside it.	1. Launch the URL: https://www.kerncounty.com/ 2. Navigate to hamburger menu double tap on it and verify	After double tap on hamburger menu focus does not move inside it.	After double tap on hamburger men focus should immediately move inside it.	If focus will not move inside hamburger menu user will not able to identify what has been updated also user will have to manually navigate to it.	https://app.screencast.com/UYK8QPpts9wHF	Provide proper indexing so that focus moves inside hamburger menu.
Keyboard	KER_66	High	2.1.1 Keyboard	Win 10/ Chrome	Visually Impaired	Home	Play/ pause icons are not accessible through tab key.	1. Launch the URL: https://www.kerncounty.com/ 2. Navigate to play/ pause icons using tab key and verify	Play/ pause icons are not accessible through tab key.	Play/ pause icons should be accessible through tab key.	Keyboard user will not be able to access play/ pause icons.	https://app.screencast.com/rDXGhVVheNE2r	Provide proper aria role and tab indexing to icons.

APPENDIX H:
ACCESSIBILITY SUMMARIES BY PHASE

Phase 1 - Accessibility Summary

	Priority 1		Priority 2		Priority 3		Priority 4		Total	
Facility / Building	**Est. Cost**	**Items**	**Est. Cost**	**Items**	**Est. Cost**	**Items**	**Est. Cost**	**Items**	**Est. Cost**	**Items**
111 East 1st Street Parking Lot	**$8,050**	4							**$8,050**	4
Arvin Library	**$433,388**	27	**$23,867**	9	**$90,377**	19	**$1,901**	1	**$549,533**	56
Arvin/Lamont Administration	**$13,010**	1	**$14,175**	2	**$51,585**	26	**$43,750**	1	**$122,519**	30
Assessor - Hall of Records	**$98,618**	15	**$48,668**	7	**$27,208**	16			**$174,493**	38
Baker Library	**$132,766**	22	**$26,427**	8	**$403,831**	19	**$6,825**	5	**$569,849**	54
Beale Memorial Library & Hq	**$267,665**	11	**$58,726**	8	**$238,177**	119			**$564,568**	138
Belle Terrace Park & Vida Scott Center	**$104,577**	23	**$23,835**	3	**$115,490**	23		5	**$243,901**	54
BID West Field Office	**$64,684**	12	**$43,439**	5	**$47,310**	19	**$2,450**	1	**$157,883**	37
Bike Trail	**$88,519**	5							**$88,519**	5
Boron Library	**$58,316**	21	**$963**	4	**$24,452**	8			**$83,730**	33
Boron Park and Recreation Hall	**$117,556**	25	**$48,430**	15	**$134,747**	28			**$300,732**	68
Buttonwillow County Building	**$5,804**	3			**$29,238**	15			**$35,043**	18
California City Library	**$60,474**	15	**$22,881**	5	**$84,684**	24	**$16,443**	1	**$184,483**	45
Casa Loma Park	**$77,429**	8	**$722**	1	**$6,690**	6			**$84,841**	15
College Park										1
County Admin Center	**$1,054,261**	43	**$1,490,621**	77	**$1,043,028**	179	**$595,875**	21	**$4,183,786**	320
Delano County Building	**$51,514**	21	**$92,641**	10	**$192,854**	44			**$337,008**	75
Delano Library	**$33,203**	10	**$18,979**	7	**$45,956**	16			**$98,138**	33
Delano Memorial Park	**$143,436**	36	**$465,743**	13	**$198,508**	36	**$10,962**	3	**$818,649**	88
Downtown-South Parking Lot Ext.	**$42,000**	5					**$2,450**	1	**$44,450**	6
Farm & Home Advisors Office	**$81,781**	24	**$16,756**	7	**$124,759**	58	**$4,288**	1	**$227,584**	90
Frazier Park Library	**$49,438**	2			**$22,747**	10			**$72,184**	12
Frazier Park Street Scape	**$38,281**	5	**$3,228**	2					**$41,510**	7

General Services Parking	**$19,557**	6					**$2,450**	2	**$22,007**	8
Greenfield Park	**$29,034**	17	**$6,191**	2	**$7,004**	3	**$18,893**	5	**$61,121**	27
Hart Memorial Park/Pistol Range/Kern River Golf	**$209,129**	31	**$108,174**	8	**$388,502**	82	**$1,225**	6	**$707,030**	127
Heritage Park	**$123,958**	15			**$35,027**	9		1	**$158,985**	25
Holloway-Gonzales Library	**$313,151**	35	**$61,692**	14	**$105,021**	18	**$23,538**	4	**$503,402**	71
Inyokern Park	**$164,156**	4	**$7,927**	4	**$94,267**	16			**$266,350**	24
ITS Building	**$300,180**	62	**$196,241**	9	**$18,830**	25	**$17,500**	7	**$532,751**	103
Jim Williford Park and Recreation Hall	**$62,311**	19	**$5,250**	1	**$56,137**	17	**$3,763**	2	**$127,461**	39
Juror Parking - South Lot	**$7,350**	2							**$7,350**	2
Kern Delta Park / Park and Ride	**$450,953**	44					**$2,450**	1	**$453,403**	45
Kern River Valley Admin	**$285,117**	31	**$94,104**	15	**$144,736**	35	**$89,600**	2	**$613,556**	83
Kernville Circle Park	**$51,733**	6			**$21,924**	2			**$73,657**	8
Lake Isabella Regional Rec. Area-Tank Park	**$199,457**	13	**$8,032**	3	**$42,938**	11			**$250,426**	27
Lake Woollomes Park	**$423,271**	16	**$226,909**	3	**$67,120**	12	**$45,500**	2	**$762,801**	33
Lamont Library	**$7,284**	3	**$4,664**	4	**$44,923**	22			**$56,870**	29
Lamont Park	**$256,993**	8	**$12,709**	3				1	**$269,702**	12
Leroy Jackson Park (AKA Kern Desert Regional Park)	**$248,889**	26	**$44,163**	9	**$157,662**	21	**$16,104**	3	**$466,818**	59
Linda Kissack Lake Isabella Park and Ballfield	**$194,434**	18	**$14,677**	5	**$29,556**	3	**$2,450**	1	**$241,116**	27
Lost Hills Park and Recreation Building	**$1,288,257**	108	**$558,809**	43	**$59,035**	24	**$20,843**	3	**$1,926,943**	178
McFarland Library	**$54,095**	13	**$6,300**	2	**$21,816**	12	**$1,225**	1	**$83,437**	28
Mojave County Building	**$1,037,995**	97	**$140,280**	16	**$367,742**	94	**$41,381**	6	**$1,587,397**	213
Mojave East Park	**$173,797**	20	**$145,156**	10	**$54,397**	8		1	**$373,350**	39
Mojave Library	**$2,469**	4	**$8,116**	2	**$26,437**	17	**$4,288**	1	**$41,309**	24
Mountain Mesa Park	**$69,304**	7	**$133,582**	8	**$47,145**	14	**$22,043**	3	**$272,073**	32

NE Library Branch Oswell Street	**$11,111**	8	**$5,950**	2	**$65,039**	15	**$875**	2	**$82,975**	27
New Buttonwillow Library	**$49,398**	9	**$10,194**	2	**$122,133**	6	**$1,225**	1	**$182,949**	18
North Edwards Park	**$92,921**	8	**$27,847**	3	**$50,166**	19	**$16,443**	1	**$187,377**	31
Panorama Park	**$333,609**	32	**$20,413**	10			**$44,866**	11	**$398,887**	53
Parking Lot	**$195,566**	20	**$1,400**	1			**$2,450**	2	**$199,416**	23
Parking Lot - Unlit	**$174,258**	16	**$700**	1			**$2,450**	2	**$177,408**	19
Petroglyph Park	**$85,012**	6	**$133,656**	4	**$5,695**	6			**$224,362**	16
Pioneer Park	**$237,511**	32	**$82,228**	12	**$56,574**	14	**$407**	3	**$376,720**	61
Potomac Park	**$50,685**	19	**$160,803**	6	**$156,793**	13		1	**$368,281**	39
Public Services Building	**$622,680**	120	**$210,678**	47	**$82,412**	42	**$5,119**	5	**$920,889**	214
Randsburg Park	**$27,726**	5			**$56,645**	15			**$84,370**	20
Rathbun Library	**$130,183**	10	**$10,662**	2	**$28,407**	13		1	**$169,251**	26
Ridgecrest County Building	**$269,490**	35	**$93,997**	11	**$281,586**	34	**$45,938**	1	**$691,011**	81
Ridgecrest Library	**$396,128**	32	**$30,242**	11	**$93,043**	21	**$18,638**	3	**$538,050**	67
Riverside Park	**$80,429**	8	**$14,617**	3	**$71,241**	12			**$166,286**	23
Rosamond Park	**$162,470**	4	**$17,026**	6	**$54,068**	3		1	**$233,564**	14
Scodie Park	**$254,937**	9	**$14,438**	1	**$133,782**	6	**$2,450**	1	**$405,606**	17
Shafter/Wasco Admin	**$44,067**	14	**$11,484**	7	**$40,489**	26	**$3,588**	7	**$99,628**	55
Southwest Library	**$155,650**	13	**$24,868**	10	**$75,428**	38			**$255,945**	61
Special Waste Facility	**$82,896**	12	**$14,158**	5					**$97,054**	17
Taft Admin Building	**$504,470**	26	**$28,254**	5	**$174,217**	27		5	**$706,941**	63
Taft Library	**$139,070**	26	**$31,508**	13	**$133,894**	33	**$39,113**	9	**$343,584**	81
Tehachapi Branch Library	**$28,758**	11	**$7,293**	3	**$14,274**	9	**$16,443**	1	**$66,768**	24
Tehachapi County Admin Office	**$18,935**	8	**$1,203**	5	**$13,804**	5			**$33,942**	18
Tehachapi Mountain Park	**$378,077**	32	**$45,272**	8	**$174,405**	32	**$84,175**	2	**$681,929**	74
V. Araujo Park	**$169,763**	7	**$1,400**	2					**$171,163**	9
Valley Acres Park	**$172,986**	14	**$384,825**	2	**$14,875**	3	**$1,225**	1	**$573,911**	20
Virginia Avenue Park	**$412,672**	39	**$227,499**	11	**$22,887**	4	**$1,225**	4	**$664,283**	58

Wilkins Park	**$2,188**	5	**$7,840**	1					**$10,028**	6
William M. Thomas Terminal	**$654,366**	127	**$397,158**	66	**$269,889**	118	**$137,754**	20	**$1,459,167**	331
Wilson Library	**$162,087**	16	**$3,872**	2	**$61,274**	10			**$227,232**	28
Wofford Heights Parks	**$179,807**	13	**$79,472**	4	**$31,728**	10			**$291,006**	27
Grand Total	**$15,277,541**	1679	**$6,284,030**	610	**$6,956,604**	1644	**$1,422,576**	176	**$29,940,750**	4111

Phase 2 - Accessibility Summary

	Priority 1		Priority 2		Priority 3		Priority 4		Total	
Facility / Building	**Est. Cost**	**Items**	**Est. Cost**	**Items**	**Est. Cost**	**Items**	**Est. Cost**	**Items**	**Est. Cost**	**Items**
Aging and Adult Services	**$150,970**	29	**$10,850**	8	**$27,178**	28	**$8,444**	2	**$197,442**	67
Arvin/Lamont Courts	**$293,438**	13	**$52,580**	11	**$206,840**	110	**$400,313**	3	**$953,170**	137
Bakersfield Justice Building	**$933,337**	21	**$295,648**	38	**$1,358,138**	417	**$1,138,253**	7	**$3,725,375**	483
Buena Vista Aquatic Center	**$941,122**	116	**$80,196**	33	**$944,360**	223	**$71,224**	16	**$2,036,901**	388
Community Building - Ed Oakley	**$187,231**	22	**$38,592**	10	**$74,297**	18			**$300,120**	50
Community Center - Hummel Hall	**$3,351**	2	**$14,809**	5	**$49,042**	16			**$67,203**	23
County Building/KRV Senior Ctr./Veterans Ctr.	**$514,538**	51	**$109,933**	19	**$290,217**	31	**$75,600**	3	**$990,288**	104
Delano/McFarland Courts Building	**$41,866**	20	**$15,991**	3			**$875**	1	**$58,731**	24
East Niles Senior Center	**$106,874**	13	**$49,569**	8	**$148,270**	56	**$39,550**	3	**$344,263**	80
Family Justice Center	**$53,464**	9	**$17,579**	6	**$36,796**	20	**$1,225**	1	**$109,063**	36
Frazier Mountain Park and Rec Hall	**$548,317**	14	**$47,710**	10	**$124,867**	51	**$4,375**	1	**$725,269**	76
Fruitvale Animal Services Facility	**$45,931**	18	**$16,643**	6	**$42,758**	33			**$105,331**	57
Greenfield Park & Ride and Senior Center	**$13,073**	10	**$9,384**	11	**$7,884**	8			**$30,341**	29
Hart Park Adobe Resident and Yard	**$9,469**	6	**$13,002**	5	**$6,409**	3	**$1,225**	1	**$30,105**	15
Inyokern Senior Center	**$84,482**	20	**$72,888**	11	**$59,527**	24	**$21,875**	1	**$238,772**	56
Jamison Children's Center	**$844,403**	38	**$343,199**	30	**$542,110**	85	**$51,479**	7	**$1,781,192**	160
Juvenile Justice Center & Security Bridge	**$494,833**	53	**$605,701**	11	**$598,339**	208	**$37,933**	6	**$1,736,806**	278
Kern County Museum	**$5,067,506**	433	**$428,681**	76	**$1,511,933**	159	**$19,683**	9	**$7,027,804**	677
Kern River Valley Courts	**$97,025**	12	**$103,115**	9	**$122,691**	58	**$21,273**	2	**$344,104**	81
Kern River Valley Library	**$100,859**	27	**$47,863**	9	**$66,557**	30	**$875**	2	**$216,154**	68
Lake Isabella Animal Shelter	**$103,639**	23	**$8,857**	6	**$23,638**	13			**$136,134**	42

Mojave Justice Building	**$146,736**	49	**$130,420**	15	**$58,659**	30	**$21,350**	5	**$357,166**	99
Rand Community Building	**$8,673**	4	**$9,625**	2	**$21,842**	14	**$10,421**	4	**$50,561**	24
Rec Hall - Rexland Acres	**$128,914**	18	**$60,200**	12	**$71,269**	29	**$16,443**	1	**$276,826**	60
Rec Hall - Rosamond	**$78,864**	10	**$1,444**	1	**$145,628**	10	**$10,421**	1	**$236,357**	22
Ridgecrest Justice Facility	**$351,725**	34	**$110,163**	8	**$301,042**	25	**$17,112**	2	**$780,040**	69
Seniors/Vets - EB	**$578,742**	40	**$38,512**	10	**$192,209**	28		1	**$809,463**	79
Seniors/Vets - Mojave Center	**$129,026**	28	**$25,121**	5	**$52,679**	34	**$28,875**	5	**$235,701**	72
Shafter/Wasco Courts	**$142,555**	12	**$16,713**	6	**$26,426**	15	**$3,631**	12	**$189,325**	48
Superior Court Complex and Parking Garage	**$3,694,412**	581	**$1,591,937**	200	**$4,591,106**	381	**$541,975**	13	**$10,419,430**	1175
SW Training Center	**$188,533**	19	**$159,933**	10	**$120,161**	47	**$32,113**	5	**$500,739**	81
Vets Hall - NOR	**$64,879**	11	**$7,131**	1	**$109,030**	15	**$10,421**	2	**$191,462**	29
Vets Hall - South Bakersfield	**$45,488**	23	**$10,281**	12	**$89,831**	21	**$875**	1	**$146,475**	57
Vets Hall - Taft	**$612,663**	35	**$66,045**	9	**$70,559**	25	**$35,886**	5	**$785,152**	74
Grand Total	**$16,806,937**	1814	**$4,610,312**	616	**$12,092,290**	2265	**$2,623,723**	122	**$36,133,262**	4820

Phase 3 - Accessibility Summary

	Priority 1		Priority 2		Priority 3		Priority 4		Total	
Facility / Building	**Est. Cost**	**Items**	**Est. Cost**	**Items**	**Est. Cost**	**Items**	**Est. Cost**	**Items**	**Est. Cost**	**Items**
820 34th Street	**$154,611**	15	**$22,461**	4	**$15,641**	9			**$192,713**	28
Annex Building	**$44,325**	10	**$5,294**	3	**$17,830**	16	**$1,225**	1	**$68,673**	30
Arvin Health Building	**$88,046**	20	**$76,716**	11	**$109,072**	23			**$273,834**	54
Behavioral Health	**$360,804**	108	**$205,756**	47	**$240,621**	121	**$57,050**	20	**$864,230**	296
BHRS Recovery Station	**$16,252**	8	**$22,483**	6	**$7,368**	6			**$46,102**	20
Child Support Services	**$589,122**	81	**$210,722**	11	**$88,465**	57	**$10,962**	1	**$899,271**	150
Columbus St. Mental Health	**$231,656**	44	**$69,029**	13	**$216,837**	24	**$40,887**	9	**$558,409**	90
DHS - Financial Services Office	**$162,531**	20	**$44,345**	9	**$37,643**	13			**$244,519**	42
DHS Admin and Adoptions Center	**$360,349**	68	**$115,588**	12	**$57,589**	39			**$533,526**	119
DHS Kinship Annex Space	**$45,159**	16	**$12,324**	10	**$40,975**	8			**$98,458**	34
ERT Job Center	**$105,907**	14	**$25,010**	7	**$37,644**	18			**$168,561**	39
ETR - Human Services - Delano	**$82,363**	23	**$143,642**	7	**$38,581**	14			**$264,586**	44
ETR - Mojave One Stop	**$146,635**	27	**$5,731**	6	**$34,998**	17			**$187,364**	50
ETR - Shafter One Stop Center	**$20,921**	5	**$9,647**	2	**$43,645**	13		2	**$74,213**	22
ETR Olive Drive	**$70,769**	19	**$26,162**	9	**$81,986**	34	**$1,896**	1	**$180,812**	63
ETR Olive Drive Suite C	**$17,001**	7			**$3,242**	5			**$20,243**	12
ETR/Human Services - Ridgecrest	**$206,291**	32	**$8,641**	6	**$62,173**	20	**$2,450**	1	**$279,555**	59
Human Services Child Visitation/Sills Building	**$1,648,023**	198	**$1,202,195**	37	**$477,811**	168	**$9,529**	5	**$3,337,559**	408
Human Services Kinship Center	**$338,720**	30	**$619,728**	16	**$74,638**	32	**$875**	1	**$1,033,960**	79
Kern Soccer Foundation Field	**$1,707,773**	29	**$63,547**	7	**$41,524**	38	**$1,225**	2	**$1,814,068**	76
Klein Wegis Building	**$105,563**	16	**$29,251**	11	**$137,315**	27	**$38,915**	3	**$311,044**	57
Lamont Human Services	**$200,212**	7	**$43,890**	5	**$53,191**	28	**$4,288**	1	**$301,581**	41

Low Barrier Navigation Center	**$15,262**	10	**$5,906**	2	**$14,438**	15			**$35,606**	27
Mary K Shell Mental Health Center & Trailer	**$467,974**	42	**$280,486**	19	**$253,323**	51	**$16,629**	5	**$1,018,411**	117
Mental Health	**$120,948**	20	**$89,027**	14	**$248,864**	38		2	**$458,839**	74
Mental Health/Children Outpatient	**$339,220**	79	**$81,655**	24	**$401,762**	56	**$30,888**	15	**$853,525**	174
Metro Parks Complex and Ball Fields	**$327,984**	73	**$24,518**	23	**$110,172**	52			**$462,674**	148
Mojave Human Services	**$402,032**	36	**$142,901**	11	**$68,083**	31	**$32,249**	5	**$645,264**	83
Mojave West Baseball Field	**$89,119**	9	**$5,913**	2	**$27,237**	3			**$122,269**	14
NOR Health Center								1		1
North Chester Mental Health	**$262,017**	40	**$355,486**	18	**$257,340**	111	**$1,225**	1	**$876,068**	170
Public Health Facility	**$8,006**	5	**$17,128**	46	**$40,295**	41		6	**$65,429**	98
Ridgecrest Health Department	**$165,828**	25	**$82,797**	8	**$78,516**	17	**$1,225**	1	**$328,365**	51
Ridgecrest Human Services Building	**$99,834**	26	**$21,739**	8	**$72,505**	35	**$8,050**	3	**$202,128**	72
Ridgecrest Human Services Building #2	**$124,635**	19	**$5,250**	2	**$24,491**	12	**$1,225**	1	**$155,602**	34
Ridgecrest Modular MH Crisis Unit	**$124,030**	22	**$9,538**	11	**$46,896**	33	**$7,350**	3	**$187,813**	69
S.E. Bakersfield Community Services	**$81,246**	14	**$46,336**	17	**$35,321**	33			**$162,902**	64
Taft Human Services Office	**$227,178**	32	**$354,942**	13	**$108,538**	27	**$10,962**	1	**$701,619**	73
Veterans Affairs Vet Center	**$54,390**	12	**$6,081**	4	**$17,925**	8	**$2,188**	1	**$80,584**	25
Veterans Services Building and Trailer	**$59,344**	18	**$17,938**	7	**$84,403**	13			**$161,684**	38
Willard L. Weddell Building	**$222,144**	19	**$32,616**	7	**$488,691**	34			**$743,451**	60
Grand Total	**$9,894,222**	1298	**$4,542,416**	475	**$4,297,586**	1340	**$281,290**	92	**$19,015,514**	3205

Phase 4 - Accessibility Summary

	Priority 1		Priority 2		Priority 3		Priority 4		Total	
Facility / Building	**Est. Cost**	**Items**	**Est. Cost**	**Items**	**Est. Cost**	**Items**	**Est. Cost**	**Items**	**Est. Cost**	**Items**
1300 18th Street Buildng (Crime Lab)	**$99,155**	3	**$18,091**	3	**$45,611**	21	**$9,660**	1	**$172,516**	28
A.W. Noon Memorial Park (Golf Course)	**$274,231**	16	**$53,781**	10	**$93,529**	16	**$1,606**	5	**$423,147**	47
Ag Commission Office & Warehouse	**$30,886**	14	**$44,179**	17	**$36,588**	25	**$24,500**	2	**$136,153**	58
Arvin Fire Station #48	**$206,359**	52	**$64,478**	16	**$77,615**	26	**$60,200**	5	**$408,652**	99
Bear Valley Fire Station #16	**$64,248**	6	**$17,719**	9	**$86,559**	12	**$1,750**	1	**$170,276**	28
Bena S.L.	**$188,403**	23	**$12,097**	2	**$25,491**	20			**$225,991**	45
Boron S.L.	**$233,262**	13	**$10,421**	1	**$6,017**	6	**$2,625**	2	**$252,325**	22
Boron Sheriff	**$31,768**	14	**$8,991**	3	**$40,527**	19			**$81,286**	36
Buena Vista Golf Course	**$1,050,524**	93	**$98,284**	21	**$308,043**	99	**$13,388**	9	**$1,470,239**	222
Buttonwillow Fire Station #25	**$33,675**	4	**$9,704**	3	**$53,373**	16	**$21,875**	1	**$118,627**	24
Camp 8 Training Facility Tehachapi	**$1,010,678**	168	**$173,001**	42	**$255,872**	83	**$44,478**	18	**$1,484,028**	311
Camp Condor	**$1,110,895**	14	**$18,296**	2	**$323,750**	6	**$91,875**	1	**$1,544,816**	23
Camp Okihi	**$571,661**	17	**$37,657**	4	**$90,062**	15			**$699,380**	36
Camp Owen (Juvenille Camp)	**$2,131,378**	98	**$401,899**	53	**$350,787**	92	**$314,045**	9	**$3,198,110**	252
Communications Facility/Storage & EOC Building	**$538,070**	113	**$42,875**	20	**$293,359**	76	**$24,163**	3	**$909,253**	217
Delano Fire Station #34	**$35,748**	12	**$22,291**	8	**$91,609**	12			**$149,648**	32
Delano Fire Station #37	**$61,491**	14	**$25,712**	10	**$38,956**	20	**$1,750**	1	**$127,908**	45
Edison Fire Station (w/Shed, Storage)	**$296,839**	37	**$43,431**	11	**$266,268**	39	**$55,073**	5	**$661,610**	92
Fellows Fire Station #23	**$81,090**	24	**$16,975**	8	**$52,562**	15	**$20,913**	2	**$171,540**	49
Fire Administration Building/Training/Warehouse/St	**$241,328**	55	**$183,990**	33	**$345,068**	127	**$25,521**	5	**$795,907**	220
Fire Department Arson Unit	**$6,695**	6	**$963**	1	**$75,473**	14		1	**$83,130**	22

Fire Prevention Building	**$111,899**	27	**$15,094**	8	**$32,211**	15			**$159,203**	50
Fire Station #87	**$44,470**	10	**$15,006**	8	**$77,215**	12			**$136,691**	30
Frazier Park Fire Station #57	**$70,873**	5	**$3,150**	1	**$45,532**	11	**$15,929**	3	**$135,485**	20
Glennville Fire Station #79	**$266,589**	48	**$67,343**	19	**$147,489**	20	**$35,171**	5	**$516,591**	92
Glennville T.S.	**$3,675**	1	**$5,688**	1	**$13,125**	1		1	**$22,488**	4
Greenfield Fire Station #47	**$4,900**	2	**$11,900**	3	**$49,465**	11	**$10,421**	1	**$76,686**	17
Greenhorn Mountain Park & Camps	**$475,637**	49	**$34,899**	8	**$284,095**	58	**$68,587**	8	**$863,219**	123
Highland Fire Station #63	**$49,296**	17	**$71,575**	14	**$69,371**	9	**$22,068**	3	**$212,309**	43
Inyokern Fire Station #83	**$65,810**	6	**$14,508**	4	**$38,903**	8			**$119,221**	18
Inyokern Sheriff's Substation	**$3,675**	1	**$50,829**	7	**$52,802**	8			**$107,306**	16
Isabella Fire Station #72	**$104,397**	10	**$34,838**	10	**$83,213**	26			**$222,448**	46
Juvenile Hall, Central School, Ridge Rd. Warehouse	**$116,869**	28	**$29,020**	5	**$372,474**	107	**$16,443**	1	**$534,805**	141
Juvenile Probation Department	**$131,097**	17	**$10,150**	6	**$114,550**	53	**$3,321**	1	**$259,118**	77
Juvenile Treatment Facility	**$1,260,427**	122	**$883,264**	66	**$1,482,907**	159	**$875**	2	**$3,627,474**	349
Keene Fire Station #11	**$97,475**	14	**$17,850**	12	**$99,630**	16			**$214,955**	42
Kern River Golf Course	**$539,528**	95	**$113,859**	29	**$460,422**	122	**$100,543**	32	**$1,214,352**	278
Kern Sanitation Authority	**$408,986**	39	**$42,109**	7	**$68,421**	24	**$6,029**	2	**$525,545**	72
Kernville Fire Station #76	**$108,777**	16	**$14,700**	5	**$165,887**	16	**$21,718**	3	**$311,082**	40
Lake Isabella Patrol Office/Workshop/Storage	**$131,395**	24	**$118,523**	15	**$223,998**	44	**$875**	1	**$474,791**	84
Lake Ming Campground & Pyles Boys Camp	**$743,580**	64	**$77,857**	15	**$265,136**	90	**$169,400**	14	**$1,255,974**	183
Lamont Fire Station #46	**$114,078**	19	**$70,088**	7	**$113,260**	11	**$29,663**	2	**$327,087**	39
LANDCO Fire Station #66	**$41,821**	5	**$9,319**	2	**$59,710**	12	**$10,421**	1	**$121,271**	20

Lebec Fire Station #56	**$270,865**	55	**$54,731**	18	**$96,613**	27	**$62,812**	11	**$485,021**	111
Lebec T.S.	**$69,696**	3			**$1,225**	1			**$70,921**	4
Lerdo Facility	**$1,217,500**	86	**$302,746**	67	**$3,207,756**	382	**$71,900**	7	**$4,799,902**	542
Lerdo Facility - New	**$214,242**	21	**$45,010**	4	**$22,034**	16			**$281,286**	41
Lost Hills Fire Station #26	**$195,070**	23	**$18,946**	5	**$46,722**	14	**$11,471**	3	**$272,209**	45
Maricopa Fire Station #22	**$149,924**	26	**$46,393**	13	**$52,549**	10	**$37,450**	3	**$286,315**	52
McFarland Fire Station #33	**$13,657**	8	**$14,328**	5	**$41,168**	13	**$20,843**	2	**$89,996**	28
McFarland-Delano T.S.	**$138,731**	9			**$5,688**	1			**$144,419**	10
McKittrick Fire Station #24	**$43,187**	7	**$25,772**	5	**$52,270**	10	**$24,063**	1	**$145,291**	23
Meacham Fire Station #65	**$15,120**	7			**$26,537**	9	**$10,421**	1	**$52,078**	17
Meadows Field Fire Station #62	**$139,677**	29	**$90,939**	12	**$47,925**	22	**$24,771**	3	**$303,312**	66
Mojave Fire Station #14	**$115,945**	23	**$6,093**	3	**$84,718**	14	**$35,000**	2	**$241,756**	42
Mojave-Rosamond S.L.	**$60,946**	8	**$407**	1	**$73,264**	10			**$134,617**	19
Niles St. Fire Station #42	**$53,042**	18	**$24,733**	9	**$86,443**	14	**$34,038**	2	**$198,256**	43
Norris Fire Station #61	**$8,396**	3	**$1,597**	2	**$115,325**	10	**$10,421**	1	**$135,739**	16
North Kern Golf Course	**$584,350**	88	**$137,175**	30	**$358,431**	86	**$79,888**	18	**$1,159,843**	222
Old River Fire Station #53	**$35,035**	10	**$3,391**	5	**$85,179**	8	**$10,421**	1	**$134,026**	24
Pine Mountain Fire Station #58	**$84,604**	13	**$72,538**	8	**$47,584**	16	**$3,920**	1	**$208,646**	38
Piute Fire Station #78	**$68,704**	15	**$52,478**	9	**$47,062**	8	**$23,468**	4	**$191,712**	36
Probation	**$999,390**	71	**$299,618**	31	**$102,603**	37	**$55,388**	22	**$1,456,999**	161
Probation (Main Building & Annex)	**$196,201**	31	**$52,606**	12	**$1,045,601**	19	**$32,813**	1	**$1,327,220**	63
Probation School	**$753,637**	49	**$205,776**	9	**$172,681**	44	**$3,393**	2	**$1,135,488**	104
Probation Services Building	**$272,188**	20	**$48,449**	9	**$167,565**	9	**$29,663**	2	**$517,864**	40
Public Works Corp Yard	**$39,848**	13	**$22,168**	4	**$39,860**	19	**$4,725**	3	**$106,600**	39
Randsburg Fire Station #85	**$155,242**	7	**$963**	4	**$29,463**	14	**$11,471**	2	**$197,140**	27

Ridgecrest Fire Station #84	**$205,362**	33	**$33,600**	6	**$48,829**	6	**$36,225**	2	**$324,017**	47
Ridgecrest Heights Station #81	**$212,529**	16	**$13,738**	7	**$44,847**	17	**$2,657**	1	**$273,770**	41
Ridgecrest S.L.	**$23,971**	6	**$1,159**	2	**$25,888**	11			**$51,018**	19
Riverview Fire Station #64	**$19,596**	6	**$19,456**	4	**$24,601**	7			**$63,652**	17
Rosamond Fire Station #15	**$50,068**	5	**$8,973**	2	**$4,336**	5	**$10,421**	1	**$73,798**	13
Rosedale Fire Station #67	**$14,776**	8	**$128,800**	12	**$18,490**	14	**$15,225**	2	**$177,291**	36
Shafter Cotton Research Station	**$45,530**	7	**$16,078**	4	**$112,214**	8			**$173,822**	19
Shafter Fire Station #32	**$17,609**	9	**$8,838**	2	**$64,654**	13	**$1,225**	1	**$92,325**	25
Shafter/Wasco S.L.	**$174,356**	8			**$52,500**	1			**$226,856**	9
Sheriff - East Bakersfield	**$294,132**	33	**$65,450**	8	**$130,902**	22			**$490,483**	63
Sheriff - Parks and Recreation	**$128,347**	16	**$8,597**	4	**$456,852**	16			**$593,795**	36
Sheriff Building Complex and Hangar	**$1,654,452**	300	**$376,650**	91	**$978,312**	262	**$76,563**	4	**$3,085,977**	657
Southlake Fire Station #71	**$157,149**	29	**$50,624**	8	**$84,520**	21	**$36,225**	2	**$328,517**	60
Stallion Springs Station #18	**$65,378**	9	**$5,666**	6	**$179,651**	16	**$875**	1	**$251,570**	32
Taft Fire Station #21	**$66,663**	19	**$22,502**	7	**$78,563**	19	**$1,225**	1	**$168,953**	46
Taft S.L.	**$238,276**	23	**$11,375**	1	**$86,062**	16	**$9,975**	2	**$345,688**	42
Tehachapi Fire Station #12	**$83,589**	20	**$46,506**	11	**$71,396**	10	**$875**	1	**$202,366**	42
Tehachapi S.L.	**$68,441**	12	**$241**	1	**$2,761**	4			**$71,442**	17
Tejon Ranch Fire Station #55	**$140,312**	22	**$85,441**	7	**$69,656**	13	**$1,225**	1	**$296,634**	43
Virginia Colony Fire #41	**$82,902**	30	**$42,744**	16	**$116,986**	20			**$242,631**	66
Wasco Fire #31	**$195,462**	44	**$113,795**	24	**$104,774**	26	**$99,079**	11	**$513,111**	105
Woody Fire Station #35	**$65,182**	21	**$15,597**	5	**$38,498**	12	**$10,421**	1	**$129,699**	39
Grand Total	**$23,092,914**	2734	**$5,619,083**	1022	**$16,128,487**	2944	**$2,125,436**	274	**$46,976,707**	6979

Phase 5 - Accessibility Summary

	Priority 1		Priority 2		Priority 3		Priority 4		Total	
Facility / Building	**Est. Cost**	**Items**	**Est. Cost**	**Items**	**Est. Cost**	**Items**	**Est. Cost**	**Items**	**Est. Cost**	**Items**
1420 H Street Building								1		1
1501 L Street Building and Guard Shack	**$161,176**	19	**$309,046**	8	**$42,409**	31	**$4,804**	1	**$517,434**	59
2717 O Street Building								1		1
Assessor - Hall of Records Annex	**$88,753**	13	**$12,867**	8	**$16,393**	9	**$875**	1	**$118,888**	31
Bird Spring Communications Facility								1		1
Blue Mountain Comm Site								1		1
Boron Streetscape								1		1
Brekenridge Peak Facility								1		1
Buttonwillow Road Yard	**$15,496**	3			**$33,675**	10			**$49,172**	13
Circle		1								1
Curnow Road Yard	**$56,076**	22	**$8,741**	8	**$22,997**	12	**$19,207**	7	**$107,021**	49
DHS Training Facility	**$23,625**	4	**$241**	1	**$118,601**	10	**$1,225**	2	**$143,692**	17
DHS Warehouse Storage Facility	**$209,029**	22	**$2,231**	4	**$60,219**	20	**$18,967**	5	**$290,446**	51
El Paso Peak Relay Facility								1		1
El Rancho Drive / Bear Valley								1		1
Elections Storage & Training	**$75,382**	40	**$62,694**	5	**$78,184**	32	**$31,904**	8	**$248,163**	85
Emergency Medical Services Warehouse	**$127,850**	10	**$3,347**	4	**$20,643**	13			**$151,840**	27
Flightpath Way Building	**$3,789**	2	**$241**	1	**$3,203**	4	**$2,450**	2	**$9,682**	9
FM Hill Ridgecrest NWC Comm								1		1
Glennville Cemetary								1		1
Government Peak Relay Facility								1		1

Grapevine Peak Relay Facility								1		1
GS Shop Parking Lot Extension	**$21,136**	5					**$1,225**	2	**$22,361**	7
Harrison Street Trees (Streetscape)								1		1
Horse Trail								1		1
Human Services Extenstion Warehouse	**$13,493**	8	**$8,116**	3	**$57,362**	29	**$5,842**	4	**$84,813**	44
Human Services Warehouse	**$310,938**	13	**$19,968**	2	**$78,579**	27			**$409,484**	42
Inyokern Road Yard	**$47,493**	13	**$1,116**	2	**$24,773**	10			**$73,381**	25
Kernville Roads Yard	**$51,415**	10	**$12,731**	3	**$69,818**	6	**$1,750**	1	**$135,714**	20
Lamont Streetscape								1		1
Lebec Road Yard	**$51,275**	2	**$5,145**	2	**$16,804**	7			**$73,224**	11
Maintenance Shop	**$528,745**	70	**$131,346**	14	**$334,479**	44	**$77,788**	4	**$1,072,358**	132
McKittrick Peak Radio Site	**$14,308**	3	**$1,601**	3					**$15,909**	6
Meadows Field International Terminal	**$177,748**	24	**$24,938**	3			**$1,225**	2	**$203,910**	29
Mebane Peak Repeater								1		1
Mental Health - IT Offices	**$28,203**	7	**$16,402**	2	**$40,870**	13	**$15,715**	2	**$101,190**	24
Mojave Road Yard Office	**$124,194**	26	**$10,614**	3	**$154,747**	27	**$37,246**	4	**$326,800**	60
Mt. Vernon Road Yard	**$107,631**	11	**$875**	1	**$25,246**	10	**$5,600**	3	**$139,352**	25
NOR Roads	**$92,759**	10			**$54,263**	3			**$147,022**	13
North Edwards Call Fire Station								1		1
Pelato Peak Comm Site								1		1
Pine Mountain (Sawmill) Comm Tower								1		1
PSB Additional Parking - Waste Management								1		1
Road Yard - E. Perkins Avenue	**$21,151**	7	**$1,116**	3	**$20,993**	12			**$43,260**	22
Roads Equip. and Maint. Facility	**$135,686**	33	**$71,544**	14	**$99,887**	41			**$307,117**	88

Rocky Point Relay Facility								1		1
Sheriff's Regional Train Facility	**$19,856**	14	**$52,618**	12	**$32,692**	29	**$25,064**	4	**$130,230**	59
Shirley Peak Relay Facility								1		1
Support Services (Parks Shop)	**$114,660**	19	**$2,363**	1	**$5,688**	1			**$122,710**	21
Taft Communications Building	**$242,110**	21					**$1,225**	4	**$243,335**	25
Taft Road Yard	**$38,082**	12	**$7,175**	3	**$83,557**	28	**$19,688**	2	**$148,502**	45
Tehachapi Substation/Road Yard	**$123,991**	19	**$23,691**	12	**$96,044**	28			**$243,726**	59
Tejon Peak (Gorman)								1		1
Thumb Mt. Tehachapi Facility								1		1
Wasco Road Yard Office	**$76,383**	14	**$29,159**	6	**$41,902**	13	**$19,759**	5	**$167,203**	38
WMD Special Waste and Ground Water Building	**$226,504**	63	**$53,441**	16	**$136,807**	52	**$40,163**	12	**$456,915**	143
Grand Total	**$3,328,939**	540	**$873,364**	144	**$1,770,834**	521	**$331,718**	99	**$6,304,855**	1304

APPENDIX I:
BARRIERS BY TRANSITION PHASE