

Kern County Behavioral Health Board System Quality Improvement Committee

Monday, May 20, 2024

4:00-5:00 PM

Virtual Meeting VIA Teams

Agenda

The mission of the SQIC, as a QIC Subcommittee, is to review and evaluate Mental Health Plan (MHP) activities and where appropriate, make recommendations regarding policy decisions, institute needed Quality Improvement (QI) actions, or/and ensure follow-up of QI processes.

This meeting is recorded

- I. Welcome and Introductions
- II. Review and approval of the previous meeting minutes
- III. Public Comment – This is reserved to address the Committee on matters not on the agenda within the Committee’s jurisdiction. Members may respond briefly to statements made or questions posed and may ask a question for clarification; ask staff for information or report back to the Committee at a later meeting as a matter of business.
- IV. Unfinished and New Business
- V. Guest Presenters
 - A. UOR Outpatient MH – Emily Lyles
 - B. Asian Pacific Islander Service Access – Liz Bailey
 - C. DMC-ODS Latino/Hispanic Penetration Rate – Liz Bailey
 - D. Timeliness of routine and urgent appointments – Heather Williams
 - E. Performance Improvement Projects PIPs – Heather Williams
 - F. Grievance & Appeals/Problem Resolution – Julianne Ybarra
- VI. Kern Behavioral Health and Recovery Services – Current Projects and Issues
 - A. Quality Improvement Division
 - B. Department Supports Administration
 - C. Substance Use Division
 - D. Adult System of Care
 - E. Children’s System of Care
 - F. Kern Linkage Division
 - G. Crisis Services Division
 - H. Medical Services Division
 - I. Consumer Family Learning Center
- VII. Mental Health Providers – Current Projects and Issues
 - A. College Community Services (CCS)
 - B. Child Guidance Clinic (CGC)
 - C. Clinica Sierra Vista (CSV)
 - D. Mental Health Systems/TurnBHS
- VIII. Substance Use Division Providers – Current Projects and Issues
 - A. College Community Services
 - B. Clinica Sierra Vista
- IX. Recommendations for Quality Improvement Committee (QIC)
- X. Adjourn – Next scheduled meeting **September 23, 2024 4:00 – 5:00 PM**, will be virtual via Teams

This meeting is MH UR Code 3

Hope, Healing, Recovery 